

COMMUNITY PAYBACK ORDER

ANNUAL REPORT

FINANCIAL YEAR: 2019-2020

LOCAL AUTHORITY: East Lothian



Types of unpaid work projects and activities which have been carried out; the total number of unpaid work hours completed during the year; and information and examples that help to demonstrate how communities benefit from unpaid work.

Unpaid Work Orders Completed

In relation to all orders and all ages involving unpaid work, the following is confirmed:

- Total number of **hours completed** during 2019/20 = 10,445
- Total number of **new hours issued** during 2019/20 = 13,123
- Total number of **new Community Payback Orders (CPOs)** with Unpaid Work = 104
 - i) with Unpaid Work only - 57
 - and
 - ii) with Unpaid Work and Supervision - 47

The above figures demonstrate a 12.2% decrease in the number of Unpaid Work hours issued whereas the amount of hours completed fell by 12.3%.

A reasonable explanation of the continued East Lothian trend of reduced numbers of Orders and Unpaid Work hours completed might be that we reached a new state of equilibrium in line with an apparent nationwide reduction in Orders combined with offending levels in the area and the ongoing impact of moving to a multi Sheriff Court. It may be that numbers increase again moving forward given the anticipated impact of Presumption Against Short Sentences (PASS) from July 2019 on CPOs with Unpaid Work.

In response to the sustained changes in hours of direct service provision and continued reduction in Orders with Unpaid Work as a requirement, an Evaluation of all aspects of the the Unpaid Work service in East Lothian was undertaken in January and February 2020 with the Report detailing recommendations and proposals being produced in March 2020. The main issues identified, currently out to the staff team for discussion, centred around risk assessment practice and the structure of the working day e.g. centralising service user pick-ups for Unpaid Work. The Report also made suggestions as to the Work Supervisors future role in the delivery of Other Activity.

Unpaid Work Projects and Activities

East Lothian's semi-rural and rural demography lends itself to provide a range of unpaid work projects focusing on the land and environment. Examples of core unpaid work projects carried out during the past year include:

- Removal of ivy and other vegetation in a churchyard, revealing a family crypt of local historical significance and a set of stairs to support access to the site. We have continued our programme of ground care management and development work at a number of sites throughout the county, including Muirfield Riding Therapy, Prestongrange Mining Museum, Whatton Lodge, Dirleton Community Orchard, Belhaven Hospital and Cockenzie House.
- Referrals continue to be made to our Garden Project, to clear or upgrade gardens of service users who have mental health or vulnerability issues and reduce the risk of tenancy warnings being issued. This service is subject to review in the coming year.
- We continue to be offer placements with a number of local charity shops, a golf course, an amenity services depot, a third sector growing and building project and social enterprises. A new placement opportunity at the Pennypit Trust, a community support project has been agreed.
- We have also developed a Welfare Clinic where issues identified by service users at Unpaid Work can be referred to Social Work Assistants for support.
- Work Supervisors have also been trained in recognising and working with trauma and in a new team approach, the Justice Outcomes Star, which looks at different areas and issues in service users lives from their perspective, identifying areas for support and development.

2019/20 Key Projects

Quarter 1

- Resumption of our regular groundcare projects.
- Supporting ELC's Fostering advertising campaign by placing boards throughout communities.
- Request from Countryside Rangers to upgrade access facilities at Yellowcraig beach which will be undertaken over the summer months.

Quarter 2

- Uncovering ancient kerbstones in Ormiston at the request of the Community Council.
- Commencement of work at Yellowcraig.
- Completion of hardcore paths in Haddington.
- Undertaking garden clearances in response to referrals from Tenancy Support team.
- Request from local 'Friends' group to upgrade path network in Kellie woods, Dunbar.
- Participating in a joint community beach clean with members of Port Seton and Cockenzie Community Council.

Quarter 3

- Office move for Carers of East Lothian.
- Commencement of work at community woods in Dunbar and ivy clearance at Tranent Parish church.

