East Lothian Council

FOI Ref: 2015/209(7723)

Freedom of Information Request- Fixed Telephony, Broadband and WAN Contract Information.

I want to submit a freedom of information request for the following information relating to Fixed Telecommunications and Internet Services:

If there is more than one supplier for each of the contract information I am requesting below please can you split each contract individually and not combined. Please also separate the expiry data and spend and number of lines for each supplier. An example of this can be viewed at the bottom of this request.

Contract 1

1. **Current Fixed Line (Voice Circuits) Provider-** Supplier’s name, if there is not information available please can you provide further insight into why?

   O2

2. **Fixed Line- Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

   November 2015 with option to renew for a further year

3. **Fixed Line- Contract Duration-** the number of years the contract is for each supplier.

   3 years

4. **Type of Lines-** Please can you split the type of lines per each supplier? PSN, Analogue, SIP

   ISDN30
   Analogue

5. **Number of Lines-** Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

   ISDN30 - 10
   Analogue Lines – 750
**Contract 2**

6. **Minutes/Landline Provider- Supplier’s name (Fixed Voice not Mobiles) if there is not information available please can you provide further insight into why?**

02 – same contract as for 1 above and 3 below

7. **Minutes/Landline Contract Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.**

November 2015 with option to renew for a further year

8. **Minutes Landline Monthly Spend- Monthly average spend. An estimate or average is acceptable.**

Total annual spend in 2012/13 was £187,233 including line charges

9. **Minute’s Landlines Contract Duration: the number of years the contract is with the supplier.**

3 Years

10. **Number of Extensions- Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.**

Estimate 1500

**Contract 3**

11. **Fixed Broadband Provider- Supplier’s name if there is not information available please can you provide further insight into why?**

O2 – included in overall Fixed Line Contract

12. **Fixed Broadband Renewal Date- please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers**

November 2015 with option to renew for a further year

13. **Fixed Broadband Annual Average Spend- Annual average spend. An estimate or average is acceptable.**

£11,000 pa
14. **VOIP/PBX Installation Date of the organisation’s primary telephone system:** - please provide day, month and year (month and year is also acceptable).

Cisco Call Manager 2002

**Contract 4**

15. **WAN Provider** - please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?

Capita/Updata

16. **WAN Contract Renewal Date** - please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

March 2018

17. **Contract Description:** Please can you provide me with a brief description of the contract

Provision of MPLS network services to all Council Premises.

18. **Number of sites:** Please state the number of sites the WAN covers. Approx will do.

Approx 100

19. **WAN Annual Average Spend** - Annual average spend. An estimate or average is acceptable.

£220,000 pa

**Internal Contact:** please can you send me there full contact details including contact number and email and job title.

Service Manager, IT Infrastructure
Tel: 01620 827827
Email: acruickshank@eastlothian.gov.uk
**IMPORTANT**

If there is more than one supplier for some of the types of contracts information please can you split each of the contracts for each supplier that provide that service/support. For example Fixed Lines BT, Virgin Media Business

<table>
<thead>
<tr>
<th>EXAMPLE Supplier</th>
<th>Renewal Date</th>
<th>Contract Duration</th>
<th>Number of Lines</th>
</tr>
</thead>
<tbody>
<tr>
<td>VMB</td>
<td>01/06/2013</td>
<td>1</td>
<td>100</td>
</tr>
<tr>
<td>BT</td>
<td>01/09/2013</td>
<td>3</td>
<td>600</td>
</tr>
</tbody>
</table>

If there is more than one contract please can you send me the main contracts?

Not applicable, only one contract

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

**Managed Service Contract**

- Number of Extensions
- Type of Lines
- Number of Lines
- Minutes Landline Monthly Average Spend
- Fixed Broadband Average Annual Spend
- WAN Average Annual Spend
- Internal Contact: please can you send me there full contact details including contact number and email and job title.

Not applicable, no Managed Service Contract