

# Preparing for a bathroom replacement

**All you need to know about having your new bathroom fitted**



**We are pleased to advise you that your home has been included in our latest bathroom upgrade programme. We will install your new bathroom within the next few months.**

## Planning your new bathroom

Once you have phoned and made an appointment, a Trades Supervisor from our Property Maintenance department will visit to plan your new bathroom. They will survey your existing bathroom and inform you about the refitting process.

### **A standard bathroom replacement includes:**

- **Replacement sink, toilet and bath**
- **Over bath shower**
- **Shower rail and curtain**

You will be asked to choose from our approved selection of waterproof wallboards, which will be provided full height on two or three sides of the bath and above the sink as appropriate. We will also plan to install an extractor fan and a splash-proof light fitting.

If you decide not to choose vinyl flooring, you will be given a decoration allowance. A mandate form for a BACS payment will be issued on completion of works. Please allow up to six weeks for this payment to be made.

Please note: The Standard bathroom upgrade will not incorporate a wet-floor shower or renewal of an existing wet-floor shower. If you have any medical needs which make bathing difficult you should contact the council's Access Team on **0300 369 0680** to request an assessment.

### **Amenity Housing**

If you currently have a bath with overhead shower you will be offered a standard bathroom on a like for like basis.

If there is currently a wet floor shower, low step-in shower tray or the standard bathroom doesn't meet your needs you should contact the Housing Assets Team on **01620 827958**.

# Preparing for installation

## What we will do:

- **Carry out an asbestos survey**

If your home has not previously been surveyed, we will carry out an asbestos survey. A specialist contractor will contact you to arrange a suitable time to do this, and if any work is required, this will be explained to you by the contractor.

- **Our trade supervisor at the choice visit** will explain the works process fully and will measure up your bathroom and take note of your vinyl choice. This information will be passed to our flooring contractor, who will contact you to make an appointment to fit this, which may be up to two weeks after the bathroom has been installed.

If your property also requires a Scottish Power isolator switch to be fitted, Scottish Power will contact you directly to arrange this.

## You will need to:

- **Allow our workers access**

Our workers will need access to your home for pre-work to be carried out, for example, removing the old bathroom and ensuring wiring is installed for a shower and extractor fan.

- **Remove floor coverings, wallpaper and cabinets**

At your planning appointment, the Trades Supervisor will tell you which walls will need to have wallpaper removed from, and will give advice on removing mirrors and cabinets etc. This must be done before the date of the bathroom installation.



Versions of this leaflet can be supplied in Braille, large print, audiotape or in your own language. Please phone Customer Services if you require assistance on 01620 827199

#### **Please note:**

Cover image is for illustration purposes only at time of publishing.  
Design, fixtures and fittings dependant on space and product availability.  
Glass shower screen and blinds are not part of the bathroom replacement.

To make a comment, suggestion or complaint about a council service, download a feedback form online at [www.eastlothian.gov.uk](http://www.eastlothian.gov.uk) or pick one up at your local office.

#### **Get in touch**

Our Trades Supervisor is available during office hours (Monday to Friday, 9am to 5pm) to answer any questions and resolve any problems that you may have.

Call **01875 824311**

or email [pmplannedworks@eastlothian.gov.uk](mailto:pmplannedworks@eastlothian.gov.uk)

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