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	KPO1(A) - TIME TAKEN TO	ISSUE A BUILDIN	IG WARRANT OR	AMENDMENT TO	WARRANT
	CATEGORY (by building type and value of work)	Total number of BWs and amendments issued	Total number that utilised customer agreements	Total number of working days for total number of BWs and amendments issued	Average time per BW (Working Days)
	0 - £10,000	80	0	5543	69.29
	£10,001 - £50,000	53	0	4459	84.13
DOMESTIC	£50,001 - £250,000	30	0	4268	142.27
	£250,001 - £1,000,000	0	0	0	0.00
	£1,000,001 and above	7	2	1383	197.57
	0 - £10,000	19	1	2432	128.00
NON-DOMESTIC	£10,001 - £50,000	7	0	395	56.43
	£50,001 - £250,000	8	0	773	96.63
	£250,001 - £1,000,000	1	0	65	65.00
	£1,000,001 and above	1	0	255	255.00
Sub total	DOMESTIC - ALL	170	2	15653	92.08
Sub total	NON-DOMESTIC - ALL	36	1	3920	108.89
ALL CATEGORIES	Total	206	3	19573	95.0
Comments	Ultimately resource and capacing quarters.  This again was still probably dureturned back to us in this quaquarter.  The Surveyor noted last quarter.  Council Support (Admin) conting	ue to less resource de rter to add to this qua er on medium term sic	aling with similar won arter's new incoming ck was on an extende	rkload in previous qua workload which was ed phased return to w	arters which then up on the previous
W	0 040 000	00		7075	00.5
Value bands Sub total	0 - £10,000	99	1		
Value bands Sub total	£10,001 - £50,000	60	0		
Value bands Sub total	£50,001 - £250,000	38	0		
Value bands Sub total	£250,001 - £1,000,000	1	0		
Value bands Sub total	£1,000,001 and above	8	2	1638	204.75

