



**Community Justice Scotland**  
Ceartas Coimhearsnachd Alba

**Community Justice Outcome Activity East Lothian**  
**Local Area Annual Return Template**  
**2018-19**



## **1. Background**

The introduction of the Community Justice (Scotland) Act 2016 triggered the formal implementation of the new model of Community Justice in Scotland. A number of key documents are associated with the Act including the National Strategy, Justice in Scotland: Vision & Priorities and the Framework for Outcome, Performance & Improvement.

The 2016 Act places a duty on community justice statutory partners to produce a Community Justice Outcome Improvement Plan (CJOIP) which outlines key local needs & priorities and the plans & actions to address these against a backdrop of the documents noted above. Beyond this, the partners are also tasked with reporting, on an annual basis, the community justice outcomes and improvements in their area – again with reference to the associated strategy and framework documents and, when complete, submit those annual reports to Community Justice Scotland.

This guidance, which underpins the reporting template, was produced as a response to views and opinions gathered by the Community Justice Scotland Improvement Team following the publication of the 2017-18 annual report.

Community Justice Scotland is committed to working in partnership with community justice partners and have designed the template and guidance to support local areas in reporting on their annual outcomes and improvements in a meaningful way that captures necessary data in an effective and efficient manner.

## **2. Statement of Assurance**

The information submitted to Community Justice Scotland using this template is for the purpose of fulfilling the requirement under s27 of the Community Justice (Scotland) Act 2016 for Community Justice Scotland to produce a report on performance in relation to community justice outcomes across Scotland.

The data submitted using this template will be used for this reporting purpose only. In the report, local authority areas will not be specifically identified. However, Community Justice Partnerships should be aware that any information held by Community Justice Scotland is subject to statutory Freedom of Information obligations.



### 3. General principles of the template

The template is designed to capture a range of important data in a way that allows local partners to highlight key aspects of community justice activities, outcomes and improvements over the specified period without it being onerous or time/resource demanding.

Most of the template is self-explanatory and, where this is the case, there is little guidance required. In the sections that require more direction for completion, the text (in blue) will outline what is expected in terms of reporting.

It would be helpful if responses in each of the “evidence and data” boxes within section 4 of the template (“performance reporting”) is held to a maximum of 300 words to ensure the main points are captured. This allows for an efficient analysis by Community Justice Scotland on return. The use of bullet points in your answers is acceptable.

Where the template asks for evidence, a written response will suffice and there is no expectation that you send additional supporting documentation – if there are any aspects Community Justice Scotland is unclear on it will be our responsibility to request clarification where necessary.

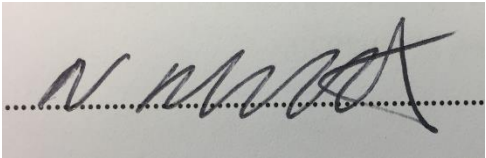
If any response or evidence requires details about people with lived experience (e.g. evidence in respect of someone’s life story) please **DO NOT** include any personal sensitive information (as outlined in Schedules 2 & 3 of the Data Protection Act 1998) as Community Justice Scotland does not require such information. If this is unavoidable then please ensure that the data is fully anonymised.

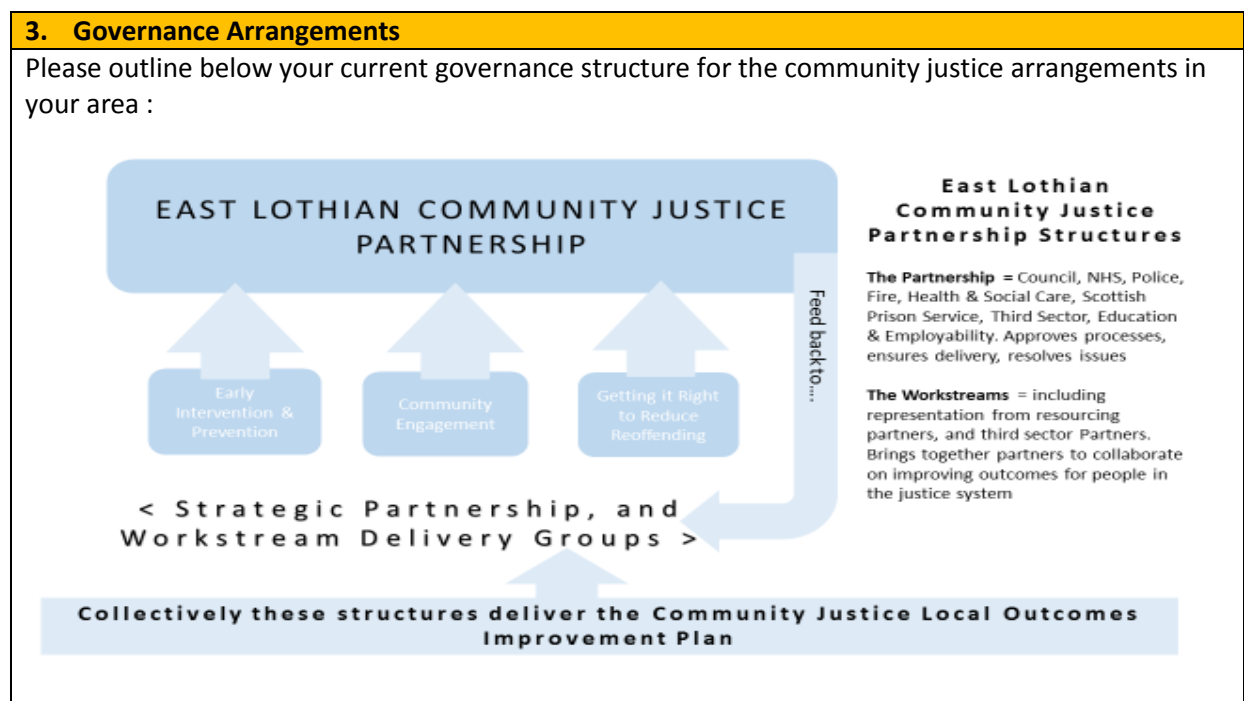
This is the second iteration of the template and guidance. It is anticipated that this template will remain largely unchanged for the reporting periods 2018-2019 and 2019-2020.



