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	KPO1(A) - TIME TAKEN TO I	SSUE A BUILDING \	WARRANT OR AME	NDMENT TO WARR	ANT
	CATEGORY (by building type and value of work)	Total number of BWs and amendments issued	Total number that utilised customer agreements	Total number of working days for total number of BWs and amendments issued	Average time per BW (Working Days)
	0 - £10,000	104	6	8914	85.71
	£10,001 - £50,000	80	0	9151	114.39
DOMESTIC	£50,001 - £250,000	30	0	3536	117.87
	£250,001 - £1,000,000	10	0	1954	195.40
	£1,000,001 and above	7	3	1336	190.86
	0 - £10,000	12	0	2244	187.00
	£10,001 - £50,000	8	0	1145	143.13
NON-DOMESTIC	£50,001 - £250,000	10	0	1242	124.20
	£250,001 - £1,000,000	5	0	1214	242.80
	£1,000,001 and above	1	0	27	27.00
	•				
Sub total	DOMESTIC - ALL	231	9	24891	107.75
Sub total	NON-DOMESTIC - ALL	36	0	5872	163.11
ALL CATEGORIES	Total	267	9	30763	115.22
ALL CATEGORIES	Total	201	9	30/63	115.22
Comments	Generally as previous quarter's at Inspector and Technician) mid Ma 2019/20. We have also had help i helped stabilise our stats for this	rch beginning April so i from another Local Auth	mpact on service delive	ery will only start to be	realised in Q1
Valua handa Ouk tatal	10 540 000	116	6	11150	06.10

Value bands Sub total	0 - £10,000	116	6	11158	96.19
Value bands Sub total	£10,001 - £50,000	88	0	10296	117.00
Value bands Sub total	£50,001 - £250,000	40	0	4778	119.45
Value bands Sub total	£250,001 - £1,000,000	15	0	3168	211.20
Value bands Sub total	£1,000,001 and above	8	3	1363	170.38

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£250,001 - £1,000,000

£1,000,001 and above

12

4

Value bands Sub total

Value bands Sub total

	KPO1(B) - TIME TAKEN TO I	SSUE A FIRST REP	ORT (AND BUILDIN	IG WARRANT OR A	MENDMENT ISSUE	D WITHOUT A FIRS	ST REPORT)				
	CATEGORY (by building type and value of work)	Number of first reports issued	No. of first reports issued within 15 days	No. of first reports issued in more than 15 days and within 20 days	No. of first reports issued in more than 20 days and within 35 days	No. of first reports issued in more than 35 days	% within 15 days	% more than 15 days and within 20 days	% more than 20 days and within 35 days	% more than 35 days	% check (should be nearly 100%)
	0 - £10,000	61	29	20		6	47.54%	32.79%	9.84%	9.84%	100.01%
	£10,001 - £50,000	87	19	25	21	22	21.84%	28.74%	24.14%	25.29%	100.01%
DOMESTIC	£50,001 - £250,000	24	5	2	8	9	20.83%	8.33%	33.33%	37.50%	99.99%
	£250,001 - £1,000,000	8	2	2	2	2	25.00%	25.00%	25.00%	25.00%	100.00%
	£1,000,001 and above	3	0	0	0	3	0.00%	0.00%	0.00%	100.00%	100.00%
	0 - £10,000	6	2	1	3	0	33.33%	16.67%	50.00%	0.00%	100.00%
	£10,001 - £50,000	10	3	2	0	5	30.00%	20.00%	0.00%	50.00%	100.00%
NON-DOMESTIC	£50,001 - £250,000	6	1	2	1	2	16.67%	33.33%	16.67%	33.33%	100.00%
	£250,001 - £1,000,000	4	2	1	1	0	50.00%	25.00%	25.00%	0.00%	100.00%
	£1,000,001 and above	1	1	0	0	0	100.00%	0.00%	0.00%	0.00%	100.00%
Sub total	DOMESTIC - ALL	183	55	49	37	42	30.05%	26.78%	20.22%	22.95%	100.00%
Sub total	NON-DOMESTIC - ALL	27	9	6	5	7	33.33%	22.22%	18.52%	25.93%	100.00%
ALL CATEGORIES	Total	210	64	55	42	49	30.48%	26.19%	20.00%	23.33%	100.00%
Commentary on main reasons why there are any significant changes	Generally as previous quarter's a had help from another Local Auth We are also showing a 10% impr	ority for half of this qu	arter in relation to war				l March beginning April	so impact on service o	lelivery will only start I	to be realised in Q1 20	19/20. We have also
Provide main reasons why first report targets not met	As above										
Value bands Sub total	0 - £10,000	67	31	21	9	6	46.27%	31.34%	13.43%	8.96%	100.00%
Value bands Sub total	£10,001 - £50,000	97	22	27	21	27	22.68%	27.84%	21.65%	27.84%	100.01%
Value bands Sub total	£50,001 - £250,000	30	6	4	9	11	20.00%	13.33%	30.00%	36.67%	100.00%