Value bands Sub total £1,000,001 and above

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Substitution   Subs		KPO1(B) - TIME TAKEN TO	D ISSUE A FIRST R	EPORT (AND BU	LDING WARRANT	OR AMENDMENT	ISSUED WITHOU	T A FIRST REPOR	T)			
POMESTIC   E00,000   44				reports issued	reports issued in more than 15 days and within	reports issued in more than 20 days and within	reports issued in more than 35	% within 15 days	days and within	days and within		% check (should be nearly 100%)
250,001 - 250,000		0 - £10,000	77	69	6	1	1	89.61%	7.79%	1.30%	1.30%	100.009
250,001 - £1,000,000		£10,001 - £50,000	44	42	1	1	0	95.45%	2.27%	2.27%	0.00%	99.99%
E1.000,001 and above	DOMESTIC	£50,001 - £250,000	29	20	8	1	0	68.97%	27.59%	3.45%	0.00%	100.019
0 - £10,000		£250,001 - £1,000,000	4	4	0	0	0	100.00%	0.00%	0.00%	0.00%	100.00%
E10,001 - £50,000		£1,000,001 and above	3	1	1	0	1	33.33%	33.33%	0.00%	33.33%	99.99%
NON-DOMESTIC    50,001 - £250,000   8		0 - £10,000	19	15	0	1	3	78.95%	0.00%	5.26%	15.79%	100.00%
E250.001 - £1,000,000		£10,001 - £50,000	4	3	1	0	0	75.00%	25.00%	0.00%	0.00%	100.00%
E1,000,001 and above	NON-DOMESTIC	£50,001 - £250,000	8	7	1	0	0	87.50%	12.50%	0.00%	0.00%	100.00%
Sub total DOMESTIC - ALL 157 136 16 3 2 86.62% 10.19% 1.91% 1.27% 99.95   Sub total NON-DOMESTIC - ALL 34 26 3 2 3 76.47% 8.82% 5.88% 8.82% 99.95    ALL CATEGORIES Total 191 162 19 5 5 84.82% 9.95% 2.62% 2.62% 100.0   Ultimately resource and capacity couldn't again in this quarter continue the level of service provided in previous quarters.   This again was still probably due to less resource dealing with similar workload in previous quarters which then returned back to us in this quarter to add to this quarter's new incoming workload which was up on the previous quarter.   Council Support (Admin) continue to have resource issues as two designated BS staff on long term sick Despite the above target only failed by less than 1 %  Value bands Sub total 5 10,001 - £10,000 96 84 45 2 1 0 93.75% 4.17% 2.08% 0.00% 100.00   Value bands Sub total 5 20,001 - £250,000 37 27 9 1 1 0 72.97% 24.32% 2.70% 0.00% 199.95    Total 191 162 19 5 5 84.62% 9.95% 2.62% 5.88% 8.82% 99.95    Sub total 76,47% 8.82% 9.95% 2.62% 2.62% 100.00    The All CATEGORIES Total 191 162 19 5 5 84.82% 9.95% 2.62% 2.62% 100.00    The Surveyor noted last quarter on medium term sick was on an extended phased return to work.   Council Support (Admin) continue to have resource issues as two designated BS staff on long term sick Despite the above target only failed by less than 1 %    Value bands Sub total 5 10,001 - £10,000 96 84 6 2 4 87.50% 6.25% 2.08% 4.17% 100.00    Value bands Sub total 5 10,001 - £250,000 37 2.7 9 9 1 0 0 72.97% 24.32% 2.70% 0.00% 199.95    Value bands Sub total 5 20,001 - £250,000 37 2.7 9 9 1 0 0 72.97% 24.32% 2.70% 0.00% 199.95    The All CATEGORIES Total 191 1 0 72.97% 24.32% 2.70% 0.00% 199.95    The All CATEGORIES Total 191 1 0 72.97% 24.32% 2.70% 0.00% 199.95    The All CATEGORIES Total 191 1 0 72.97% 24.32% 2.70% 0.00% 199.95    The All CATEGORIES Total 191 1 0 72.97% 24.32% 2.70% 0.00% 199.95    The All CATEGORIES Total 191 1 0 72.97% 24.32% 2.70% 0.00% 199.95    The All CATEGORIES Total 191 1 0 72.97% 24.32% 2.70% 0.00% 19		£250,001 - £1,000,000	1	0	1	0	0	0.00%	100.00%	0.00%	0.00%	100.00%
Non-Domestic - All   34   26   3   2   3   76.47%   8.82%   5.88%   8.82%   99.99		£1,000,001 and above	2	1	0	1	0	50.00%	0.00%	50.00%	0.00%	100.00%
Non-Domestic - All   34   26   3   2   3   76.47%   8.82%   5.88%   8.82%   99.99	Sub total	DOMESTIC - ALL	157	136	16	3	2	86.62%	10.19%	1.91%	1.27%	99.99%
Ultimately resource and capacity couldn't again in this quarter continue the level of service provided in previous quarters.  This again was still probably due to less resource dealing with similar workload in previous quarters which then returned back to us in this quarter to add to this quarter's new incoming workload which was up on the previous quarter.  The Surveyor noted last quarter on medium term sick was on an extended phased return to work.  Council Support (Admin) continue to have resource issues as two designated BS staff on long term sick  Despite the above target only failed by less than 1 %  As noted, current resource / capacity issues- but minimal failing less than 1%  Value bands Sub total  Value bands Sub total  Value bands Sub total  E10,000	Sub total	NON-DOMESTIC - ALL	34	26	3	2	3	76.47%	8.82%	5.88%	8.82%	99.999
