# East Lothian Older People’s Provision Engagement Strategy Interim IIA – Summary Report

Each of the numbered sections below must be completed

Please state if the IIA is interim or final

## East Lothian Older People’s Provision Engagement Strategy Interim IIA

## What will change as a result of this proposal?

The Engagement Strategy seeks to elicit a wide range of views that will result in options designed with the community for the development of future older people services in East Lothian.

## Briefly describe public involvement in this proposal to date and planned

The Engagement Strategy has been informed by feedback from and evaluations of previous engagement work in this area and input from the Consultation Institute.

## Is the proposal considered strategic under the Fairer Scotland Duty?

Yes.

## Date of IIA

22nd August 2023 from 10am-12 noon via Teams.

## 6. Who was present at the IIA? Identify facilitator, lead officer, report writer and any employee representative present and main stakeholder (e.g. Council, NHS)

| **Name** | **Job Title** | **Date of IIA training** |
| --- | --- | --- |
| Councillor Carol McFarlane | ELC Older People’s Champion |  |
| Hilary Smith | Chair, North Berwick Coastal Area Partnership/North Berwick Health and Wellbeing Association |  |
| Maria Burton | ELHSCP Carers Strategy Officer |  |
| Jess Wade | CEO, Carers of East Lothian |  |
| Caitlin McCorry | ELC Connected Communities Service Manager |  |
| Claire Glen | NHS Lothian Health Inequalities Team (East Lothian) |  |
| Craig Entwistle | ELC Housing Strategy Officer |  |
| Ashley Hardy | ELHSCP Dementia Strategy Officer |  |
| Kathryn Leslie | Deaf Action Social Worker |  |
| Sue Northrop | Dementia Friendly East Lothian |  |
| Rukhsana | Milan |  |
| Sophia | Milan |  |
| Jacquie Bell | Chair, Dunbar and East Linton Area Partnership/Health and Wellbeing Sub-Group |  |
| Jane Ogden-Smith (Lead Officer) | ELHSCP Equalities and Engagement Officer | Sept 2009/December 2022 |