#### 4. Template Completion Guide

1. Community Justice Partnership / Group Details	
Community Justice Partnership / Group	East Lothian Community Justice Partnership
Community Justice Partnership Group Chair	Local Area Commander, Neil Mitchell
Community Justice Partnership / Group Co-ordinator	Local Community Planning Officer, Stephanie Kerr
Publication date of Community Justice Outcome Improvement Plan (CJOIP)	May 2017

2. Template Sign-off
<p>The content of this annual report on community justice outcomes and improvements in our area has been agreed as accurate by the Community Justice Partnership / Group and has been shared with our Community Planning Partnership through our local accountability arrangements.</p> <p>Signature of Community Justice Partnership / Group Chair :                      Date : 26/09/2019</p> <div style="display: flex; align-items: center;">  <p>Neil Mitchell, Community Justice Partnership Chair</p> </div>



#### 4. Performance Reporting – National Outcomes

##### NATIONAL OUTCOME ONE

Communities improve their understanding and participation in community justice

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
Activities carried out to engage with 'communities' as well as other relevant constituencies	Yes	Yes	<p>Activity - A wide range of engagement activities have been carried out over the reporting period by Community Justice Partners. From our 3<sup>rd</sup> sector partners these include:</p> <ul style="list-style-type: none"> <li>- A workshop on Recruiting Volunteers with Convictions was held at the annual <a href="#">East Lothian Third Sector Conference</a> on 27/11/18</li> <li>- Two presentations on the impact of ACEs were delivered at the Children &amp; Young People's Forum &amp; the Third Sector Conference</li> </ul> <p>Other partners have published and distributed bulletins to communities of interest (the <a href="#">Criminal Justice Quarterly Bulletin</a> and the Police quarterly Bulletin). East Lothian Health and Social Care Partnership have a <a href="#">Facebook page</a> that promotes community justice information and events. It has circa 850 followers.</p> <p>The CONNECT Group (for women with a conviction or at risk of offending behaviour) applied for funding through <a href="#">Your Voice, Your Choice Participatory Budgeting</a> programme. Although the bid was unsuccessful, the profile of the groups was raised in the geographical community of Musselburgh.</p> <p><b>Police Scotland:</b> The Local Area Commander, Chief Social Work Officer for East Lothian Council and the Lothian &amp; Borders MAPPA Coordinator hosted a community event to educate and inform local Community Councils of MAPPA processes. The aim of this was to promote joint working with communities to help support the reintegration of individuals subject to registration requirements. This was held in response to incidents which were flared up by social media coverage and local 'vigilante' type groups formed. The event was well received with 10 people attending representing six local Community Councils.</p> <p>The impact – see below for detail on “local perceptions of crime” which show a marked decrease in fear of crime from local communities.</p>



			Note, that while the data on the impact from this section is limited the CJP have set up a workstream focusing on community engagement to support this work going forward and this will include newly developed local measures.
Consultation with communities as part of community justice planning and service provision	No	Yes	<p>Activity – The Community Payback Team Leader met with a local Area Manager to explore new opportunities for CPO service delivery. The outcome of this was a project to clear an area of overgrown scrub land at Elphinstone Miners Welfare to allow the development of a growing project.</p> <p>The service also engaged with:-</p> <ul style="list-style-type: none"> <li>• Dunder Community Council and agreed to undertake an extensive project painting railings round a local park in East Linton.</li> <li>• Wallyford Community Council, who regularly approach the service with work requests, asked for help erecting a pole to house a beacon to be lit as part of the ‘Battle’s Over’, a national tribute for the 100<sup>th</sup> anniversary of the ending of WW1. Following the event, they received a Recognition Certificate (see other information section for copy of certificate).</li> </ul> <p>Impacts – East Lothian CJP recognise “consultation with communities” as an area to be developed and have formed a workstream to take this work forward for 2019/20.</p>
Participation in community justice, such as co-production and joint delivery	Y	Y	<p>Activity - East Lothian Offenders Recovery Service (ELORS) was a pilot programme initially funded through the European Social Challenge Fund, managed and jointly delivered by East Lothian Works and ELC Justice Service to provide employability support to with offending histories as a major barrier affecting their employability.</p> <p>After a review of the ELORS pilot project, which included consultation with service users, the programme has successfully secured “<a href="#">One Council Partnership Fund</a>” for 2019/20.</p> <p>Impact - Evidence for Sept 2017 – Dec 2018 shows that 46 (of 57) referrals positively engaged with the ELORS service.</p> <p>The demographics were:-</p> <ul style="list-style-type: none"> <li>- Male 74% and Female 26%</li> <li>- age ranges from 18-60 years</li> </ul>



			<p>Barriers to employment were identified as:- long term unemployed, substance related, and housing/homelessness issues.</p> <p>The ELORS worker delivered 430 service sessions against a target of 200. 11 clients progressed to work or further education, six gained skilled based training and one progressed to volunteering.</p> <p><u>Activity - The Shine service</u> engaged with women in East Lothian to develop a group to improve the women's self-confidence. The group consisted of women who had just been released from custody and women with community sentences. It was seen as a good example of supporting self-help and strong peer support to one another. This helped inform the planning and delivery of the Shine service provision.</p> <p>Locally there were four community referrals and seven prison referrals to the Shine service.</p>
Level of community awareness of / satisfaction with work undertaken as part of a CPO	N	N	<p>The evidence presented below demonstrates the satisfaction of work undertaken from the <u>beneficiaries</u> of Community Payback Orders (taken from CPO evaluation forms)</p> <p><i>"East Lothian Community Service (under the supervision of staff) and the team of men and women, have over a number of years carried out essential work in the gardens of Whatton Lodge and the adjoining cottage.</i></p> <p><i>They were responsible originally in establishing the cottage garden as an allotment which is now enjoyed by 14 local Gullane residents under the auspices of the Friends of Whatton Lodge Allotment Association.</i></p> <p><i>The high standard of work carried out by the Community Service ensures that our beneficiaries enjoy the beautiful surrounding gardens and the panoramic views over the river Forth.</i></p> <p><i>We are extremely grateful for their work and hope that this will continue in the future."</i></p> <p><i>"The Community Payback team have helped Muirfield Riding Therapy in many ways over the last year. Our Charity is entirely self funded and needs to raise in excess of £100k per year to enable us to offer our riding therapy to children and adults living with disability in East Lothian. The teams have painted our indoor arena, cleared a path</i></p>