Ultimately resource and capacity couldn't again in this quarter continue the level of service provided in previous quarters.  This again was still probably due to less resource dealing with similar workload in previous quarters which then returned back to us in this quarter to add to this quarter's new incoming workload which was up on the previous quarter.  The Surveyor noted last quarter on medium term sick was on an extended phased return to work.  Council Support (Admin) continue to have resource issues as two designated BS staff on long term sick  Despite the above target only failed by less than 1 %  As noted, current resource / capacity issues- but minimal failing less than 1%  Value bands Sub total  Value bands Sub total  Value bands Sub total  E10,000							ı				ı	
This again was still probably due to less resource dealing with similar workload in previous quarters which then returned back to us in this quarter to add to this quarter's new incoming workload which was up on the previous quarter.  The Surveyor noted last quarter on medium term sick was on an extended phased return to work.  Council Support (Admin) continue to have resource issues as two designated BS staff on long term sick  Despite the above target only failed by less than 1 %  As noted, current resource / capacity issues- but minimal failing less than 1%  This again was still probably due to less resource dealing with similar workload in previous quarters which then returned back to us in this quarter to add to this quarter's new incoming workload which was up on the previous quarter.  Council Support (Admin) continue to have resource issues as two designated BS staff on long term sick  Despite the above target only failed by less than 1 %  As noted, current resource / capacity issues- but minimal failing less than 1%  Value bands Sub total  Value bands Sub total  \$\frac{0 - £10,000}{50,000} \frac{96}{48} \frac{4}{6} \frac{2}{2} \frac{4}{1} \frac{87.50\%}{0} \frac{6.25\%}{0} \frac{2.08\%}{0.00\%} \frac{4.17\%}{0.00\%} \frac{10.00}{0.00\%}  Value bands Sub total  \$\frac{20}{20,001} - £250,000 \frac{20}{20,000} \frac{37}{20,000} \frac{27}{20,000} \frac{9}{10} \frac{1}{1} \frac{1}{0} \frac{72.97\%}{24.32\%} \frac{2.70\%}{24.32\%} \frac{2.70\%}{0.00\%} \frac{9.00\%}{0.00\%}  Value bands Sub total	ALL CATEGORIES	Total	191	162	19	5	5	84.82%	9.95%	2.62%	2.62%	100.01%
Walue bands Sub total Value V	reasons why there are	This again was still probably du The Surveyor noted last quarte Council Support (Admin) contin	ue to less resource de er on medium term sid nue to have resource	aling with similar wo	rkload in previous qua	arters which then retu		nis quarter to add to t	his quarter's new inc	oming workload whic	h was up on the prev	ious quarter.
Value bands Sub total         £10,001 - £50,000         48         45         2         1         0         93.75%         4.17%         2.08%         0.00%         100.00           Value bands Sub total         £50,001 - £250,000         37         27         9         1         0         72.97%         24.32%         2.70%         0.00%         99.99	why first report targets	As noted, current resource / ca	apacity issues- but mi	nimal failing less tha	n 1%							
Value bands Sub total         £10,001 - £50,000         48         45         2         1         0         93.75%         4.17%         2.08%         0.00%         100.00           Value bands Sub total         £50,001 - £250,000         37         27         9         1         0         72.97%         24.32%         2.70%         0.00%         99.99	Value hands Sub total	0 - £10 000	96	Q/I		2	Λ	87 50%	6 25%	2 08%	Λ 17%	100 000
Value bands Sub total         £50,001 - £250,000         37         27         9         1         0         72.97%         24.32%         2.70%         0.00%         99.99		· · · · · · · · · · · · · · · · · · ·				1	0					100.00%
		· ·				1	0					
		£250,001 - £1,000,000			9	0	0	80.00%				