## 7. Evidence available at the time of the IIA

| **Evidence** | **Available – detail source** | **Comments: what does the evidence tell you with regard to different groups who may be affected and to the environmental impacts of your proposal** |
| --- | --- | --- |
| Data on populations in need | * East Lothian Joint Strategic Needs Assessment, * CAP Gemini commissioned research * Community Hospitals and Care Homes report | East Lothian has a growing older population and new housing is adding to this. The number of people in the 75+ age group is set to rise by 32.6% between 2018 and 2028.  Services for older people such as care at home are under increasing pressure both from the number of people wishing to access them and the pressures on providers in recruiting and retaining the staff needed to deliver them.  There is sufficient hospital bed capacity for the foreseeable future but there is a need for some additional care home beds.  Care home providers are drawn to provide homes in more well-off areas leaving other parts of East Lothian, for example, Prestonpans and rural areas, without local care home beds.  There is no capital funding available to ELHSCP, NHS Lothian or East Lothian Council to build new care home facilities. ELHSCP and ELC are struggling to maintain its older care home/hospital estate so that it remains in line with infection control and inspection standards. |
| Data on service uptake/access | * East Lothian Joint Strategic Needs Assessment, * CAP Gemini commissioned research * Community Hospitals and Care Homes report to the IJB | As above |
| Data on socio-economic disadvantage e.g. low income, low wealth, material deprivation, area deprivation. | SIMD reports | Eight data zones in East Lothian register as being in the 20% of most deprived areas in Scotland. These include areas of Musselburgh, Prestonpans and Tranent. |
| Data on equality outcomes | * 2011 Census and NRS updates * Public Health Scotland and Scottish Government Evidence Finder data | The most recent census data still comes from the 2011 census, which is now very out of date. We are eagerly awaiting the first outputs from the 2022 Scottish Census, which are due at the end of 2023 (possibly). This means we have no information on around 10,000 people who have joined East Lothian communities in the past ten years.  While we can access data on people with protected characteristics who have statutory support for disability from our own systems, we have little or no idea about the needs of other equalities groups, for example, ethnic groups or people in the LGBT community due to incomplete equalities monitoring data and lack of local networks.  Therefore, we have to model our local situation on national data, which in itself is incomplete. |
| Research/literature evidence | * 2011 Census and NRS * State of Caring surveys 2019 & 2021 * Independent Review of Adult Social Care, 2021 * Reshaping Care for Older People, 2011-21 * Carers Trust for Scotland Survey * Carers of East Lothian reports * SSE Survey * ELHSCP Planning for an Older Population feedback report | This shows us that people wish to move to a more personalised approach to older people’s provision, with the involvement of local community services. It also shows that communities are keen to co-produce these services with ELHSCP.  The majority of people want to remain living independently at home for as long as possible and to remain involved in their local community.  Most people would like to die at home or in a homely setting.  People are supportive of early intervention and prevention approaches to limit the number of statutory social work/care crisis interventions.  Carers need more support in their caring roles to ensure their continued health and wellbeing.  Many older people, particularly in more affluent areas of East Lothian, experience high levels of social isolation due to lack of family support and poor access to community networks. Retiring to a new area where they have few contacts is a key factor for many in this group.  People in rural areas have overall much poorer access to services and public transport. |
| Public/patient/client experience information | * Customer Services Feedback Adult Social Care * Patient Experience feedback | Although some of this feedback relates to specific complaints about service or staff, there is also a significant amount of feedback that indicates how highly people value the services they or their relative/friend received. |
| Evidence of inclusive engagement of people who use the service and involvement findings | * IJB Strategic Plan feedback report | Evidence suggests that people who do not have English as a first language experience a range of problems to do with accessing services, and being sufficiently supported (for example, with interpretation) to understand what is happening when they are being supported by a service. This includes the Deaf community, using BSL.  We know that the Gypsy Traveller community has specific issues with access to services, compounded by there being no site in East Lothian that they can stop at legally. |
| Evidence of unmet need | * Drivers of the higher COVID-19 incidence, morbidity and mortality among minority ethnic groups, 23 September 2020 * COVID-19 Ethnicity subgroup: Interpreting differential health outcomes among minority ethnic groups in wave 1 and 2, 24 March 2021 * Monitoring ethnic health inequalities in Scotland during COVID-19 * Leave no one behind - The state of health and health inequalities in Scotland | We know from informal feedback that people from minority ethnic and other vulnerable groups may experience barriers to access because of lack of information about services in suitable formats, and lack of interpretation support when they do.  We understand from the recent Scottish and UK Covid research that this results in poorer health and social care outcomes for people in those communities.  We understand that people in lower income groups experience poorer health and we will do everything we can to encourage people in this group to share their views and ideas.  Others may also be impacted by the increasing use of digital approaches because they don’t have/can’t afford the relevant hardware/software/internet access; don’t know how to use digital, or don’t want to because of fears around digital/personal data security. |
| Good practice guidelines | * National Standards for Community Engagement Planning with people (Scottish Government) * The Scottish Approach to Service Design (Scottish Government) * HIS Engage Toolkit (Health Improvement Scotland) 17 * Quality Framework for Community Engagement and Participation (Health Improvement Scotland) * Public Engagement A New Framework (NHS Lothian) Certificate of * Consultation Readiness (Consultation Institute) | These set out the standards and techniques to which we will adhere to secure good quality and wide ranging community engagement. |
| Carbon emissions generated/reduced data | * Engagement Strategy | The Engagement Strategy acknowledges the need to address carbon emissions, environmental impact and sustainability issues in the options that will be presented for appraisal as part of this engagement. This strand of work will be addressed in the modelling of the individual options before they are presented for final appraisal.  The engagement itself will involve some travel across East Lothian for in-person events, but it is also offering a number of online engagement opportunities (for example, Teams events and an online survey). It is also offering a do-it-yourself engagement pack that can be used by partners with service-users and staff already attending that organisation. This should cut down on car travel. |
| Environmental data |  | See above |
| E Risk from cumulative impacts |  | Not applicable |
| Other (please specify) |  | - |
| Additional evidence required |  | - |

