

East Lothian Council

FOI Ref: 2018/545870

FOI Request for Stirling Citizens Advice Bureau on local authority provision

1. Which department deals with local authority funerals?
Amenity Services – Management of burial grounds and delivery of front-line funeral service.
Registration Service – Administration of burial appointments, lair sales etc.
Protective Services / Adult Social Care – Client on behalf of deceased person.
2. How much family involvement is there?
Traditionally such funerals only emerge because of there being no known / traceable family.
 - a) What is the process if there is conflict in the family?
Each case would be treated on its own individual circumstances.
3. Do you work in partnership with local funeral directors?
Yes
4. Do you have any case studies showing the difficulties of LA funerals, and of good practice you have experienced?
No
5. What is your policy over those with no next of kin who die out with your area but is fully funded by you (i.e. Care bought in a different LA area)
Procedure is identical to funerals within our area
6. Would you support the idea of a national framework for Local Authority funerals?
In principle, as this could address any anomalies and ensure that best practice is applied across the country.

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7. What provision do you have for local authority funerals? *(Please mark with an X)*

	Yes	No	Notes
Choice of time of funeral/cremation	x		
Ministers/celebrant fee	x		No info (Funeral director would attend to)
Viewing of the body	x		No info (Funeral director would attend to)
Coffin	x		No info (Funeral director would attend to)
Flowers	x		No info (Funeral director would attend to)
Hearse	x		No info (Funeral director would attend to)
Additional Car(s)	x		No info (Funeral director would attend to)
Paper Notice	x		No info (Funeral director would attend to)
Use social media when trying to find next of kin	x		No info (Funeral director would attend to)
Headstone		x	LA receive application form.
Own grave (if applicable)	x		LA receive application form.
Communal grave (if applicable)		x	Lairs used for a local authority funeral are single use
Ashes returned to relatives (if applicable)	x		No info (Funeral director would attend to)
Aftercare support for relatives (including signposting to other services)		x	
Provide support to families in applying for DWP Funeral Payment	x		Environment Dept