

Members' Library Service Request Form

Date of Document	12/06/14
Originator	David Small
Originator's Ref (if any)	
Document Title	Domiciliary Care Inspection Reports

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East Lothian Council

Additional information:

Authorised By	David Small
Designation	Director of Health and Social Care
Date	12.6.14

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REPORT TO: Members' Library Service

BY: Director of Health and Social Care

DATE:

SUBJECT: Domiciliary Care Inspection Reports

1 PURPOSE

1.1 To advise members of the findings of the Care Inspectorate regarding East Lothian Council's Domiciliary Care Service and the actions put in place to address these.

2 **RECOMMENDATIONS**

2.1 Members should note the findings of the Care Inspectorate and the actions being put in place to address these.

3 BACKGROUND

- 3.1 The Domiciliary Care Service provides support for people in East Lothian to live at home. It is registered with the Care Inspectorate.
- 3.2 In December 2013 and April 2014 the service was inspected by the Care Inspectorate and both inspections resulted in a "weak" rating.
- 3.3 An action plan was submitted to the Care Inspectorate following the December 2013 report.
- 3.4 Following the result of the April 2014 inspection the following actions have been put in place.
- 3.5 The action plan has been refreshed and is now being tracked at weekly progress meetings.
- 3.6 Those actions that can be completed quickly have been prioritised.
- 3.7 Progress has been made on the longer term issues including staff working patterns.

- 3.8 An external review of the situation has been established and will report in July 2104.
- 3.9 The Care Inspectorate have indicated they will inspect the service again in July 2014.

4 POLICY IMPLICATIONS

4.1 None arising from this report.

5 EQUALITIES IMPACT ASSESSMENT

5.1 Not required.

6 **RESOURCE IMPLICATIONS**

- 6.1 Financial None arising from this report
- 6.2 Personnel None arising from this report
- 6.3 Other None.

7 BACKGROUND PAPERS

7.1 Care Inspectorate reports at www:http//careinspectorate.com

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