

East Lothian Council

FOI Ref: 2018/508793

1	Overall cost for last financial year (or previous or both) for providing the cleansing service	228 hours establishment costs £156,813.32 £68,218k total income				
2	If possible do you have the split in cost between homeless units and Voids including unit cost	<table border="1"> <tr> <td data-bbox="673 488 1254 524">April 17 - March 18 Total 290 Cleans</td> <td data-bbox="1254 488 1513 524">£32,351.65</td> </tr> <tr> <td data-bbox="673 524 1190 600">April 17 - March 18 Total 393 Cleans</td> <td data-bbox="1190 524 1513 600">35,866.65</td> </tr> </table>	April 17 - March 18 Total 290 Cleans	£32,351.65	April 17 - March 18 Total 393 Cleans	35,866.65
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3	How many operatives / cleaners are employed to provide the service	Two in team deep cleaning Two in team house clearances Two in the team carry out window cleaning One working supervisor to support the overall team				
4	How many units are cleaned over the year, what is the split between homeless units and Voids					
5	How is the cleaning team supported - vehicles / materials / training	Three vehicles for the full team				
6	If materials are bulk purchased who is the supplier, is a frameworks used	In stock via procurement				
7	Is there an average time or 'rule of thumb' allowance for a 2 person team to clean a void or homeless unit	Two hours per house, depending on the condition of the house could be more				
8	Where bagging & tagging occurs in homeless units is there a recharge cost for pick up and onward delivery	£26 per hour ELC do not provide onward delivery				
9	Can you comment on your experience of response times to action standard/urgent cleans. WDC have a 10 day turnaround requirement for voids and tighter timescales for homeless.	Average ten days				

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10	<i>Do you have a contingency or 'back stop' arrangement (eg contract cleaner) for those occasions where referrals numbers peak.</i>	Yes Orbis external company
11	<i>What is your policy on replacing furnishings to Homeless units, do you utilise second hand furnishings</i>	This is not within FMS remit