## 8. In summary, what impacts were identified and which groups will they affect?

| **Equality, Health and Wellbeing and Human Rights** | **Affected populations** |
| --- | --- |
| **Positive**  The IIA Group felt that the Engagement Strategy covered all the different groups and was making real efforts to go to people where they are.  The group also suggested a number of new avenues of enquiry and new contacts, which will be added to the engagement strategy action plan. | All equalities and vulnerable groups |
| **Negative**  A couple of the group worried about the resource needed to deliver such an ambitious strategy. | All equalities and vulnerable groups |

| **Environment and Sustainability including climate change emissions and impacts** | **Affected populations** |
| --- | --- |
| **Positive**  The IIA Group agreed that the strategy was the means for stimulating the production of options from the community for older people’s services rather than the ends, and understood that climate, environmental and sustainability issues would have to be addressed in the modelling of the individual options put forth as part of the options appraisal process. | All equalities and vulnerable groups |
| **Negative** |  |

| **Economic** | **Affected populations** |
| --- | --- |
| **Positive**  The IIA Group agreed that the strategy was the means for stimulating the production of options from the community for older people’s services rather than the ends, and understood that economic issues would have to be addressed in the modelling of the individual options put forth as part of the options appraisal process. | All equalities and vulnerable groups |
| **Negative** |  |

## 9. Is any part of this policy/ service to be carried out wholly or partly by contractors and if so how will equality, human rights including children’s rights, environmental and sustainability issues be addressed?

Not in relation to engagement activities.

## 10. Consider how you will communicate information about this policy/ service change to children and young people and those affected by sensory impairment, speech impairment, low level literacy or numeracy, learning difficulties or English as a second language? Please provide a summary of the communications plan.

A full communications plan has been developed, involving the use of a wide range of channels, to stimulate interest and secure engagement.

## 11. Is the plan, programme, strategy or policy likely to result in significant environmental effects, either positive or negative? If yes, it is likely that a [Strategic Environmental Assessment](https://www.gov.scot/policies/environmental-assessment/strategic-environmental-assessment-sea/) (SEA) will be required and the impacts identified in the IIA should be included in this. See section 2.10 in the Guidance for further information.

No. This would have to be addressed in the modelling of individual options.

## 12. Additional Information and Evidence Required

None.

## 13. Specific to this IIA only, what recommended actions have been, or will be, undertaken and by when? (these should be drawn from 7 – 11 above) Please complete:

| **Specific actions (as a result of the IIA which may include financial implications, mitigating actions and risks of cumulative impacts)** | **Who will take them forward (name and job title** | **Deadline for progressing** | **Review date** |
| --- | --- | --- | --- |
| Pursue new sources of engagement identified by participants of the IIA group. | Jane Ogden-Smith, Equalities and Engagement Officer | September 2023 | Monthly, via Engagement Reference Group |
| Review stakeholders in light of new 2022 census data from National Records of Scotland, expected in summer 2024. | Jane Ogden-Smith, Equalities and Engagement Officer | Summer 2024 | Summer 2024 |

## 14. Are there any negative impacts in section 8 for which there are no identified mitigating actions?

No.

## 15. How will you monitor how this proposal affects different groups, including people with protected characteristics?

Through uptake data and evaluation information.

## 16. Sign off by Head of Service

**Name**

**Date**

## 17. Publication

Completed and signed IIAs should be sent to:

[integratedimpactassessments@edinburgh.gov.uk](mailto:integratedimpactassessments@edinburgh.gov.uk) to be published on the Council website [www.edinburgh.gov.uk/impactassessments](http://www.edinburgh.gov.uk/impactassessments)

**Edinburgh Integration Joint Board/Health and Social Care** [sarah.bryson@edinburgh.gov.uk](mailto:sarah.bryson@edinburgh.gov.uk) to be published at [www.edinburghhsc.scot/the-ijb/integrated-impact-assessments/](http://www.edinburghhsc.scot/the-ijb/integrated-impact-assessments/)