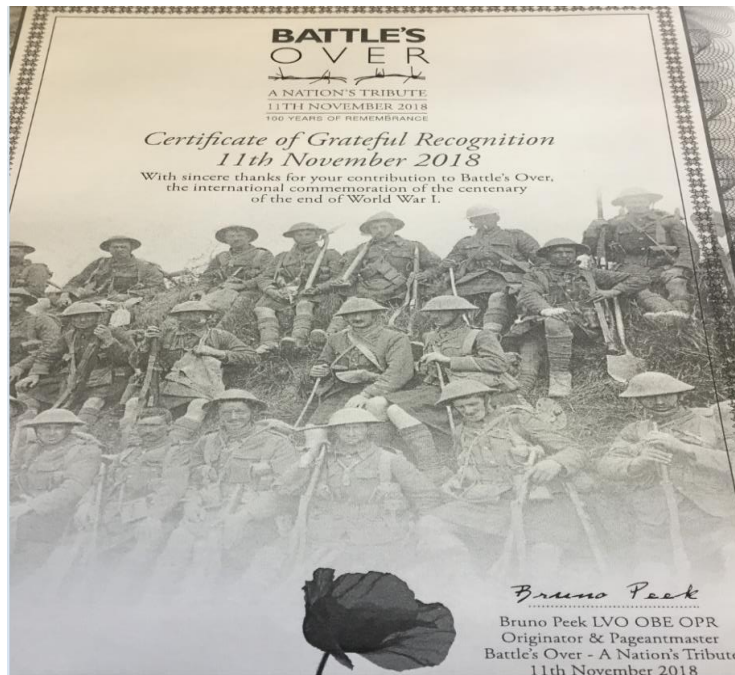
			<p><i>through the woods so we can take riders on a sensory ride, and regularly cut our grass for us.</i></p> <p><i>Our volunteers appreciated the freshly painted club room and reception and our riders loved being able to ride through the woods.</i></p> <p><i>Working with the Community Payback team has also meant that we have reduced spend in these areas, enabling us to spend more on our riding services. The teams have been well organised and managed whilst on site and great to work with. A huge you to (staff) and all the individuals who have supported us this year.”</i></p>																								
Evidence from questions to be used in local surveys / citizens’ panels and so on	N	Y	Activity - See below for data used in East Lothian Council (ELC) “Residents Survey 2019”.																								
Perceptions of the local crime data	N	Y	<p>Activity – ELC carry out a biannual Residents Survey and the results from summer 2019 (from 1,550 residents) show in terms of perception of local crime that:</p> <p><b>Crime and safety</b></p> <ul style="list-style-type: none"> <li>• Significant increase in people feeling safe in the neighbourhood</li> <li>• Improvement in people not feeling threatened by crime</li> <li>• Little change in public confidence in the police responding to crime</li> </ul> <p><b><i>How safe do you feel walking alone outside in your neighbourhood after dark?</i></b></p> <table> <thead> <tr> <th></th> <th><b>2019</b></th> <th><b>2017</b></th> </tr> </thead> <tbody> <tr> <td>Very safe</td> <td>63%</td> <td>51%</td> </tr> <tr> <td>Fairly safe</td> <td>30%</td> <td>34%</td> </tr> <tr> <td><b>Total</b></td> <td><b>93%</b></td> <td><b>85%</b></td> </tr> </tbody> </table> <p><b><i>To what extent do you feel threatened by crime in this neighbourhood these days?</i></b></p> <table> <thead> <tr> <th></th> <th><b>2019</b></th> <th><b>2017</b></th> </tr> </thead> <tbody> <tr> <td>Not at all</td> <td>62%</td> <td>55%</td> </tr> <tr> <td>Not very much</td> <td>30%</td> <td>37%</td> </tr> <tr> <td>A great deal/ fair amount</td> <td>5%</td> <td>5%</td> </tr> </tbody> </table> <p><b><i>How much would you say your confidence in the Police being able to respond to any crime being reported has changed since two years ago?</i></b></p>		<b>2019</b>	<b>2017</b>	Very safe	63%	51%	Fairly safe	30%	34%	<b>Total</b>	<b>93%</b>	<b>85%</b>		<b>2019</b>	<b>2017</b>	Not at all	62%	55%	Not very much	30%	37%	A great deal/ fair amount	5%	5%
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				<b>2019</b>	<b>2017</b>
			A lot more/ little more	5%	3%
			About the same	71.5%	79%
			A little / lot less	7%	7%
			Don't know	16%	11%
			Education – East Lothian Councils recent “See Survey” (the Student Evaluation of Experience survey) carried out with P6&S2 students) shows that there has been a very slight decrease in:-		
			% of pupils agreed that they feel safe to go out in their local neighbourhood during the day		
				<b>2018/19</b>	<b>2017/18</b>
				94.9%	95.1%
			And % of pupils agreeing that they feel safe to go out in their local neighbourhood during the evening.		
				77.8%	78.1%

**Other information relevant to National Outcome One**



Wallyford Community Council WW1 100<sup>th</sup> Anniversary Recognition Certificate.



**NATIONAL OUTCOME TWO**

Partners plan and deliver services in a more strategic and collaborative way

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
<p>Services are planned for and delivered in a strategic and collaborative way</p>	<p>Y</p>	<p>Y</p>	<p>Activity - in March 2019 the Reducing Reoffending Group (a subgroup of the Community Justice Partnership) disbanded and agreement reached on the development and implementation of three workstreams around:</p> <ol style="list-style-type: none"> <li>1) Early Intervention and Prevention,</li> <li>2) Getting it Right to Reduce Reoffending and</li> <li>3) Community Engagement</li> </ol> <p>These workstreams are being set up to ensure the right services are available and delivered in a collaborative way.</p> <p>Impact – too early to evidence but outcomes expected for 2019/2020</p> <p>Activity – ‘TRANSFORM’ is a multi-agency approach to reduce or prevent offending and was set up in recognition that a small number of people with convictions were resource intensive across multiple organisations. The target individuals will either be serving a custodial sentence/period of detention or be engaging in anti-social or criminal activities in the community. Their activities will be known to have a negative impact on their communities and/or present a risk to themselves or the public.</p> <p>Impact - This is the second year TRANSFORM has been running and it works with approx. 5-10 people. Although resource intensive the result on reducing reoffending have been significant.</p> <p>Activity – Awareness raising has been undertaken with a range of agencies on the SHORE standards, with the development of revised process, policy and practice underway in relation to specific tenures. Additional resources have been identified to enable different ways of working and it is anticipated the SHORE standards will be rolled out in full during 2019/20. Data sharing processes are in place, promoting collaborative working.</p> <p>Activity - Awareness raising has been undertaken with a range of agencies re rapid rehousing and Housing First, with the development of revised processes, protocols, policy and practice underway</p>