Quarter 4

- Commenced building of wooden bin stores for Whatton Lodge.
- Upgrading work at community allotment site at Tranent and preparation of Community Payback plot for new growing season.
- Clearance of growth and debris to allow Pennypit Centre to access a new area for activities.

Quotes from people on CPOs and beneficiaries about the impact of the unpaid work on them and/or the community.

Service Users:

Attitude To Offending Behaviours

- It's made me think twice, it's cost me so much good family time
- Feel more confident and able to face my peers
- Didn't see it as a punishment, just something I had to do
- I have more responsibility and should know better
- I realise alcohol can cause problems
- Knowing my actions were wrong and finding better ways to deal with things
- Didn't see myself as someone who behaves offensively but this has made me think more

Positive Experiences

- The rapport Supervisors had with service users was excellent and encouraged working as a team
- Mixing with staff and public
- Confidence in my own ability
- Enjoyed working with all UW Supervisors
- Getting back into work
- Waking up to a job I enjoyed
- Taking me out of my comfort zone
- Working with a very experienced team who clearly have a great deal of knowledge
- Meeting the team at the Salvation Army, nice, friendly people. I know my help there was appreciated
- Improved social skills
- Learning to use machinery
- Good advice on moving on with my life
- Meeting other people as I stay in a small village
- Good motivation

- Supervisors were brand new
- I have learned new skills and my Supervisor and Team Leader could not have been more helpful

Negative Experiences

- Hard core
- Sometimes thought there would be more work
- Would have liked longer working day
- First day at placement wasn't very structured, wasn't given induction – this was quickly resolved
- Giving up my time
- A lot of driving about

Impact On Self

- Juggling Unpaid Work, family commitments and employment
- More confident
- Feeling of self-worth
- Made me realise my actions have consequences, and I've paid back a little for what I've done
- Shows me a good day's work is good for my self-esteem and confidence
- Realise that unpaid work is a punishment, don't want to repeat this
- I have made good friends and maybe a job offer
- Motivated me to find a job hopefully in that area of work
- Managing the Order while working full time was a challenge but taught me a hard lesson. I won't be reoffending in any manner going forward
- Changed my whole view on life and made me more sensible, I've changed into a better man from the good advice that I needed
- Leaned new skills e.g. gardening
- Helped me get back into gainful employment
- Learned to think more before I act
- I had the added boost of being able to work additional hours
- Broadened my horizons, I will be looking to do some charity work in the future

Impact On Communities

- Helpful in the rural areas
- Service is noticed by the community given comments received from members of the public while working.

Other

- Only took me 20 years but I did it (completed an Order, not the same one!)
- Would like to thank the Supervisors for being great people to do my hours with and hope that the hard work they do gets noticed
- Grateful to have been supported the way I was by the Team Leader and the staff at the shop
- Staff are nice

What Would You Change Or Do Differently?

- A longer working day
- Do more for underprivileged and deprived
- Do more larger community projects for young and old
- Offer more skilled courses for people that aren't working e.g. First Aid and CSCS and computer courses
- Certificated qualifications that can help with future employment
- More learning and skill building exercises
- Have a break in the morning and provide food
- Have access to free fresh drinking water e.g. bottled water for working outside or tea/coffee in winter

After analysing the Unpaid Work Evaluation forms returned at the end of the Unpaid Work requirement, the following data was produced :

- 85% of service users felt that they were given a choice as to when they were required to work
- 90% felt that their skills and abilities were used
- 90% felt that unpaid work was 'right for them'.
- 95% strongly agreed or agreed their time was spent usefully
- 90% strongly agreed or agreed that there had been a change in attitude to offending behaviour during unpaid work
- 95% strongly agreed or agreed that treatment by Work Supervisors had been 'very good' or 'good'
- 65% of respondents reported they had acquired teamworking skills
- 40% reported they had acquired motivational skills
- 35% reported they had acquired social skills

A large gap in service identified in the feedback was around provision of information about possible opportunities to participate in 'other activity' as part of the Order. In addition, only 10% of service users completing evaluations reported they been given advice or information about possible community support services. This will be an area for development in the coming period.