3

2

33.33%

25.00%

25.00%

0.00%

25.00%

0.00%

16.67%

75.00%

100.00%

100.00%

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	KPO1(C) - TIME TAKEN TO I	SSUE A BUILDING	WARRANT OR AME	NDMENT (FOLLOV	VING A FIRST OR S	JBSEQUENT REPO	RT) FROM RECEIP	T OF SATISFACTOR	RY INFORMATION		
	CATEGORY (by building type and value of work)	Total number of BWs and amendments issued	No. of BWs and amendments issued within 6 days of receipt of satisfactory information	No. of BWs and amendments issued in more than 6 days and within 10 days of receipt of satisfactory information	No. of BWs and amendments issued in more than 10 days and within 15 days of receipt of satisfactory information	No. of BWs and amendments issued in more than 15 days of receipt of satisfactory information	% within 6 days	% more than 6 days and within 10 days	% more than 10 days and within 15 days	% more than 15 days	% check (should be nearly 100%)
	0 - £10,000	82	52	10	5	15		12.20%	6.10%	18.29%	100.00%
	£10,001 - £50,000	80	43	16	7	14	53.75%	20.00%	8.75%	17.50%	100.00%
DOMESTIC	£50,001 - £250,000	29	16	7	4	2	55.17%	24.14%	13.79%	6.90%	100.00%
	£250,001 - £1,000,000	10	7	0	2	1	70.00%	0.00%	20.00%	10.00%	100.00%
	£1,000,001 and above	7	3	0	2	2	42.86%	0.00%	28.57%	28.57%	100.00%
	0 - £10,000	11	5	0	1	5	45.45%	0.00%	9.09%	45.45%	99.99%
	£10,001 - £50,000	8	4	2	0	2	50.00%	25.00%	0.00%	25.00%	100.00%
NON-DOMESTIC	£50,001 - £250,000	10	4	2	3	1	40.00%	20.00%	30.00%	10.00%	100.00%
	£250,001 - £1,000,000	5	3	0	1	1	60.00%	0.00%	20.00%	20.00%	100.00%
	£1,000,001 and above	1	1	0	0	0	100.00%	0.00%	0.00%	0.00%	100.00%
Sub total	DOMESTIC - ALL	208	121	33	20	34	58.17%	15.87%	9.62%	16.35%	100.01%
Sub total	NON-DOMESTIC - ALL	35	17	4	5	9	48.57%	11.43%	14.29%	25.71%	100.00%
ALL 0475000150	Tatal	242	420	37	25	42	FC 700/	15.23%	40.200/	17.70%	100.040/
ALL CATEGORIES  Commentary on main reasons why there are any significant changes	<b>Total</b> Generally as previous quarter's a had help from another Local Auth		s however the new sta	off have started (additi	onal Surveyor, Inspect				10.29% lelivery will only start t		100.01% 19/20. We have also
Provide main reasons why targets not met	As above										
Value bands Sub total	0 - £10,000	93	57	10	6	20	61.29%	10.75%	6.45%	21.51%	100.00%
Value bands Sub total	£10,001 - £50,000	88	47	18	7	16	53.41%	20.45%	7.95%	18.18%	99.99%
Value bands Sub total	£50,001 - £250,000	39	20	9	7	3	51.28%	23.08%	17.95%	7.69%	100.00%
Value bands Sub total	£250,001 - £1,000,000	15	10	0	3	2	66.67%	0.00%	20.00%	13.33%	100.00%
Value bands Sub total	£1,000,001 and above	8	4	0	2	2	50.00%	0.00%	25.00%	25.00%	100.00%