			<p>to support a localised Housing First model and a small pilot of three cases is ongoing. Additional resources have been identified to support a Housing First approach and enable different ways of working and it is anticipated Housing First will be formally rolled out in full during 2019/20.</p> <p>Impact – No impact as yet in relation to SHORE, although a culture change is across key agencies and an increase in collaborative working is evident. <u>Positive impact</u> of the Housing First approach is evident, with all vulnerable service users (3 to date) placed in suitable accommodation, tailored support provided and all service users continuing to sustain accommodation.</p>
Partners have leveraged resources for community justice	Y	Y	<p>Activity - ELCs Criminal Justice Service were able to match fund with ESF Challenge Funding to provide an East Lothian Offenders Recovery Service (ELORS) that focuses on people involved in the criminal justice system gaining specialist employability skills to progress into employment/ education. This builds on the learning from a review of the pilot ELORS programme.</p> <p>Impact – see detail in Outcome One “Participation in community justice, such as co-production and joint delivery”</p> <p>Activity – the ‘TRANSFORM’ core members (Police Scotland, Criminal Justice Social Work, ELC Housing, NHS Lothian, SPS, Skills Development Scotland, STRIVE, MELDAP) attend a monthly meeting and take on actions as required by the TRANSFORM group. All representative agencies have dedicated resources at different times. Agencies have supported waiting list “queue jumping” where an urgent support or health need has been identified.</p> <p>Activity - Police Scotland: East Lothian Council fund one officer to co-locate and work within the Community Safety Team promoting a strong relationship between both the police and the community justice partners to deal effectively, timeously and efficiently with issues in relation to anti-social behaviour, re-offending and disruptive offenders within communities.</p> <p>Impact – the Police Officer and ASB team were awarded a Divisional Commanders Award in March</p>



			2019 for their work in getting three ASBO's banning drug dealers from England from being in Scotland. They have also been put forward for a national award for this work.
Development of community justice workforce to work effectively across organisational/professional /geographical boundaries	Y	Y	<p>Activity - ELCs Criminal Justice Service have recently:</p> <ul style="list-style-type: none"> <li>• Re-established the Senior Practitioner post to take a lead in partnership development work. Appointment made in December 2018.</li> <li>• Increased Social Work Assistant complement – appointment made in November 2018</li> </ul> <p>No evidence of impact yet.</p> <p>Activity - Community Justice Coordinator post: a policy officer took up the role in December 2018 after the previous Coordinator left in April 2018.</p> <p>Impacts – Further development and review of community justice related task and roles. Includes membership of CJ Coordinators Network and other groups such as the Scottish Working Group on Women's Offending (SWGWO). Work being developed includes the review of the 2017/20 LOIP, development of the new LOIP and supporting the three workstreams.</p>
Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPAs	Y	Y	<p>Activity - Full MAPPAs engagement has continued throughout 2018/19. Specific issues:</p> <ul style="list-style-type: none"> <li>• Reviewed MAPPAs Level One process – East, Mid, Borders and Edinburgh are now in line</li> <li>• Focus on Environmental Risk Assessments</li> </ul> <p>Impact – Consistent approach across Lothian and Borders</p>
<b>Other information relevant to National Outcome Two</b>			



**NATIONAL OUTCOME THREE**

People have better access to the services that they require, including welfare, health and wellbeing, housing and employability

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
Partners have identified and are overcoming structural barriers for people accessing services	N	N (but looking for a way to build this into feedback to the CJP)	<p>Activity - TRANSFORM – continues to meet the needs of ‘high tariff/ hard to reach’ individuals.</p> <p>Impact – the following evidence demonstrates how structural barriers have been removed to improve a person’s life chances.</p> <p>Colin (not his real name) is a lifelong offender with complex needs. He struggled to cope with day to day life and would quickly resort to substance misuse in lieu of any other coping strategies. A systems theory approach was utilised and Colin was referred to the multi-agency TRANSFORM group.</p> <p>This allowed for co-ordinated treatments with other agencies to gradually move Colin away from negative influences and create more opportunity and aspiration. He was living a transient lifestyle and was surrounded by drug using peers. He is in a co-dependent, alcohol abusive, relationship with his wife and had no qualifications and little work history. Colin also has unstable mental health.</p> <p>Colin has been referred to and has had contact with:</p> <ul style="list-style-type: none"> <li>- Mental Health Services</li> <li>- Housing: he has now moved into permanent accommodation for the first time in a number of years. This is in a quiet residential area away from other drug users and in a community where he is less well known.</li> <li>- Drug Use: he was placed on a subutex prescription straight after release from prison. The benefits of this are multi-fold. It has reduced his drug use and the amount of time he spends with drug using peers. The reduced drug use has meant that he is less chaotic and less impulsive –allowing him to make better, more reasoned choices. He has completed a CPO with Unpaid Work and found employment. These achievements would not have been possible previously.</li> <li>- Shine Mentor: partner referred to Shine service</li> </ul>
Existence of joint-working arrangements such	Y	Y	Activity – Revised processes, protocols, policy and practice is underway in respect of both SHORE and



as processes / protocols to ensure access to services to address underlying needs			Housing First, which is being reflected in revised Homelessness Operations Policy.  Impact - See case study (section 6) for more details
Initiatives to facilitate access to services	Y	Y	Activity – The 3rd Sector is represented by STRIVE at TRANSFORM to facilitate easier/quicker access to third sector support and interventions.  Activity – a Welfare Clinic was set up in early 2019 to provide in-house support for people with convictions. This aimed to improve equity of access and increase access to other services.  The Social Work Assistant role (non-statutory) has expanded to facilitate access to other services including: <ul style="list-style-type: none"> <li>• Voluntary Throughcare</li> <li>• Level One Community Payback Orders</li> <li>• Anyone with a conviction who is subject to statutory supervision who requires financial, advocacy, DWP, housing etc. support, signposting or referral</li> </ul> Activity – CONNECT, a group session for women involved in, or at risk of becoming involved in, criminal behaviour. This provision is trauma-informed - this supports and facilitates an individual to understand how to approach other supportive services.  Impact – see detail in “participation in community justice, such as coproduction and joint delivery” indicators along with the Case Study in section 6.
Speed of access to mental health services	N	N	No actions
% of people released from a custodial sentence : a) registered with a GP b) have suitable accommodation c) have had a benefits eligibility check	N	Nil response to this question from our Health & Social Care Partners or SPS	<b>NB:</b> Evidencing “have suitable accommodation” is subjective so the below details (from ELCs Housing Options Team) comes with a caveat around “suitable” and we note that this data is for those who approach the homelessness service so will miss others who left prison without contact from housing/ homelessness services.  Activity - During 2018/19, there were 15 prison leavers who made a homeless application in East Lothian. All were provided with temporary accommodation on release, where this was requested/appropriate.



