

East Lothian Council

FOI Ref: 2018/551450

Under the terms of the Freedom of Information Act 2000 (FOIA), I would be very grateful if you could please provide me with all the information you hold which will answer my questions set out below.

Questions

1. *What specific facilities, technologies, and/or supportive assistance are available for dyslexic patrons within your public libraries?*

The BorrowBox app, available through iTunes store or Google Play, allows library members to borrow both audiobooks and e-books which can be helpful for dyslexic readers. This service is free of charge through membership of South Lanarkshire Libraries. The features which can help dyslexic readers are as follows:

- Change background theme – changing to a sepia background is particularly useful for dyslexic users and there is also a dyslexic font option.
- Change margin size – again this is useful for dyslexic users to minimise the number of words on the page.
- All settings that are amended in terms of font preferences and margins are then automatically applied to future loans, enabling the user to view in their preferred format without having to continually set the preferences.
- Users can also listen to an audiobook whilst simultaneously following the text of the book.
- Customers can borrow up to 6 titles at one time.

We have a limited amount of coloured rulers with more on order

We have a collection of dyslexia friendly books in all of our branch libraries

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2. *How are these facilities, technologies, and/or supportive assistance promoted to the dyslexic community?*

Word of mouth

3. *How many library staff members have received dyslexic awareness training?*

Two members of library staff attended dyslexia awareness training in 2016. This training was funded by Public Library Improvement Funding from Scottish Government.

4. *Are there dyslexic group meetings being organised or held within your public libraries and are they regular or sporadic?*

There has only ever been one in Dunbar Library