

# East Lothian Council

FOI Ref: 2018/490281

- 1. For Home Care contracts - what percentage of individual client services (in the past financial year) do council staff undertake monitoring visits to check that the contracted services were delivered? A 'service' means each visit to a client's home.**

We do not visit people specifically to check a visit has occurred. We review service users and review and evaluate provider performance. Part of this evaluation will look to see if contracted services have been delivered. We also require all providers to have call monitoring data either manual or electronic.

- 2. In bid evaluation, what percentage weighting does your council put on workforce matters as described in the Scottish Government procurement guidance (SPPN 1/2015)? If this varies between adult social care contracts, list the variations and reasons for such variations.**

For adult social care contracts which included the workforce matters question in the tender evaluation process the weighting was 5%. Evaluation weightings are normally determined on a case by case basis within the context of all the criteria that will be used to evaluate the proposed service provision.

- 3. Have you awarded contracts, or made payments to any providers who will not be paying their adult care staff the Scottish Living Wage? If so, list the providers who will not be paying the Scottish Living Wage. Give reasons why you awarded a contract to a provider who will not be paying the Scottish Living Wage.**

East Lothian Council cannot require providers to pay Scottish Living Wage we can only ask providers to indicate that they are paying and/or intend to pay Scottish Living Wage. We currently only hold this information for providers awarded contracts to the ELC framework for care at home services. All providers awarded these contracts indicated that they paid Scottish Living Wage.