<p>Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending</p>	<p>N</p>	<p>Y</p>	<p>Activity – ELCs Criminal Justice Social Workers complete risk assessments (LSCMI, SA07, SARA) which identify risk and need resulting in the completion of Risk/Case Management Plans.</p> <p>Impact – see the below evidence from a client review. John (not his real name) had a CPO with supervision only for a domestic assault. The review demonstrated that targeted interventions had a significant impact on John. He feels more supported, calmer and is seeing the benefits within his family. His action plan is ‘on course’ and he is meeting with Circle to get support with alcohol issues. John was referred to No6 (a specialist autism society) and has found this helpful and has felt ‘heard’ which has meant a lot to him. He has a psychiatric appointment to get a review of his diagnosis and look at autism - a report will go from No6.</p> <p>In interview, John and his case worker have been doing <u>targeted work</u> around relationship issues and communication. John reports a new way of talking in the family. He also described his son as being calmer and it was suggested that in part this might be because he has picked up indications that things are calmer and happier in the family.</p> <p>John’s partner is now involved in CONNECT and he is happy that she is getting this support. He also reports that she is more involved with the Carer's Society and this has been helpful.</p> <p>John reported that things seemed good at the moment and that whilst he had not wanted to be on supervision initially he can now see that it has helped him and his family.</p> <p>Impacts - The risks are reducing in this case, there has been no further call outs or offending.</p>
<p><b>Other information relevant to National Outcome Three</b></p>			
<p></p>			



**NATIONAL OUTCOME FOUR**

Effective interventions are delivered to prevent and reduce the risk of further offending

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)												
<p>Use of 'other activities requirements' in CPOs</p>	<p>Y</p>	<p>Y</p>	<p>Activity - Clients engaging with the ELORS service had some planned direct 'Other Activity' (AO) hours and some indirect hours when being referred on to other services. OA continue to be case specific and sporadic e.g. referring clients for CSCS (Construction Skills Certification Scheme) training.</p> <p>Impact – detailed in previous indicator “participation in community justice...”.</p> <p>Activity - ELCs Youth Justice service have draft Early Effective Intervention policies and procedures in place, including plans for group and individual work. They now a senior practitioner in post.</p> <p>The following data relates to ELCs Youth Justice service -</p> <table border="0" data-bbox="774 943 1437 1332"> <thead> <tr> <th data-bbox="774 943 997 972">NUMBERS (statutory work only)</th> <th data-bbox="997 972 1134 1003">2018-2019</th> <th data-bbox="1305 972 1437 1003">2017-2018</th> </tr> </thead> <tbody> <tr> <td data-bbox="774 1048 874 1077">CJSWRs:</td> <td data-bbox="1046 1081 1062 1111">7</td> <td data-bbox="1369 1081 1401 1111">13</td> </tr> <tr> <td data-bbox="774 1155 847 1184">CPOs:</td> <td data-bbox="1046 1189 1062 1218">6</td> <td data-bbox="1385 1189 1401 1218">4</td> </tr> <tr> <td data-bbox="774 1263 991 1292">Diversion reports:</td> <td data-bbox="1046 1296 1098 1326">9(7)</td> <td data-bbox="1369 1296 1401 1326">10</td> </tr> </tbody> </table> <ul data-bbox="826 1370 1406 1509" style="list-style-type: none"> <li>• There were seven successful diversion cases</li> <li>• There were two unsuccessful diversion cases</li> <li>• There were two individuals who received intervention to three-months or longer</li> </ul> <p>Impact - requests for Criminal Justice Social Work reports have gone down significantly; this relates to the efforts to avoid criminalising children and dealing with their needs and risks within the community.</p> <p>Diversion report requests have largely been the same (as 2017/18) and with a success rate of all but two. The two that received a three month period of intervention from the Youth Justice service completed it. There have been no breaches of Community Payback Orders and no one has been charged with another offence.</p>	NUMBERS (statutory work only)	2018-2019	2017-2018	CJSWRs:	7	13	CPOs:	6	4	Diversion reports:	9(7)	10
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CPOs:	6	4													
Diversion reports:	9(7)	10													





Effective risk management for public protection	Y	Y	<p>Activity - The below data demonstrates ELCs Criminal Justice Services “effective risk management” in terms of the effectiveness of its interventions.</p> <table border="0" data-bbox="770 338 1423 443"> <thead> <tr> <th></th> <th style="text-align: right;">2018/19</th> <th style="text-align: right;">2017/18</th> </tr> </thead> <tbody> <tr> <td>CPOs with MFMC</td> <td style="text-align: right;"><b>1</b></td> <td style="text-align: right;"><b>5</b></td> </tr> <tr> <td>CPOs with Caledonian</td> <td style="text-align: right;"><b>7</b></td> <td style="text-align: right;"><b>5</b></td> </tr> </tbody> </table> <p>On 31 March 2019 there were:</p> <ul style="list-style-type: none"> <li>• 23 individuals in the community subject to statutory Criminal Justice supervision <b>and</b> Sex Offender Notification Requirements (SONR).</li> <li>• 22 individuals in the community subject to SONR only</li> <li>• 54 cases were managed by way of the RMP Level 1 Review process – Police Scotland and Criminal Justice Social Work</li> <li>• One case was managed by way of MAPPA Level 2 Board – multi-agency oversight</li> <li>• Environmental Risk Assessments were being overhauled and jointly reviewed by Police Scotland and Criminal Justice Social Work</li> </ul> <p>Criminal Justice Workforce:</p> <ul style="list-style-type: none"> <li>• 6 of 8 are trained to undertake Caledonian System work with domestic abuse offenders</li> <li>• Information sharing protocols in place with Police Scotland – allows for ‘call-out’ information around domestic abuse to improve assessments</li> <li>• 7 of 8 are trained to complete RM2000/Stable Assessment – working with RSOs</li> <li>• All staff are trained in Risk of Serious Harm assessments</li> <li>• All staff are expected to complete a risk re-assessment (general re-offending – LSCMI) prior to case closure</li> </ul> <p>Activity - SFRS have been delivering a Fire Skills Employability award within Polmont Young Offenders Institute for several years. This caters for offenders aged between 16-23 years of age from across Scotland, including East Lothian. The course provides practical skills including, CPR, fire service related activity and aims to improve self-confidence, esteem, whilst ultimately reducing the chances of re-offending and increasing employability opportunities for the student. Locally SFRS, work with various youth groups to achieve the same outcome via a partnership approach.</p>		2018/19	2017/18	CPOs with MFMC	<b>1</b>	<b>5</b>	CPOs with Caledonian	<b>7</b>	<b>5</b>
	2018/19	2017/18										
CPOs with MFMC	<b>1</b>	<b>5</b>										
CPOs with Caledonian	<b>7</b>	<b>5</b>										