Beneficiaries

'We just love it when the Supervisor brings his chaps down. You just know that he cares and will do a fantastic job. Year on year people cannot help commenting on how wonderful the grounds look and that is in no small way attributable to the Supervisor and his chaps. We thank you so much.'

Marietta di Ciacca on behalf of Cockenzie House and Gardens Trust

'Just wanted to say a huge thank you to you and your team for the work you have put in to tidy up the church graveyard. I couldn't believe the difference in the enclosed bit near the front door of the church! Amazing job. I don't know if you and the guys are planning to return this year – I'm guessing not, given that we are right into winter weather now! But at some point I'd really like to meet the team personally just to say thank you.'

Erica Wishart, Minister, Tranent Parish Church

'We recently used your scheme to help with the outside of the community kitchen and football ground. The task was done immediately and without no fuss. This has made the area look so much better and much safer. As a charity the Pennypit find it difficult to get jobs done so this option was perfect. The use of the community service workers gives the Pennypit an opportunity of offering further training or volunteering in this area and could create a diversion towards antisocial behaviour. We would definitely use the service again as we see the benefit of this work. Thank you.'

Angie Davie, Pennpit Trust

Types of "other activity" carried out as part of the unpaid work or other activity requirement.

Options for extending the provision of Other Activity were suggested within the Evaluation. Further opportunities have been explored as a result of COVID-19 and these are currently being considered. Throughout 2019-20 we have continued to maintain engagement with partners to continue to award appropriate hours to individual service users who have engaged with services supporting the service user's social, health or personal development, including:

- Working with support staff from Access To Industry, allowing service users direct access to employability related activities
- Working with support staff from Venture Trust with a focus on personal and social skills development
- Undertaking counselling or other mental health support from statutory or voluntary sector agencies
- Attending services concerning stabilisation and / or recovery from substance misuse

Activities carried out to consult prescribed persons and organisations, pursuant to section 227ZL of the 1995 Act, and wider communities on the nature of unpaid work and other activities and how the consultation results helped determine which projects were undertaken.

Completed Consultations:

The Unpaid Work service emails local Tenants and Residents Panels and Community Councils annually as part of an awareness raising strategy, indicating the potential for work referrals.

This year we engaged with a representative of Wallyford Community Council to support the installation of a new community structure, the ‘Wallyford Pug’, celebrating the village’s historic connection with the coal industry and continued our upkeep of the Battle of Pinkie Cleugh memorial site.

Planned Engagement/Consultation Activities:

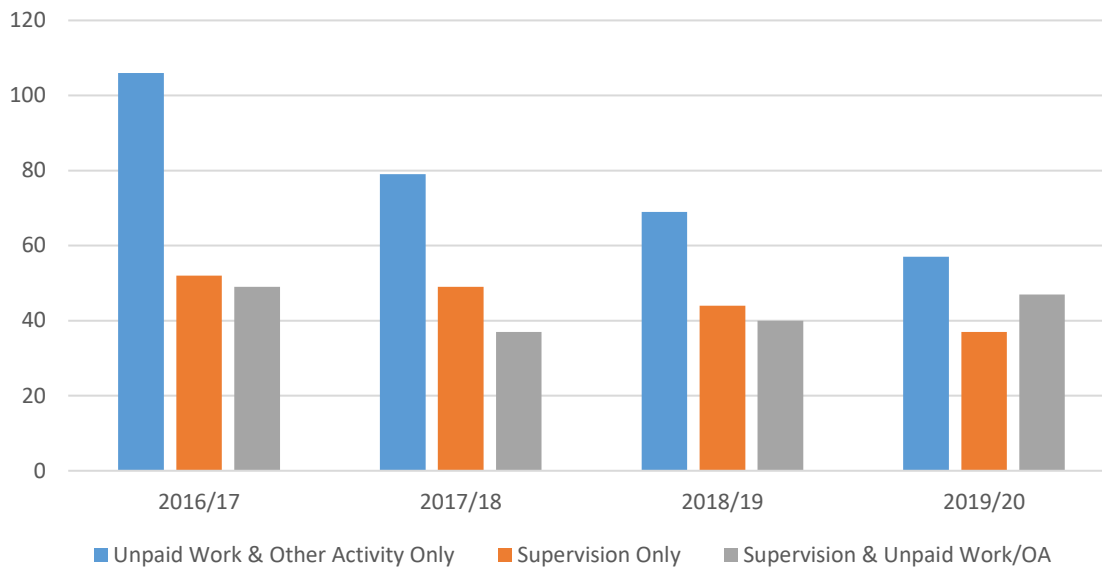
East Lothian undertook a Supported and Validated Self-Evaluation of Community Justice between October 2019 and February 2020, resulting in a Transitional Local Outcome Improvement Plan (TLOIP) for 2020/21. One key area of collaborative practice which we identified to the Care Inspectorate was the development of three Workstreams to spearhead, champion and promote specific areas of need identified in East Lothian. The Community Payback Work Team Leader is a key member of the Community Engagement Workstream – which is composed of a diverse range of statutory and voluntary sector partners. The workstream is taking a lead in enhancing the awareness of the potential for new unpaid work and other activity opportunities, service promotion and collaborative working in East Lothian. This is a developing picture and in reporting year 2020/21 we expect to be able to detail an improvement in both the community’s knowledge and understanding of unpaid work/other activity, and our reporting of the views of those with lived experience.

The Facilitated Evaluation – Unpaid Work/Other Activity, highlighted key areas for development for East Lothian’s provision of services and identified the need for a more robust programme of consultations with communities and beneficiaries. In utilising the Justice Outcome Star it had been hoped that Work Supervisors may have been able to use these assessments to better place individuals with beneficiaries and/or specific activities but due to the late roll-out of the JOS digital version and subsequent Covid-19 pandemic this did not materialise - this may be reviewed in 2020/21.

Use by the courts of CPO requirements other than unpaid work, for example what, and in what way, different requirements are being used for those whose offending is driven by drug, alcohol and mental health issues; or how requirements such as programme or conduct are being used to address offending behaviour.

CPO Requirement	2016/17	2017/18	2018/19	2019/20
Unpaid Work/Other Activity (only)	106	79	69	57
Supervision (only)	52	49	44	37
Supervision + UW/OA	49	37	40	47
Programme	8	8	9	10
Compensation	8	4	7	5
Conduct	5	4	3	5
Alcohol Treatment	1	0	0	0
Drug Treatment	0	1	0	0
Mental Health Treatment	0	0	0	0
Residential	0	0	0	0
Total number of CPOs	209	166	153	141

Community Payback Order - Imposition Comparison



Unpaid Work

Year	Hours Imposed	Hours completed
2016/17	21,511	18,538
2017/18	13,553	11,462
2018/19	14,951	11,909
2019/20	13,123	10,445

Supervision

Year	Total Months	Average (per Order)	Orders per 10,000
2016/17	1,584	15.5	29
2017/18	1,271	14.8	22.9
2018/19	1,271	15.1	21.1
2019/20	1,278	15.3	Not available

Programme Requirement(s):

Working with Domestic Violence

Within East Lothian three quarters of the social work team are now trained Caledonian case managers. They continue to work alongside our Women's worker and Children's worker to provide a robust system of treatment and support for all members of the household once a CPO has been imposed. In the last year there have been a number of examples of men who after conviction have committed themselves understand and recognising their triggers and subsequent abusive behaviour to enable them to desist from abusive domestic behaviour in future.

Mr S has had social workers in his life since childhood and was mistrusting. His Supervising Officer showed an empathic understanding and initially focused on meeting some immediate need to establish trust. Work then moved on to exploring learned behaviours, and there was acknowledgment of domestic violence over several generations. Mr S is a visual learner and the Caledonian programme was ideal for his learning style. After completing the programme Mr S reported to seeing professionals in a more positive light, thus was more able to discuss past and current behaviours, which in turn helped him to engage more honestly.