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	KPO2 - COMPLIANCE DURIN	NG CONSTRUCTION	N					
	CATEGORY (by building type and value of work)	Number of CCNPs for "accepted" completion certificates	Number of CCNPs fully achieved (by relevant person and verifier)	Number of CCNPs fully achieved by "Relevant Person"	Number of CCNPs fully achieved by "Verifier"	% of CCNPs fully achieved for "accepted" (by relevant person and verifier) completion certificates	% of CCNPs fully achieved by "Relevant Person"	% of CCNPs fully achieved by "Verifier"
	0 - £10,000	36		7	34	19.44%	19.44%	94.44%
	£10,001 - £50,000	63	13	13	54	20.63%	20.63%	85.71%
DOMESTIC	£50,001 - £250,000	12		1	12	8.33%	8.33%	100.00%
	£250,001 - £1,000,000	8		-		0.00%	0.00%	100.00%
	£1,000,001 and above	171	0	0	171	0.00%	0.00%	100.00%
	0 - £10,000	1	0			0.00%	0.00%	100.00%
	£10,001 - £50,000	3		-	~	0.00%	0.00%	100.00%
NON-DOMESTIC	£50,001 - £250,000	8		·		0.00%	0.00%	87.50%
	£250,001 - £1,000,000	2	0	_	_	0.00%	0.00%	100.00%
	£1,000,001 and above	3	0	0	2	0.00%	0.00%	66.67%
Sub total	DOMESTIC - ALL	290		21	279	7.24%	7.24%	96.21%
Sub total	NON-DOMESTIC - ALL	17	1 0	0	15	0.00%	0.00%	88.24%
			9	ű	10	0.0070	0.0070	00.2470
			-	J				
ALL CATEGORIES	Total	307	21	21	294	6.84%	6.84%	95.77%
Main reasons why CCNPs were not full achieved Verifier's view of the main reasons why CCNPs were not fully achieved	Total  Generally as previous quarter's a service delivery will only start to stabilise our stats for this quarte  All Applicant / Agent's are advise CCNP process. Surveyors will als	and noted ongoing issu be realised in Q1 2019 r ed of the CCNP require	21 es however the new si 9/20. We have also ha ments, multi plot sites	21 taff have started (addid help from another Lo	294 tional Surveyor, Inspec ocal Authority for half o and targeting of Site A	6.84% tor and Technician) m if this quarter in relation	6.84% Id March beginning Ap on to warrant vetting w	95.77% ril so impact on which has helped
Main reasons why CCNPs were not full achieved  Verifier's view of the main reasons why CCNPs were not fully achieved by relevant person  Verifier's view of the main reasons why CCNPs were not fully achieved by verifier	Generally as previous quarter's a service delivery will only start to stabilise our stats for this quarte All Applicant / Agent's are advise	and noted ongoing issu be realised in Q1 2019 r ed of the CCNP requires o reiterate to Applicant ed of the CCNP requires	es however the new si 9/20. We have also ha ments, multi plot sites t / Agent's at every op ments, multi plot sites	21 taff have started (addid help from another Loan are exceptionally bad portunity the need to dare exceptionally bad	294 tional Surveyor, Inspectocal Authority for half of and targeting of Site Accomply.	6.84% tor and Technician) m f this quarter in relation gents will continue wit	6.84% id March beginning Ap on to warrant vetting w th an aim to reinforce t	95.77% ril so impact on which has helped the need to follow the
Main reasons why CCNPs were not full achieved  Verifier's view of the main reasons why CCNPs were not fully achieved by relevant person  Verifier's view of the main reasons why CCNPs were not fully achieved	Generally as previous quarter's a service delivery will only start to stabilise our stats for this quarte All Applicant / Agent's are advise CCNP process. Surveyors will als All Applicant / Agent's are advise	and noted ongoing issue be realised in Q1 2019.  The dof the CCNP requires or reiterate to Applicant or reiterate to Appli	es however the new si 9/20. We have also ha ments, multi plot sites t / Agent's at every op ments, multi plot sites t / Agent's at every op	are exceptionally bad portunity the need to deportunity the need to deport	294 tional Surveyor, Inspectocal Authority for half of and targeting of Site Accomply.	6.84% tor and Technician) m if this quarter in relation gents will continue with gents will continue with	6.84%  id March beginning Ap on to warrant vetting w  th an aim to reinforce t  th an aim to reinforce t	95.77% ril so impact on which has helped the need to follow the
