

TaxiCard Terms and Conditions

General Conditions

- ❖ Taxicards are available from East Lothian Council to assist people with mobility difficulties and are unable to use public transport to travel independently.
- ❖ If you are using an East Lothian Council Taxicard to travel it must be valid.
- ❖ The person to whom the card is issued must travel in the taxi to get the benefit.
- ❖ Taxicards are not transferable, you must not allow anyone else to use your Taxicard.
- ❖ All Taxicards remain the property of East Lothian Council

Eligibility

- ❖ Applicants must be a permanent resident in the East Lothian Council.
- ❖ You must have a permanent physical disability which, affects you using low floor public buses
Please Note: You may be referred for a mobility assessment before your application can be processed.

The TaxiCard

- ❖ Will assist with the cost of 104 taxi journeys **only** when made with a participating company as per the list.
Please note: If you make more than this number of trips, the card will be frozen from use until the expiry date has been reached.
- ❖ Will show the cardholders image, name, card number and expiry date.
- ❖ You must pay the first £1.50 of the cost of any journey.
- ❖ East Lothian Council will only contribute to the cost of a taxi journey to a maximum of £3.00.
- ❖ The Taxicard is issued for one year.

Renewing Your TaxiCard

- ❖ It is the cardholders responsibility to “**renew**” their Taxicard
- ❖ If the card is not renewed within 3 months from the expiry date the cardholders details will be removed from the system.

How to Make a Journey

- ❖ You will need to call one of our participating taxi companies or ask one of the participating companies at the Taxi rank.
Please note: You “**cannot**” hail a taxi on the street.
- ❖ You must present the Taxicard to the driver before the journey commences for verification. Failure to present a valid Taxicard will mean the discount will not be applied.
- ❖ The driver will start the meter at the start of the journey and switch it off at the end of your journey.
When you arrive at your destination give your Taxicard to the driver, the driver will give you a receipt. This will include the cost of journey i.e. how much you pay and how much East Lothian Council pay. If correct you sign the receipt, the driver will give you a copy of the receipt. Please retain copies of receipts.
Please note: If you make more than 104 of trips, the card will be frozen from use until the expiry date has been reached.

Any misuse of the Taxicard may lead to your Taxicard being withdrawn.

Participating Taxi Companies

Name	Telephone	Wheelchair Accessible
AC's Taxis	0187 561 1116	Yes
Burgh Taxis	0131 665 3366	Yes
Colin's cabs	01620 825825	Yes
Craig's Taxis	0187 581 9872	No
Eskside Taxis	0131 665 1992	No
Jim's Taxis	01620 894900/892022	No
Johnny's Cabs	0162 082 6222	Yes
Seton PH	0187 581 1412	No
Taxi & Hutch	0131 665 5600	Yes