Not all men that received CPO's for domestic offending received a Caledonian component to their Order. Those deemed to pose a reduced risk of re-offending and/or harm still completed offence focused work to reduce the risk of re-offending, albeit in a less intensive way.

MF:MC

Over the year from 01/04/19 to 31/03/20 we had only two service users involved with MF:MC both on the adapted programme which took account of some cognitive impairment in both cases. As the year ended both were approaching the end of programme work and both felt they had taken something from the group, both appeared to better understand their risk and how to manage it.

In one of the cases the worker felt that the service user had matured over the course of the Order and now had a better sense of self and the role he needed to play in his own risk management. He said the service user was more open now, more able to discuss problems, prevent stress building up. The feedback from group was that the service user was a positive, enquiring presence with a willingness to share experiences, thoughts and ideas with others. The involvement in the group appeared to support a wider maturation process. The service user felt he had done well on the Order since initial breaches for non-attendance. More recently he attended all appointments and enjoyed both the routine and having somewhere he can come and talk about problems. He said he felt he has learnt to stop and think, take a backwards step so that he could view things from different perspectives and no longer just leap into things without thinking. He was more aware of his triggers and recognised the need to manage these triggers and not just focus on his own needs in future relationships. All parties involved in this case felt it had been a positive learning experience.

Conduct Requirement(s)

This is still used sparingly in East Lothian. Where it has been used it has tended to be with sexual or domestically violent service users to support a case management plan. An example would be where a sexual offender had conduct requirements that allowed the supervising officer to check internet enabled devices and prevented him from deleting history. This case also had conditions that he comply with offence focussed work and that he have no contact with anyone under 16 without prior permission. This plan helped to manage his risk of further internet offending, put the emphasis on him to advise us any children he was likely to come into contact with and supported risk management by placing an expectation that he complete offence focussed work

Other**Working with Women**

All women are assessed for suitability for the CONNECT Women's Group at the beginning of a CPO. Throughout the year the group continued to run on a weekly basis with the existing format of psychoeducational content in the morning and an afternoon activity involving fitness, craft skills or visits to local places of interest to extend individuals social capital. A new relationship was also forged with a local community group, and now the women have a hot lunch in the community café.

CONNECT is a collaborative service for women involved in offending and staff come from Justice Services, Adult wellbeing and the voluntary sector. CONNECT is now discussed within a larger community justice working group and it is hoped that this increased exposure might offer new resources, staff and potentially funding in the future. For a number of reasons not all women that come on a CPO are assessed as suitable for the CONNECT Group. One example is Ms X, who received a 2 year Community Payback Order. She had no previous offending history but have fallen into a pattern of regular heavy drinking which led to offending. Ms X did not have the confidence to attend a group and found the prospect frightening and anxiety provoking. A decision was taken not to peruse the Connect route and to complete work on a 1:1 basis with a referral for alcohol counselling instead. Through the work completed with her supervisor, Ms X was able to focus on her alcohol addiction and the impact this had on her decision making and as a risk factor for offending. Ms X attended regular alcohol counselling and she has now been sober for over a year. She maintains that without her CPO and the work completed with Justice Services, she would not have been able to address her offending in any meaningful way and would have most likely continued to drink heavily.

Youth Justice

Youth Justice contuse to provide the same services to the Courts, Procurator Fiscals and the community but there has been lower uptake due to a general change of emphasis in Youth Justice Provision in Scotland. The Scottish Government has emphasised that the current strategy is to avoid

criminalising children wherever possible. The focus for work has moved upstream to Early, intervention and Prevention to try and reduce the numbers of Young People entering the criminal justice system. Local to East Lothian a groupwork programme has been developed for young people coming to the attention of the Police. There is a referral process in place, a plan for individual sessions and experienced staff to deliver. The start of delivery has been hampered by Covid 19. The hope is that the service will get up and running over the coming year. It is anticipated that new referrals will come primarily from the new local Youth Crime Oversight Group (YCOG). More generally the number of report requests is similar to last year though both years are significantly lower than 2017-18. There was a 50% reduction in active CPO's from 2018-19. Diversion reports at similar level to 2018-19 but less engagement from Young People potentially deemed suitable resulting in less completions

Any issues affecting access to services which are provided by other partners (e.g. drug and alcohol services) and, where such issues have been identified, what work is underway to resolve them.