			Impact - Evaluations have highlighted the success of this programme and the impact it has had for those individuals participating.
Quality of CPOs and DTTOs	Y	Y	<p><b>Criminal Justice Supervision Exit Questionnaire</b></p> <p>We analysed 14 random Exit Questionnaires for reporting through the Community Justice Annual Report. The following was highlighted:</p> <ul style="list-style-type: none"> <li>• Of the 14 cases - 3 were female and 11 male</li> <li>• all agreed they were treated with respect and courtesy by the CJ service</li> <li>• 13 people agreed that their personal circumstances were taken in to account to help them complete the order/ licence and that the terms of their order/ licence was explained to them</li> <li>• 12 people agreed that the supervision had been helpful and 13 agreed that during their supervision they had looked at why they offended</li> <li>• Two people cited that the Moving Forward Making Changes (MFMC) programme had been helpful in this while 1 person cited the MFMC programme was too hard</li> <li>• 13 people could now explain the impact of their offending on their victims</li> <li>• When asked if they had learning any skills during unpaid work the responses were shop work, gardening, landscaping and ground care, machinery, health and safety.</li> <li>• A wide range of partner agencies were contacted during the supervision process and these included MELD, the Recovery College, the NHS, Housing and homelessness services, Access to Industry, G4S, the Police, CISSO, SMART, LEAP, Offender Management Unit, Venture Trust, the Ridge, and Changes. Over all the people agreed that contact with these services were useful and a minor issue mentioned was the location of a service being in a neighbouring authority.</li> </ul> <p>In considering key welfare issues the following was noted:</p> <p>Accommodation</p> <ul style="list-style-type: none"> <li>• one person was still not happy with their accommodation situation</li> <li>• the remainder were in settled accommodation or happy with their situation</li> </ul> <p>Employment, training or education</p>



			<ul style="list-style-type: none"> <li>• two individuals considered their situation had improved through action they took</li> <li>• two identified an improvement through action they took <b>with</b> their case manager</li> <li>• five were happy with their situation</li> <li>• three would like their situation to improve</li> <li>• one person identified that their situation had deteriorated</li> </ul> <p>Alcohol and drug use</p> <ul style="list-style-type: none"> <li>• six people had no identified problem with substance use</li> <li>• five people had successfully reduced their alcohol/ drug use with help from others</li> <li>• with one person's substance use had remained the same and one other person's use had increased throughout the life of their Order</li> </ul> <p>Relationships with friends and family</p> <ul style="list-style-type: none"> <li>• for the majority of people their relationships with friends and family hadn't changed</li> <li>• one individual reported that their situation with family had deteriorated as a result of the supervision order</li> <li>• the remaining three identified that they had changed the group of friends they kept and no longer spent time with people who offended.</li> </ul> <p>The impacts on <u>community safety</u> were good, no one had reoffended while on supervision. There were a small number of issues that people felt weren't addressed while they were under supervision for one person this was about debt resolution and another about paternity issues. When asked what had been less helpful in terms of reducing or stopping offending the responses were managing commitments to children and a service being unhelpful even though the person had been referred via their GP.</p>
<p>Reduced use of custodial sentences and remand:</p> <p>a) Balance between community sentences relative to short custodial sentences under one year</p>	N	N	<p>We would appreciate support from CJS on evidencing this outcome.</p> <p>COPFS, SC&amp;TS, SPS and Police could not provide us with this data.</p>



b) Proportion of people appearing from custody who are remanded			
The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]	N		<p>Activity –The level of peer support, provided by Mid and East Lothian Drug and Alcohol Partnership (MELDAP) at both a paid and voluntary level has increased. In 2017/18 Two full-time peer supporters provided a range of support of encouraging clients and had 172 referrals.</p> <p>Impact – see indicator “individuals have made progress”</p> <p><b>NB:</b> Data requested – the number of East Lothian service users who have identified criminal behaviour and/or convictions as a consequence of their alcohol use.</p> <p>The following local services could not provide us with evidence/data: Ritson Clinic, LEAP and ELCA statistics, as they advised they do not collect such information.</p>
Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)	N	N	<p>Activity -</p> <ul style="list-style-type: none"> <li>• Number of DTTOs in 2018/19 <b>22</b></li> <li>• Number of RLOs in 2018/19 <b>13</b></li> <li>• See below for CPOs for fuller breakdown</li> <li>• There were 37 custodial sentences imposed in 2018/19 on CJSWRs completed by East Lothian Justice Services of which 12 were 12 months or less</li> </ul> <p>No data available from COPFS – data from Marking Team in Stirling advised they did not keep this data and to try the Scottish Government but data would be for 2017/18.</p> <p>Police Scotland were also not able to supply the requested data.</p>
Number of short-term sentences under one year	N	N	We have asked for this data from several sources and it does not seem to be available.

**Other information relevant to National Outcome Four**



**Police Scotland:** East Lothian Council Youth Justice dept and Police Scotland's Youth Justice Officer, continue to jointly assess and intervene with identified young people, in line with the Whole Systems Approach and through work beginning as part of the Early Intervention and Prevention workstream (see NO 2). The aim is for early identification of children and young people who are involved in low level offending and anti-social behaviour, and to prevent and deter this from escalating, coupled with investigation, partnership working and information sharing, to determine reasons behind such behaviours and offer support and diversion to those involved.

Activity – the below table shows the changes from 2017/18 to 2018/19 in imposed CPOs. Those highlighted in blue show a significant decrease in the number of CPOs imposed and the demographics that have seen the reductions. Namely, in the under 21s and people aged between 41-50 years.

For those aged under 21 the breakdown is:-

- 5 young people aged 17 (in the Youth Justice service) and
- 21 young people aged 18-21 (in the Criminal Justice service)

<b>CPOs imposed by age</b>	<b>2017-18</b>	<b>2018-19</b>
<21	29	20
21-30	55	56
31-40	45	49
41-50	22	15
51-60	11	10
60+	3	3
<b>Total</b>	<b>165</b>	<b>153</b>

<b>CPOs imposed by gender</b>	<b>2017-18</b>	<b>2018-19</b>
Female	17	12
Male	148	141

<b>CPOs by requirement</b>	<b>2017-18</b>	<b>2018-19</b>
Unpaid work only	79	69
Unpaid Work and Supervision	37	40
Supervision only	49	44

<b>CPOs ended</b>	<b>190</b>	<b>165</b>
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#### **NATIONAL OUTCOME FIVE**

Life chances are improved through needs, including health, financial inclusion, housing and safety, being addressed

<b>Indicator</b>	<b>Reported?</b>	<b>Useful?</b>	<b>Evidence and Data (max 300 words per indicator)</b>
Individuals have made progress against the outcome	Y	Y	Activity - From Mid and East Lothian Drug & Alcohol Partnership (MELDAP). There were 434 episodes of care in relation to those people who accessed treatment and support for problematic alcohol and drug issues from specialist substance misuse services in East Lothian in 2018/19. As part of a Recovery Plan, each individual; would have been assessed for prescribing, health and