Main reasons why CCNPs were not full achieved  Verifier's view of the main reasons why CCNPs were not fully achieved by relevant person  Verifier's view of the main reasons why CCNPs were not fully achieved by verifier  Verifier's view of the main aspects of technical non-compliance identifed through reasonable	Generally as previous quarter's a service delivery will only start to stabilise our stats for this quarte All Applicant / Agent's are advise CCNP process. Surveyors will als All Applicant / Agent's are advise CCNP process. Surveyors will als Same problems as previous quar	and noted ongoing issue be realised in Q1 2019.  The dof the CCNP requires or reiterate to Applicant or reiterate to Appli	es however the new si 9/20. We have also ha ments, multi plot sites t / Agent's at every op ments, multi plot sites t / Agent's at every op	are exceptionally bad portunity the need to deportunity the need to deport	294 tional Surveyor, Inspectocal Authority for half of and targeting of Site Accomply.	6.84% tor and Technician) m if this quarter in relation gents will continue with gents will continue with	6.84%  id March beginning Ap on to warrant vetting w  th an aim to reinforce t  th an aim to reinforce t	95.77% ril so impact on which has helped the need to follow the the need to follow the
Main reasons why CCNPs were not full achieved  Verifier's view of the main reasons why CCNPs were not fully achieved by relevant person  Verifier's view of the main reasons why CCNPs were not fully achieved by verifier  Verifier's view of the main aspects of technical non-compliance identifed through reasonable inquiry (prioritised)  Other comments on	Generally as previous quarter's a service delivery will only start to stabilise our stats for this quarter.  All Applicant / Agent's are advise CCNP process. Surveyors will als.  All Applicant / Agent's are advise CCNP process. Surveyors will als.  Same problems as previous quartime of inspection, failing drain to	and noted ongoing issue be realised in Q1 2019.  The dof the CCNP requires or reiterate to Applicant or reiterate to Appli	es however the new si 9/20. We have also ha ments, multi plot sites t / Agent's at every op ments, multi plot sites t / Agent's at every op ones being Site's insis	are exceptionally bad portunity the need to determine the following are exceptionally bad portunity the need to determine the following on completion and	294 tional Surveyor, Inspectocal Authority for half of and targeting of Site Accomply.	6.84% tor and Technician) m if this quarter in relation gents will continue with gents will continue with	6.84%  id March beginning Ap on to warrant vetting w  th an aim to reinforce t  th an aim to reinforce t	95.77% ril so impact on which has helped the need to follow the
Main reasons why CCNPs were not full achieved  Verifier's view of the main reasons why CCNPs were not fully achieved by relevant person  Verifier's view of the main reasons why CCNPs were not fully achieved by verifier  Verifier's view of the main aspects of technical non-compliance identifed through reasonable inquiry (prioritised)  Other comments on CCNPs	Generally as previous quarter's a service delivery will only start to stabilise our stats for this quarter.  All Applicant / Agent's are advise CCNP process. Surveyors will als CCNP process. Surveyors will als Same problems as previous quartime of inspection, failing drain to No comment.	and noted ongoing issue be realised in Q1 2019 or an in Q	es however the new si 9/20. We have also ha ments, multi plot sites t / Agent's at every op ments, multi plot sites t / Agent's at every op ones being Site's insis	are exceptionally bad portunity the need to determine the need to	294 tional Surveyor, Inspectocal Authority for half of and targeting of Site Accomply.  and targeting of Site Accomply.  d actually not being real	6.84% tor and Technician) m if this quarter in relation gents will continue wit gents will continue wit denoted by the continue with the c	6.84% id March beginning Apon to warrant vetting we than aim to reinforce than aim to re	95.77% ril so impact on which has helped the need to follow the the need to follow the