Substance Misuse Services

The decision was made to co-fund a dedicated social worker based at the East Lothian Substance Misuse Service. The postholder will co-facilitate CONNECT as well as provide JSW service users with improved access to the multi-disciplinary team which includes a psychologist, psychiatrist, GP, nursing staff, OTs and substance misuse workers providing counselling and peer mentoring services.

Housing

There remains some difficulty in accessing suitable temporary housing for those who require single sex accommodation as a means to effectively manage risk, such as male-only B&B. This has resulted in some B&B premises closing their admissions to women. Housing Services intend to recruit staff who will focus on working with homeless prison leavers in an effort to alleviate this issue. Some of this work will be undertaken from within HMP Edinburgh, further strengthening the co-working between Justice Social Work, the SPS, and Housing which in turn will contribute to coordinated risk management in the community.

Welfare

In March 2019 a trial of a 'welfare clinic' commenced and ran throughout the year. The idea was to free up time for supervising officers to concentrate on offence focused work, whilst social work assistants focused on service user welfare needs, making appropriate referrals to partner agencies where required. Some service users understood this separation well and were able to focus on different aspects of work with different workers. However, we also learned that some service users struggled to focus on anything but their immediate need in any appointment. This is something that will be considered moving forward.

Any other relevant information, which may include:

- **Examples of any work carried out with people on CPOs to address their offending behaviour but which does not fall into the category of a specific requirement.**
- **Examples of work carried out in partnership with the third sector**
- **Areas identified where improvements can be made, i.e. CPO commencement/completion rates**
- **Any other areas identified for improvement and planned next steps**
- **Any other information**

3-year National Trend comparisons across Scotland and comparators

Haddington Sheriff Court closed in early 2015 and since this time there has been a significant change in almost all statutory business and core functions within JSW. Over the last reporting year, we have undertaken benchmarking activities to assess the likely future business requirements of the service –

this does not simply relate to Community Payback Orders but is critical to our ability to engage service users on such Orders and plan for future demand. Further details relating to Unpaid Work/Other Activity is noted below and as we are now of the opinion that we can foresee the demand we are able to focus on developing provision and interventions.

The following information provides an overview of some JSW business and, although not solely related to CPOs, provides our work in context:

- In relation to other Scottish Local Authorities, East Lothian regularly appears within the lowest range of CPOs imposed and CJSWRs requested per 10,000 population
- The imposition of DTTOs is well above the Scottish average per 10,000 population
- There has been a downward trend in diversion cases since the closure of Haddington Sheriff Court
- East Lothian provides an in-house Voluntary Throughcare service which has a high level of take-up both during and after sentences with all cases remaining open and eligible for 12 months post release – this allows for service users to re-engage at any point within this time
- East Lothian rolled-out a Bail Supervision Service in November 2019

Facilitated Evaluation - Unpaid Work/Other Activity

East Lothian Justice Social Work services has seen a significant decrease in business following the closure of Haddington Sheriff Court on 1 February 2015. This was of most note in relation to the imposition of unpaid work hours – in the reporting year 2014/15 there were 26,192 hours imposed relating to 182 Orders, this is a reduction of approximately 50% in the years from 2014/15 to 2018/19. As a result we commissioned an externally facilitated evaluation of the service with the key elements of:

- Identifying and recognising the good practice within the Community Payback Team
- Exploring opportunities for the service user experience to be improved
- Improving safety for service users and staff
- Developing 'other activity'
- Highlighting, as appropriate, areas for improvement that promote service delivery

The evaluation was concluded in March 2020 and a full report provided which highlighted the key areas of good practice and of those for improvement. An Action Plan was developed, but due to Covid-19 we have been unable to full progress identified actions. Nonetheless, there have been key areas of development specifically relating to individual placements, health & safety risk assessments, potential other activity options and staff safety/wellbeing. During the reporting year, 2020/21, we will be progressing the Action Plan with a focus on developing individual placement opportunities (for both unpaid work and other activity), implementing an improved lone working protocol for relevant supervisors, developing supervisor skills & experiences to promote delivery of in-house training facilitation, embedding risk assessments in line with health & safety protocols and promoting pro-social modelling activities.

