

KEY PERFORMANCE OUTCOMES 2018-19 Q2
East Lothian

KPO1(B) - TIME TAKEN TO ISSUE A FIRST REPORT (AND BUILDING WARRANT OR AMENDMENT ISSUED WITHOUT A FIRST REPORT)

CATEGORY (by building type and value of work)	Number of first reports issued	No. of first reports issued within 15 days	No. of first reports issued in more than 15 days and within 20 days	No. of first reports issued in more than 20 days and within 35 days	No. of first reports issued in more than 35 days	% within 15 days	% more than 15 days and within 20 days	% more than 20 days and within 35 days	% more than 35 days	% check (should be nearly 100%)	
DOMESTIC	0 - £10,000	81	28	22	22	9	34.57%	27.16%	27.16%	11.11%	100.00%
	£10,001 - £50,000	79	22	15	26	16	27.85%	18.99%	32.91%	20.25%	100.00%
	£50,001 - £250,000	27	9	3	11	4	33.33%	11.11%	40.74%	14.81%	99.99%
	£250,001 - £1,000,000	7	1	1	2	3	14.29%	14.29%	28.57%	42.86%	100.01%
	£1,000,001 and above	8	4	1	2	1	50.00%	12.50%	25.00%	12.50%	100.00%
NON-DOMESTIC	0 - £10,000	12	0	5	6	1	0.00%	41.67%	50.00%	8.33%	100.00%
	£10,001 - £50,000	1	1	0	0	0	100.00%	0.00%	0.00%	0.00%	100.00%
	£50,001 - £250,000	8	4	2	2	0	50.00%	25.00%	25.00%	0.00%	100.00%
	£250,001 - £1,000,000	4	0	2	2	0	0.00%	50.00%	50.00%	0.00%	100.00%
	£1,000,001 and above	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%

Sub total	DOMESTIC - ALL	202	64	42	63	33	31.68%	20.79%	31.19%	16.34%	100.00%
Sub total	NON-DOMESTIC - ALL	25	5	9	10	1	20.00%	36.00%	40.00%	4.00%	100.00%

ALL CATEGORIES	Total	227	69	51	73	34	30.40%	22.47%	32.16%	14.98%	100.01%
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Commentary on main reasons why there are any significant changes
As stated previously, down slightly on previous Q1, however as in that quarter, we are significantly up in relation to the last quarter of 17/18 and therefore the combined Q1 & 2 increases are still impacting on service, as the on going processing of the increase Q1 activity affects our ability to deal with Q2.
Service review on going and increased staffing level agreed, with advert soon to be sent out.

Provide main reasons why first report targets not met

As above

Value bands Sub total	0 - £10,000	93	28	27	28	10	30.11%	29.03%	30.11%	10.75%	100.00%
Value bands Sub total	£10,001 - £50,000	80	23	15	26	16	28.75%	18.75%	32.50%	20.00%	100.00%
Value bands Sub total	£50,001 - £250,000	35	13	5	13	4	37.14%	14.29%	37.14%	11.43%	100.00%
Value bands Sub total	£250,001 - £1,000,000	11	1	3	4	3	9.09%	27.27%	36.36%	27.27%	99.99%
Value bands Sub total	£1,000,001 and above	8	4	1	2	1	50.00%	12.50%	25.00%	12.50%	100.00%