			<p>social care needs, been offered a “Take Home Naloxone” kit and a range of post treatment support options.</p> <p>Impact - 41 people accessed the MELDAP Recovery College in 2018/19.</p> <p>The Recovery College operates within East Lothian to provide people of working age, who are in recovery or are carers of people with addiction, the opportunity to participate in a free educational programme which will enable them to learn new skills, gain qualifications and further their training towards employment. Outcomes for 2018 included:-</p> <ul style="list-style-type: none"> <li>• 13 gained SQA qualifications</li> <li>• Six completed CBT based course LLTFF</li> <li>• Three completed REHIS Food Hygiene</li> <li>• Four completed peer support training</li> <li>• Six progressed into volunteering</li> <li>• Two sustained 13 weeks plus of FE</li> <li>• Five achieved employment</li> </ul>
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**Other information relevant to National Outcome Five**

Activity - The Scottish Fire Rescue Home Fire Safety Visit (HFSV) programme has been instrumental in identifying persons that are at greatest risk from fire. This has been achieved via extensive advertising and community engagement with SFRS local operational staff, maximising opportunities to assist those more vulnerable. Working very closely with other agencies, including the Local Authority, Health, Police Scotland and several Third Sector organisations to raise staff awareness of fire risk in the home. Frontline staff are then able to recognise risk and refer individuals at risk to SFRS. This is part of scheduled training sessions under the East Lothian Public Protection training arrangement. SFRS have also been carrying out Falls Assessments on behalf of East Lothian Social Care Partnership.

Impact - This initiative has been incorporated into the HFSV and has been very successful in assisting our partners identifying those at risk of falls within EL.

**NATIONAL OUTCOME SIX**

People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
Individuals have made progress against the outcome	Y	Y	<p>Activity - Detail from 3<sup>rd</sup> sector partners shows that:-</p> <p>For volunteering opportunities (facilitated via Strive) there were six referrals, two successfully placed and sustained their volunteer placement.</p> <p>The Shine service has seen an increase in levels of motivation, self-worth and engagement within activities with women developing meaningful activity and positive routines to their week. Women who engaged with the</p>



			<p>service reported a reduction in isolation and an increase in the development of safer social networks.</p> <p>ELORS engagement with clients showed an increase in self-worth, belief and skillset. Clients gained qualifications, accredited skills based training and disclosure letters, increased their knowledge around the benefits system and this helped relieve anxieties and stress around affordability, in work poverty etc.</p> <p>Five clients engaging in ELORS gained employment and two progressed into full time education to improve their employment opportunities.</p> <p>Impact – see previous indicators for evidence of people progress (Colin and John)</p> <p>Activity - SFRS continue to work closely with the education system and youth groups within East Lothian. The Fire Skills programme has been delivered to selected secondary schools within the area. This has provided those participating with skills relating to communication and team building, whilst also enhancing confidence and self-esteem. It is hoped that this experience will assist individuals with acquiring life experience skills and support their journey to employment and a positive destination.</p>
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**Other information relevant to National Outcome Six**

**Police Scotland:** Local officers have set up and run a local group of PSYV (Police Scotland Youth Volunteers). This has been a very successful undertaking, giving young people aged 10 – 18, an insight into policing in Scotland and inspires them to participate positively in their communities. It is hoped that the youths will learn the following from participating in the scheme:

- Promote a practical understanding of policing amongst all young people;
- Encourage the spirit of adventure and good citizenship;
- Support local policing priorities through volunteering;
- Give young people a chance to be heard; and
- Inspire young people to participate positively in their communities.

**NATIONAL OUTCOME SEVEN**

Individuals’ resilience and capacity for change and self-management are enhanced

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
Individuals have made progress against the outcome	Y	Y	<p>Activity – Feedback taken from the CONNECT service shows that:-</p> <p>“I’m learning to trust people and how to be more assertive”</p>



			<p>“ I’m now more aware of my thoughts and feelings, and that thoughts are not facts”          “I’ve learned about how to handle my emotions better”          “Made me think about how I deal with problems and how to use feelings to work out how strongly I feel          “I learned why it’s important to try to be aware of how I feel and how breathing can help”</p> <p>Activity - Venture Trust, in2018/19 there were 12 referrals to the Living Wild Programme and 10 were men and two were women. Nine progressed through assessment with four of those undertaking the preparatory work for attending the Living Wild Programme. Due to various unforeseen circumstances (details not provided by Venture Trust) only one individual progressed through the programme and their post group journey. Venture Trust also advised that there Next steps Programme (women only programme) had two referrals and both progressed successfully – whereas their Improving Young Futures Programme (male only) had two referrals but no successful completions.</p> <p>Activity – The Ridge in Dunbar provided a supported programme for people on CPOs. This reporting year, one person worked with their Foundation and Gardening Teams on a 200 hour order.</p> <p>This person had a positive outcome by completing the CPO in a timely manner and learnt some useful skills along the way. They also volunteers with the Ridge at times and use the Support Services as they are trying to secure a tenancy locally. The Ridge are hopeful, that with the right amount of support the person will feel more settled and therefore able to get into a stable way of life - something the person genuinely, very much wants to manage.</p>
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**Other information relevant to National Outcome Seven**

**Police Scotland:** In East Lothian, the Local Area Commander and two designated officers work closely with the Champions Board, a charity working with Looked After Children. All partners attend their bi-annual meetings where relationships are strengthened and trust is built. In July this year a local School Link Officer attended a week long camp called Columba 1400 on the Isle of Skye with a group of young people from the Champions Board where they had to undergo physical activities and team games whilst learning a lot about themselves and their life choices. The police officer developed a good relationship with several of these young people and mentored them throughout the week helping them to improve their anger management, better their engagement and increase their personal confidence.

Fire related antisocial behaviour places a significant demand on the resources of the Scottish Fire and Rescue Service (SFRS), other public services and communities. These acts include deliberate fire setting, malicious actuation of fire alarm systems, hoax calls, hydrant abuse and attacks on personnel. In





addition to their Fire Skills programme, SFRS work in partnership to deliver a Firesetter Intervention and Re-education Scheme (FIReS). Through a programme of targeted interventions SFRS FIReS offer a flexible approach to assist in the education of those who demonstrate an unsafe or concerning interest in fire. SFRS have delivered several such interventions which have been successful in deterring further acts of malicious fire setting and other form of anti-social behaviour. The programme encourages individuals to reflect upon their actions and consider the consequences for themselves and others they put at risk as a result of their behaviour.

