

# East Lothian Council

Case Ref: 2018/513017

***I am writing to request some information regarding dates and any details you can provide me following visits to the property at East Saltoun Farmhouse relative to dog barking complaints.***

***Please detail:***

***1. Dates of any and all visits***

27 April 2018, 8 June 2018 and during the week commencing Monday 25 June 2018.

***2. Details of visits following complaints made by us Ms F Frame & Mr T Hardy, 3 Main Street, East Saltoun***

As point 1 above.

***3. Details of any visits following complaints made by any other individuals in the neighbouring area***

Not applicable, no other complaints have been made.

***4. Brief details of what was discussed during the visits***

Dog barking complaint.

***5. Any reference number for our case***

AB 32812

***We believe a visit may have been made in or around April to East Saltoun Farmhouse but there was no one at home within the property at the time to enable contact to be made. If this is incorrect, please clarify the dates/details of this visit.***

Please refer to point 1 above.

***Please can you also clarify further per the comment below made by Mr Callum Colquhoun (see below for a copy of his original email) to help us understand your process:***

***"Our team which includes the dog Wardens use a central email address, Officers maybe on some form of leave and the complaints might not get dealt with or recorded."***

Callum Colquhoun was simply directing you to the e-mail address at [asb@eastlothian.gov.uk](mailto:asb@eastlothian.gov.uk) in case e-mails sent directly to individual e-mail accounts went unattended due to annual leave.