Main reasons why CCNPs were not full achieved  Verifier's view of the main reasons why CCNPs were not fully achieved by relevant person  Verifier's view of the main reasons why CCNPs were not fully achieved by verifier  Verifier's view of the main aspects of technical non-compliance identifed through reasonable inquiry (prioritised)  Other comments on CCNPs  Value bands Sub total	Generally as previous quarter's a service delivery will only start to stabilise our stats for this quarter.  All Applicant / Agent's are advise CCNP process. Surveyors will als.  All Applicant / Agent's are advise CCNP process. Surveyors will als.  Same problems as previous quartime of inspection, failing drain to the No comment.	and noted ongoing issue be realised in Q1 2019 or an in Q	es however the new si 9/20. We have also ha ments, multi plot sites t / Agent's at every op ments, multi plot sites t / Agent's at every op ones being Site's insis	21 taff have started (addid help from another Load are exceptionally bad portunity the need to determine the n	294 tional Surveyor, Inspectocal Authority for half of and targeting of Site Accomply.  and targeting of Site Accomply.  d actually not being reactions and targeting of Site Accomply.	6.84% tor and Technician) m if this quarter in relation gents will continue with gents will continue with ady ie en suites not continue with	6.84% Id March beginning Apon to warrant vetting we have a simple to the an aim to reinforce the analysis and the access of th	95.77% ril so impact on which has helped the need to follow the the need to follow the paths being laid at
Main reasons why CCNPs were not full achieved  Verifier's view of the main reasons why CCNPs were not fully achieved by relevant person  Verifier's view of the main reasons why CCNPs were not fully achieved by verifier  Verifier's view of the main aspects of technical non-compliance identifed through reasonable inquiry (prioritised)  Other comments on CCNPs	Generally as previous quarter's a service delivery will only start to stabilise our stats for this quarter.  All Applicant / Agent's are advise CCNP process. Surveyors will als CCNP process. Surveyors will als Same problems as previous quartime of inspection, failing drain to No comment.	and noted ongoing issume the realised in Q1 2019 or and of the CCNP requires to reiterate to Applicant or eiterate	es however the new si 9/20. We have also ha ments, multi plot sites t / Agent's at every op ments, multi plot sites t / Agent's at every op ones being Site's insis	are exceptionally bad portunity the need to of this portunity the need to of the portunity the need to	294 tional Surveyor, Inspectocal Authority for half of and targeting of Site Accomply.  and targeting of Site Accomply.  d actually not being reactions and targeting of Site Accomply.	6.84% tor and Technician) m if this quarter in relation gents will continue with ady ie en suites not con 18.92% 19.70%	6.84%  Id March beginning Apon to warrant vetting when the an aim to reinforce the analysis and the aim to reinforce	95.77% ril so impact on which has helped the need to follow the the need to follow the paths being laid at  94.59% 86.36%
Main reasons why CCNPs were not full achieved  Verifier's view of the main reasons why CCNPs were not fully achieved by relevant person  Verifier's view of the main reasons why CCNPs were not fully achieved by verifier  Verifier's view of the main aspects of technical non-compliance identifed through reasonable inquiry (prioritised)  Other comments on CCNPs  Value bands Sub total  Value bands Sub total	Generally as previous quarter's a service delivery will only start to stabilise our stats for this quarter.  All Applicant / Agent's are advise CCNP process. Surveyors will als.  All Applicant / Agent's are advise CCNP process. Surveyors will als.  Same problems as previous quartime of inspection, failing drain to the comment.  No comment.  0 - £10,000  £10,001 - £50,000  £50,001 - £250,000	and noted ongoing issume the realised in Q1 2019 or an incident of the CCNP requires to reiterate to Applicant or eiterate	21 es however the new si 9/20. We have also ha ments, multi plot sites t / Agent's at every op ments, multi plot sites t / Agent's at every op ones being Site's insis	are exceptionally bad portunity the need to of this portunity the need to of the portunity the need to	294 tional Surveyor, Inspectocal Authority for half of comply.  and targeting of Site Accomply.  and targeting of Site Accomply.  d actually not being reactions of the second comply.  35 57 19 10	6.84% tor and Technician) m if this quarter in relation gents will continue with addy ie en suites not continue with 18.92% 19.70% 5.00%	6.84%  Id March beginning Appoint to warrant vetting with an aim to reinforce that are that an aim to reinforce that are that	95.77% ril so impact on which has helped the need to follow the the need to follow the paths being laid at  94.59% 86.36% 95.00%