40.00%

20.00%

20.00%

20.00%

100.00%

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	KPO1(C) - TIME TAKEN TO	ISSUE A BUILDII	NG WARRANT OR	AMENDMENT (FO	LLOWING A FIRS	T OR SUBSEQUE	NT REPORT) FROI	M RECEIPT OF SA	TISFACTORY INFO	ORMATION	
	CATEGORY (by building type and value of work)	Total number of BWs and amendments issued		No. of BWs and amendments issued in more than 6 days and within 10 days of receipt of satisfactory information	No. of BWs and amendments issued in more than 10 days and within 15 days of receipt of satisfactory information	No. of BWs and amendments issued in more than 15 days of receipt of satisfactory information	% within 6 days	% more than 6 days and within 10 days	% more than 10 days and within 15 days	% more than 15 days	% check (should be nearly 100%
	0 - £10,000	66	53	3	6	4	80.30%	4.55%	9.09%	6.06%	100.009
	£10,001 - £50,000	53	45	6	2	0	84.91%	11.32%	3.77%	0.00%	100.00%
DOMESTIC	£50,001 - £250,000	30	26	3	0	1	86.67%	10.00%	0.00%	3.33%	100.00%
	£250,001 - £1,000,000	0	0	0	0	0	0.00%	0.00%	0.00%	0.00%	0.00%
	£1,000,001 and above	7	6	1	0	0	85.71%	14.29%	0.00%	0.00%	100.00%
	0 - £10,000	13	9	0	4	0	69.23%	0.00%	30.77%	0.00%	100.00%
	£10,001 - £50,000	6	6	0	0	0	100.00%	0.00%	0.00%	0.00%	100.00%
NON-DOMESTIC	£50,001 - £250,000	8	6	1	0	1	75.00%	12.50%	0.00%	12.50%	100.00%
	£250,001 - £1,000,000	1	1	0	0	0	100.00%	0.00%	0.00%	0.00%	100.00%
	£1,000,001 and above	1	1	0	0	0	100.00%	0.00%	0.00%	0.00%	100.00%
Sub total	DOMESTIC - ALL	156	130	13	8	5	83.33%	8.33%	5.13%	3.21%	100.00%
Sub total	NON-DOMESTIC - ALL	29	23	1	4	1	79.31%	3.45%	13.79%	3.45%	100.00%
ALL CATEGORIES	Total	185	153	14	12	6	82.70%	7.57%	6.49%	3.24%	100.00%
Commentary on main reasons why there are any significant changes	Ultimately resource and capaci This again was still probably du The Surveyor noted last quarte Council Support (Admin) contin Despite the above target achie	ue to less resource de er on medium term sinue to have resource	ealing with similar wo	rkload in previous quant	arters which then ret		nis quarter to add to t	his quarter's new inc	oming workload which	h was up on the prev	ious quarter.
Provide main reasons why targets not met	N/a										
Value bands Sub total	0 - £10,000	79	62	3	10	4	78.48%	3.80%	12.66%	5.06%	100.00%
Value bands Sub total	£10,001 - £50,000	59	51	6	2	0	86.44%	10.17%	3.39%	0.00%	100.00%
Value bands Sub total	£50,001 - £250,000	38	32	4	0	2	84.21%	10.53%	0.00%	5.26%	100.00%

Value bands Sub total	0 - £10,000	79	62	3	10	4	78.48%	3.80%	12.66%	5.06%	100.00%
Value bands Sub total	£10,001 - £50,000	59	51	6	2	0	86.44%	10.17%	3.39%	0.00%	100.00%
Value bands Sub total	£50,001 - £250,000	38	32	4	0	2	84.21%	10.53%	0.00%	5.26%	100.00%
Value bands Sub total	£250,001 - £1,000,000	1	1	0	0	0	100.00%	0.00%	0.00%	0.00%	100.00%
Value bands Sub total	£1,000,001 and above	8	7	1	0	0	87.50%	12.50%	0.00%	0.00%	100.00%