Justice Outcome Star Training

During the reporting year 2019/20 the decision was made to support the use of Justice Outcome Star within the Justice Social Work Service. The team was trained in November 2019 with the electronic roll-out of the upgraded online Outcome Star System in February 2020. We have developed key expectations on all JSW staff relative to their role with a focus on seeking to assess service user outcomes relative to their needs as identified by initial and follow-up STAR completions. We are using the Justice, Wellbeing and Empowerment STARS depending on the service user group – we have implemented use for the Caledonian women and Children's Services as well as our Statutory and Voluntary Throughcare service users and those subject to Bail Supervision. We will expand the use of JOS for any/all service user receiving a service from JSW. Due to Covid-19 and the associated impact on face-to-face service user contacts our progress and development of JOS has been delayed – we have not yet collated any key data relating to outcomes. We expect to be able to provide such data in future CPO Annual Reports.

Interventions - focused work

During this reporting year there has been a focus on supporting the JSW team to develop their interventions with service users. Much of this work relates to other areas of JSW Statutory functions, not simply the provision of Community Payback Orders, on which this report is based. However, it is important to identify the following:

- As part of the Community Justice Partnership, JSW have continued to refer into and be involved in the promotion of TRANSFORM – this service provides bespoke Action Plans for those individuals assessed as presenting an ongoing risk of offending or anti-social behaviour. The initiative is promoted by Police Scotland and referrals are made, as appropriate, for those subject to CPOs.
- There has been a focus on developing an improved understanding within the team of JSW responsibilities relating to both the risk and welfare needs of service users. We instigated a Welfare Clinic to allow social work staff to refer service users with welfare needs (housing, health, substance use, budgeting, ETE etc.) to their social work assistant colleagues who would undertake supportive, motivational and developmental activities. This allowed appropriately trained staff to undertake relevant activities and ‘play to their strengths’ – specifically allowing social work trained staff to undertake risk management activities and social work assistants to redress issues of social exclusion and promote engagement with third sector providers.
- We have begun to look at developing a suite of individual interventions that can be used across the breadth of the JSW functions. Key areas relating to emotional regulation, decision-making and self-management are being developed – this is a longer term project and we would hope to be able to report on progress in 2020/21
- JSW alongside partners within both the Council and the H&SC Partnership are seeking to define mandatory and development training pathways for social work staff – this will support the continued professional practice and learning of the team and we aim to engage in training opportunities for all staff within the service

Service User Feedback

The following is a sample of Entry and Exit Questionnaires information that has been collated:

- The sample related only to those who were sentenced to a Community Payback Order with a supervision requirement – there may have been other requirements as well
- The request was for 30 random individuals to be identified of which:
 - FOUR had no Entry Questionnaire
 - SIX had no Exit Questionnaire
 - THREE had neither Entry nor Exit Questionnaires (may be included in above figures)
- 19 individuals confirmed that they had ‘looked at why you had offended’ during their CPO
- 16 individuals identified a desire to understand what puts them at risk of offending behaviour as part of their CPO
- 13 individuals identified that they were able to explain ‘the impact of your offending on victims’ at the end of their CPO
- 11 individuals identified housing as a welfare issue at the start of their Order with 10 confirming that ‘I now have settled accommodation’ at the end of their CPO
- EIGHT individuals noted Employment, Training and/or Education as a welfare need with the same number stating either their action or the action of their social worker resulted in an improvement in their situation at Order end
- FIVE individuals identified an improvement in familial relationships over the time of the Order
- SIX individuals identified a reduction in substance misuse during their Orders, however NINE stated they did not consider substance use to have been an issue in any case
- 17 individuals stated they had not reoffended during their CPO with ONE stating there was a further offence but it was ‘less serious’ and another stating their offending was ‘less frequent’
- 19 individuals stated that there were no outstanding issues needing addressed at the end of their Order

These are some comments from service users who completed their period of supervision.

