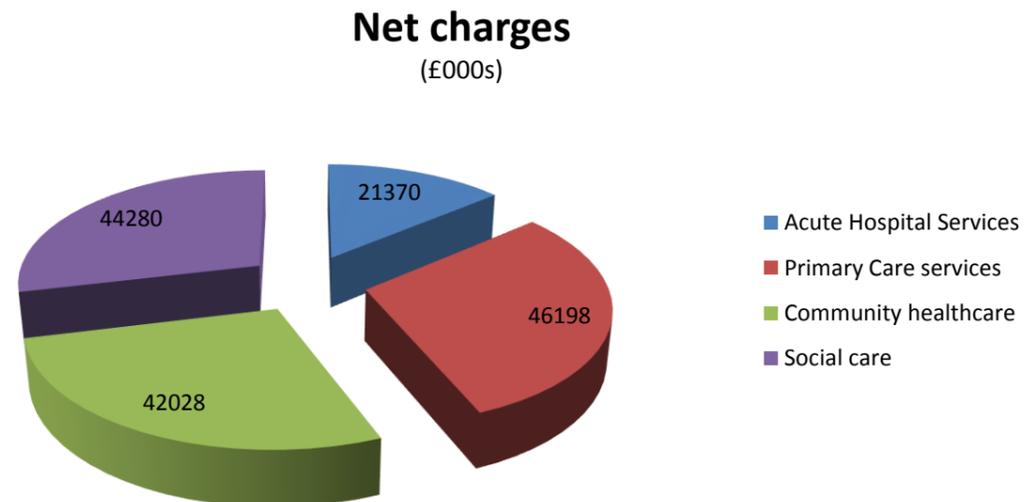


How we spent our budget in 2016-17

East Lothian Integration Joint Board had a total delegated budget of £153,876,000

This is how we spent it.



East Lothian
Integration Joint Board



Annual Performance Report 2016-17 Summary

East Lothian Joint Integration Board (IJB) was formed on 1 July 2015. The IJB is responsible for the planning and delivery of a wide range of adult health and social care services, and primary and community health care for adults. The IJB is also responsible for some acute hospital care services.

Our vision – Best health, best care, best value for our communities

We want to make sure that services:

- are joined-up for service-users
- take account of the particular needs of individual service-users and their circumstances in different parts of the county
- respect our service-users' rights and take account of their dignity
- take account of the way that our service-users participate in their communities
- protect and improve our service-users' safety
- improve the quality of our services and ensure that they are planned and delivered locally in a way that is engaged with our communities
- anticipate needs and prevent problems arising
- make the best use of the available facilities, people and other resources.

Care Inspection Grades

Care homes	Care at home services	Day Centres
70% are graded at level 4 (good) or above	92% are graded at level 4 or above	6 out of the 10 day centres have had grades awarded, with the remaining 4 to still be inspected. Of the 6 available, all are now listed at grade 4 or above.
24% are graded at level 3 (adequate)	8% are graded at level 3	
6% are graded at level 2 (weak)	None is graded below level 3	
0% are graded at level 1 (unsatisfactory)		

Looking ahead

We have recently concluded a major procurement exercise for care at home services to improve sustainability and quality. We are also working with day centres across the county on how to sustain and grow services. A review of care homes will also be underway shortly.

Driving improvement in East Lothian health and social care

- 95% of adults are able to look after their health very well or quite well (Scottish average – 94%)
- 92% of adults supported at home agreed that their services and support had an impact on improving or maintaining their quality of life (84%)
- Investments in social care of £4.4 million
- Delivering more care at home and closer to home with ELSIE and Hospital at Home
- Bringing hospital services to East Lothian from Edinburgh with the development of the £70 million East Lothian Community Hospital.

Success stories

ELSIE (East Lothian Service for the Integrated care for the Elderly) has been cited as a model of national good practice by Audit Scotland.

Our Care Home Team is improving the quality of health care in care homes and refocusing resources in primary care.

We have launched HILDA our new self management equipment website.

We have just completed a major care at home redesign and procurement exercise that will enable us to deliver a more flexible and responsive service.

In an East Lothian Council survey, 86% feel that the council/partnership is a great place to work.

We have supported STRIVE to provide a link-work service at a number of East Lothian surgeries to improve patient support.

Primary Care is partnering with the Scottish Ambulance Service to improve prompt assessment of patients in the community.

Growth of quality improvement projects to improve patient care

GP clusters have been designed to share and develop innovation in primary care.

Some facts and figures

95% of adults said that they can look after their own health very well or quite well.

92% of adults supported at home said that their service and support had an impact in maintaining or improving their lives

88% of adults supported at home said they feel safe

'I would like to compliment the home care team who looks after my husband at home. They are doing a great job - keep it up!' Mrs W

'Thank you everyone in Telecare ... everyone is fantastic, you do a brilliant job.' Mr H

Premature mortality rate is 320 per 100,000 persons (Scotland 441)

Emergency bed day rate is 114,152 per 100,000 population (Scotland 119,649)

Emergency admission rate is 9,398 per 100,000 population (Scotland 12,037)

Readmission rate to hospital within 28 days is 95 per 1000 population (Scotland 95)

Working in partnership



'Partnership working is key to everything that we do. We can only progress on the back of sustained conversations with all our stakeholders'

**Peter Murray
East Lothian IJB Chair**

Big Conversation

The Big Conversation (BC) is an annual all-day stakeholder event, which looks at highlevel issues that affect our Strategic Plan. We held BC 1 in October 2015 to look at what stakeholders wanted from health and social care integration. BC 2 in October 2016 looked at realistic, co-produced solutions to encourage all of us to be more actively involved in our own wellbeing and the wellbeing of others.

Engagement Strategy

Work has been progressing throughout 2016/17 to produce a meaningful strategy that takes account of local networks, best practice - one that is clear, trusted, costed and evaluated. This has involved consultation with stakeholders, work with the IJB strategic planning group and Board, and we will be publishing our strategy in early autumn.

Engagement throughout 2016/17

Throughout 2016, we carried out an intensive programme of presentations, workshops and larger engagement events around the redesign of our care at home framework. We have also consulted on transportation, carer identification, the East Lothian Autism Strategy, and have also introduced service satisfaction postcards for hospital occupational therapy. This is an area of constant activity

What we are working on in 2017-18

Where we need to improve



Emergency bed day rate is 114,152 per 100,000 population (Scotland 119,649)



85% of the last 6 months of life is spent at home or in a community setting (Scotland 87%)



77% of care services have been graded "good" (4) or better in Care Inspectorate inspections (Scotland 83%)



85% of people had a positive experience of the care provided by their GP practice

Strategic groups – we have set up seven new strategic groups, which take a thematic approach to driving improvement in strategic planning and delivery. The groups will focus on Dementia, Carers, Mental Health, Learning Disability, Physical Disability and Sensory Impairment, Palliative Care and Primary Care respectively.

NHS 24 Musselburgh HUB – we are working with NHS 24 to develop a patient triage system based at the Musselburgh Primary Care Centre that will help to put patients in touch with appropriate health care, support and advice to alleviate pressure on primary care services and improve access for all patients.

Care home team, Hospital to Home and Hospital at Home – help more people to access treatment at home or in a homely setting, which will help to alleviate pressure on hospital beds (and also reduce financial and time pressures of families and carers).

East Lothian Community Hospital – will help us to bring a range of Edinburgh-based services back to East Lothian and will also provide a base for a range of specialist outreach work in East Lothian.