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	KPO2 - COMPLIANCE DUR	RING CONSTRUCT	ION					
	CATEGORY (by building type and value of work)	Number of CCNPs for "accepted" completion certificates	Number of CCNPs fully achieved (by relevant person and verifier)	Number of CCNPs fully achieved by "Relevant Person"	Number of CCNPs fully achieved by "Verifier"	% of CCNPs fully achieved for "accepted" (by relevant person and verifier) completion certificates	% of CCNPs fully achieved by "Relevant Person"	% of CCNPs fully achieved by "Verifier"
	0 - £10,000	19	5	5	19	26.32%	26.32%	100.00%
	£10,001 - £50,000	65	7	11	61	10.77%	16.92%	93.85%
DOMESTIC	£50,001 - £250,000	28	5	8	25	17.86%	28.57%	89.299
	£250,001 - £1,000,000	6	0	1	5	0.00%	16.67%	83.339
	£1,000,001 and above	313	0	27	286	0.00%	8.63%	91.379
	0 - £10,000	1	0	0	1	0.00%	0.00%	100.00%
	£10,001 - £50,000	3	0	0	3	0.00%		100.00%
NON-DOMESTIC	£50,001 - £250,000	2	0	0	2	0.00%	0.00%	100.00%
	£250,001 - £1,000,000	4	0	0	4	0.00%	0.00%	100.00%
	£1,000,001 and above	12	0	0	12	0.00%		100.00%
	, ,							
Sub total	DOMESTIC - ALL	431	17	52	396	3.94%	12.06%	91.88%
Sub total	NON-DOMESTIC - ALL	22	0	0	22	0.00%		100.00%
			-	-				
ALL CATEGORIES	Total	453	17	52	418	3.75%	11.48%	92.27%
Main reasons why CCNPs were not full achieved	Simply down to the Applicants	not fulfilling their role	e in the process despit	e being informed of t	heir obligations			
Verifier's view of the main reasons why CCNPs were not fully achieved by relevant person	Simply down to the Applicants	not fulfilling their role	e in the process despit	e being informed of t	heir obligations			
Verifier's view of the main reasons why CCNPs were not fully	Operational issues and we are			iii				
acnieved by verifier		continuing to look to	try and address these	with additional team	support, though this	requires to go throu	gh the Council's HR p	rocesses
achieved by verifier  Verifier's view of the main aspects of technical non- compliance identifed through reasonable inquiry (prioritised)	This is too narrow a question for sufficient technical knowledge of	or such a wide subjec	t for specifics, howeve	er to try and provide	a reason could be sin			
Verifier's view of the main aspects of technical non-compliance identifed through reasonable	This is too narrow a question fo	or such a wide subjec	t for specifics, howeve	er to try and provide	a reason could be sin			
Verifier's view of the main aspects of echnical non-compliance identifed through reasonable nquiry (prioritised)  Other comments on CCNPs	This is too narrow a question for sufficient technical knowledge of None	or such a wide subjec either themselves or	t for specifics, howeve by employing a suitab	er to try and provide a le person to ensure c	a reason could be sin	nply to say failure on	the Applicants behalf	to ensure they hav
/erifier's view of the main aspects of echnical noncompliance identifed through reasonable nquiry (prioritised) Other comments on CCNPs	This is too narrow a question for sufficient technical knowledge of None  0 - £10,000	or such a wide subjece either themselves or	t for specifics, howeve by employing a suitab	er to try and provide a le person to ensure c	a reason could be sin compliance	nply to say failure on	the Applicants behalf	to ensure they have
/erifier's view of the main aspects of sechnical non-compliance identifed through reasonable nquiry (prioritised) Other comments on CCNPs  /alue bands Sub total	This is too narrow a question for sufficient technical knowledge of None  0 - £10,000  £10,001 - £50,000	or such a wide subject ther themselves or 20	t for specifics, howeve by employing a suitab	er to try and provide a le person to ensure o	a reason could be simompliance	25.00%	the Applicants behalf 25.00% 16.18%	100.00%
/erifier's view of the main aspects of echnical non-compliance identifed through reasonable nquiry (prioritised) Other comments on CCNPs  /alue bands Sub total /alue bands Sub total	This is too narrow a question for sufficient technical knowledge of the None  0 - £10,000 £10,001 - £50,000 £50,001 - £250,000	or such a wide subject either themselves or the subject themselves or the subject to the subject	t for specifics, however by employing a suitab	er to try and provide a le person to ensure c	a reason could be sime compliance  20 64	25.00% 10.29% 16.67%	25.00% 16.18% 26.67%	100.009 94.129 90.009
Verifier's view of the main aspects of sechnical non-compliance identifed through reasonable nquiry (prioritised)  Other comments on CCNPs  Value bands Sub total Value bands Sub total Value bands Sub total Value bands Sub total	This is too narrow a question for sufficient technical knowledge of None  0 - £10,000  £10,001 - £50,000	or such a wide subject ther themselves or 20	t for specifics, howeve by employing a suitab	er to try and provide a le person to ensure o	a reason could be simompliance	25.00%	25.00% 16.18% 26.67% 10.00%	