Impact of offending and Remorse:

- Made me realise what I did was wrong
- Helped reduce your offending
- Made me think about what I have done
- It must have been horrible for them with me out of my face or needing drugs
- Aye, must've been scared. Frightened

Self-Awareness and Behaviour Change:

- Changed outlook, different meds
- Less angry, can control anger better and control violence better
- I now have a better attitude any my outlook has changed
- I think that I have learned a bit more about myself, and not to do it again
- Feel more responsible for what I am doing – don't drink so much
- No as angry as I used to be, more laid back & chilled
- Not really changed - always been a complex character. I do think about things in depth, analyse things and try to keep out of bother

What helped in reducing/stopping offending:

- Talking to X, getting ways to calm my anger. Impact on victims
- Being able to talk openly and being honest
- Having someone to talk to through supervision - Connect was helpful
- More understanding and realise consequences
- Having a house and stability. Having this order meant I had to settled down
- Throughout the supervision I have reiterated my sense of injustice - this sense of injustice means that the usual conversations were less relevant. X helped me calm down and accept my situation

The following table identifies our progress on the activities identified in the 'going forward' section of the 2018/19 CPO Annual Report.

2018/19 – Going Forward	Progress/Outcome
Awareness of the recent pay award and the financial implications of a further 3% uplift – there no additional S27 monies being provided	East Lothian received a further pay award reduction in the reporting year 2020/21
Extension of PASS – there is an expected increase of circa 7.5% in community disposals and it is thought that the individuals who currently receive such short term sentences are likely to present with more challenging behaviour and complex needs	There has not been any significant increase in community disposals and East Lothian continue to have one of the lowest CPO imposition rates per 10,000 population in Scotland. There is no current evidence of an increase in service user complexity
The ongoing development and progress of Community Justice Scotland – it is hoped that there will be a consistent approach to outcome measures	The East Lothian Community justice Partnership is working to a Transitional LOIP with a full LOIP planned for 2021 –it will likely be either a THREE or FIVE year. Plan
The current programme of Inspections – either Justice Services or Community Justice and the measures against which we will be inspected – will likely continue to identify challenges around measuring outcomes	East Lothian was subject to a Supported and Validated Self-Evaluation by the Care Inspectorate between October 2019 and February 2020. An Improvement Plan was developed.
East Lothian has, since the closure of Haddington Sheriff Court, seen a significant reductions in unpaid work/other activity hours and Orders – it is not known if this trend will continue	There is evidence to suggest that the reduction in business has stabilised – this is supported by THREE years of data.

The Criminal Justice Team has been publishing a quarterly bulletin throughout 2018/19 – this may not be able to be continued due to changing demands and expectations on the management team

As predicted, the quarterly bulletin was put into abeyance – the decision has been taken to move to a more robust and collated JSW Annual Report for presentation to the IJB, Health & Social Care Partnership, Council Management Team and, if requested, Elected Members.

Focus for 2020/21

- Covid-19 Recovery
- Development of quality outputs and outcomes for all areas of JSW provision – provision of a JSW Annual Report
- Diversion from Prosecution Interventions
- Programmed work – individual provision
- Structured Deferred Sentences
- JSW Quarterly reporting system
- Arrest Referral (24-month @ 2021/22)
- Transitions – child/adult, custody/community, end of order/licence
- Restorative justice (24-month @ 2021/22)

COMPLETED BY: Julie Morton, Service Manager (Statutory Services)

Signed:



Date: 12 February 2021

Chief Social Work Officer: Judith Tait

Signed:



Date: 13/04/2021

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