

Transformation Programme – Adults with Complex Needs

General briefing

AUGUST 2018

Background



Following the successful redesign and procurement of the large Care at Home Framework in 2017 and a review of older people's day care provision, it was agreed that a review of all community services aimed at adults with

a Learning Disability, Physical Disability, Sensory Impairment or Mental Health Problems would follow this work.

The next part of this project will involve us working in partnership with service users, carers

and service/ stakeholders to build new models of community support that deliver good outcomes for everyone, building on what people who use services have already told us.

We will be starting with a blank canvas about what these models might look like and are keen to understand:

- What aspects of current services people enjoy?

- What could be changed/improved?
- What other opportunities people would like to see offered?
- Learn about what is working well in other places.?



Over the next two years, we will:

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**August 2018 –
March 2019**

- Work with all providers who provide community services for adults with a disability or mental health problem. This will also include services provided by ELC.

- Engage and consult with people who use our services, their carers, staff and organisations who provide community services.
- Complete a needs-led assessment: this is a process for determining and addressing the needs or gaps

- within services and what service-users/carers want
- Complete an analysis of all information we have now, including demand on future services
 - Compare the range of services which are provided both locally, nationally and

- internationally to see how successful they are in supporting people to live well.
- Option appraisal - looking at a range of different suggestions for a service model's to work out which would work best in East Lothian.

April 2019 – March 2020

- Further engagement and consultation
- Sign off of the proposed service models

- Prepare to implement the agreed new models
- The overarching key priorities aim to deliver more

care closer to home, develop stronger, more resilient, supportive and inclusive communities with a focus on

prevention, to support people to live healthier, more active and independent lives.



How you can become involved

As someone who has knowledge and experience of services within East Lothian. We are keen to engage with you, so you can help inform what would work best for the people within East Lothian.

Over the next few months we will be holding a number of engagement and consultation events, which you will be invited to - further information will follow.

We will also be inviting a number of services/stakeholders to become members of our Reference and Engagement Group, which will support us to look at the various options, bringing into focus best practice, evidence, knowledge and awareness from out with East Lothian, and look at what community models we wish to develop.

If you require further information or wish to become a member of the Reference and Engagement Group, please contact:

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Information about the progress of the project will be going online regularly at www.eastlothian.gov.uk/elhscp and on NHS Lothian and East Lothian Council staff intranet pages.

You will also be able to keep up to date by following @elhscp on Twitter and <https://www.facebook.com/ELHSCP/>