**Evidence from exit questionnaires regarding CPOs with unpaid work/ other activity demonstrates the individuals' resilience and capacity for change and self-management have been enhanced**

**Attitude to offending behaviours**

- The whole experience has made me look at my life and behaviour
- I've matured a lot and understand punishment a lot more
- Show respect to your instructor and members of the public

**Positive experiences**

- I gained social and team-working skills
- Friendly co-workers in a good atmosphere and being part of a team
- Enjoyed using my skills again
- The people were good
- I learned to paint better
- I met different people
- Work Supervisors very good and understanding
- Met very likeable people
- Met lovely people who made me feel part of a team / family
- Good leadership and teambuilding
- Supervisor was above and beyond his duty, a total star, a real morale boost
- Very helpful and clear instructions
- Getting to know other people
- Non-judgemental

**Impact on self**

- It taught me valuable lessons in life
- Good confidence boost
- Due to lack of communication I lost the opportunity to do paid work
- Not to reoffend, yet was rewarding experience
- It has raised my mood, made me happy again
- I lost a job, family time and wages which added to my mental health
- A good one – it's taught me a lot about life and how to conduct myself in the correct manner
- The enjoyment of giving (to) my local community
- I am a better person
- A chance to reflect



## 5. Priority Areas of Focus

East Lothian Community Justice Partnership in early 2019 agreed to change their way of working and to form three new workstreams that could take work forward around:

- 1) Community Engagement
- 2) Early Intervention and Prevention
- 3) Getting it Right to Reduce Reoffending

This new way of working is off to a positive start with all three groups having met and forming action plans (which will help shape the 2020 Local Outcome Improvement Plan).

The Getting it Right to Reduce Reoffending workstream will complete a comprehensive needs assessment is anticipated to complete October 2019, which together with a mapping event planned for winter 2019, will inform the action plan and monitoring and evaluation framework going forward. Priority areas for 2019/20 are formal agreement re revised protocols, policy and changing practice in relation to Housing First and Shore, with additional resources identified as being required in place.

Review of the 2017-2020 CJ LOIP and development of the new LOIP. This include a final update on the actions contained within the 2017-2020 LOIP and identifying what worked, what didn't and why. We have started to compile a community justice profile that will inform the plan and will embed the principles within the strategic commissioning for community justice framework in it.

### East Lothian Councils Education Department

- Improving attendance at school and reducing exclusions
- Developing a broader curriculum offer that better meets the needs of young people including vocational pathways

## 6. Case Studies

### **Case Study – a partnership success story**

In 2015 Ms X was sentenced to 66 months custody for a misuse of drugs offence (heroin supply). She served her sentence at various establishments across the Scottish Prison Service Estate and Enhanced Throughcare was provide with community and prison based social work engaging with Ms X throughout her sentence. There was a high level of collaboration between these workers to identify the risk and needs present for Ms X – substance misuse, negative peer associations, education/employment, pro-criminal attitudes, mental health and housing instability. She was release at the end of 2018. As part of pre-release planning Ms X received home leaves and engaged with the East Lothian Offender Recovery Service (ELORS) - this was a criminal justice social work commissioned service that provides employment support to people with convictions. Ms X also met with housing and substance misuse services during periods of home leave.

Following release the collaborative work continued with community based services and the identified needs resulted in:



**Substance misuse** – scripted on release and this has continued to reduce and she consistently provides clean toxicology results. She was referred to the MELD psychologist for talking therapy regarding her substance misuse. Ms X attended SMART Meetings - peer-led recovery sessions – and quickly progressed to facilitating these on behalf of other attendees. Ms X has also completed the Peer Support Worker Training and will likely provide such interventions to other recovering drug users in the future.

**Peer Associations** – Ms X has been attending CONNECT (group work programme for women at risk of or involved in the criminal justice system) to increase her social capital and introducing her to new interests. As such, Ms X is now more positively engaged with her local community and has begun to develop a pro-social peer group. Additionally, within 12 months of release Ms X engaged with Venture Trust and completed the Living Wild Programme – this allowed her to grow in confidence and build up an improved understanding of positive social interactions.

**Education/Employment** – as noted Ms X was engaging with ELORS on release and through her dedication and commitment she was offered and has now begun an Access Course at Edinburgh University. Ms C was also successful in her application to SACRO for financial support to fund educational materials for this course.

**Pro-criminal Attitudes** – throughout her sentence, Ms X had stated her commitment to change and she was keen to break the cycle of anti-sociality that permeated her relationships. Individual work with the supervising social worker focused on identifying her patterns and triggers to offending behaviour and devising new strategies to problem solve and make more informed decisions.

**Mental health** – Ms X has engaged with her GP and MELD psychologist since her release. The focus has been around reintegrating her back into the community following several years in custody as well as supporting her to live a drug-free lifestyle. It is understood that Ms X experienced some trauma in her childhood and adolescence – the details are not known.

**Housing** – Ms X lost her house when she was made subject to her custodial sentence. Her discussions with housing services during home leaves supported her move into homelessness accommodation on release – this was a bed & breakfast. She secured a temporary flat in April 2019 and continues to be considered for permanent housing within East Lothian.

Since release in November 2018 Ms X has stabilised significantly in her life and done this through her own efforts and the collaboration of services, clearly demonstrating effective intervention and prevention.

## 7. Challenges

East Lothian Community Planning Partnership have identified a number of challenges effecting both the work of the partnership and the delivery of the community justice services. There are as follows:

- 1) Criminal Justice and CPOs - possible increase (approx. 7.5%) of community based disposals (CBD) following PASS extension to 12 months. It is anticipated that the people who received CBDs instead of sentencing will have more complex needs than people currently in receipt of CBDs.
- 2) Changing landscape of Police, Prison Service and Local Authorities due to budget cuts.

- 3) Youth Justice - changes in relation to the COPFS decision-making processes could mean there is an increase in the number of young people through Diversion from Prosecution or under Early and Effective Intervention measures. The voluntary nature of this approach may cause problems in terms of encouraging engagement from young people.
- 4) Resource issues in terms of the National Pay Awards.
- 5) No national formula to identify service user (person centric and needs based) outcomes and targeting resources appropriately.
- 6) Local area staffing issues – in the past year East Lothian Partnership has had a newly appointed Area Commander, Chief Social Worker, Community Justice Coordinator, two new Service Managers for the Housing Options Team and Connected Communities. They are awaiting the appointment of an Executive Officer for the Health and Social Care Partnership.
- 7) The implication of Brexit on partnership funding.
- 8) The growing population of East Lothian will bring considerable challenges to local services in terms of provision and strategic commissioning.
- 9) For East Lothian Councils Education Department
  - Changes in education as part of the Scottish Government Education Reform landscape.
  - Number of changes in Head Teachers across East Lothian
  - Recruitment in to teaching posts continues to be challenging (also a national issue)
- 10) Changes to homelessness legislative framework – Significant changes to homelessness legislation including the extension of the Unsuited Accommodation Order, discretion re intentionality and changes to local connection will put further strain on both temporary and permanent accommodation available to those leaving prison and people within the justice system seeking alternative housing. This is further compounded by a disappointing resource allocation in respect of rapid rehousing for 2019/20.

## 8. Additional Information

