

2024-2025

TENANT PAYMENT RECORD

Please note the payment record is only for personal use.
This cannot be used as receipt of payment or statement of account.

RENT PERIOD	CHARGE	PAID	BALANCE
1 2024 1 Apr			
2 15 Apr			
3 29 Apr			
4 13 May			
5 27 May			
6 10 June			
7 24 June	You are entitled to a 2 week rent charge break if you have a clear account		
8 8 July			
9 22 July			

RENT PERIOD	CHARGE	PAID	BALANCE
10 5 Aug			
11 19 Aug			
12 2 Sep			
13 16 Sep			
14 30 Sep			
15 14 Oct			
16 28 Oct			
17 11 Nov			
18 25 Nov			

RENT PERIOD	CHARGE	PAID	BALANCE
19 9 Dec			
20 23 Dec	You are entitled to a 2 week rent charge break if you have a clear account		
21 2025 6 Jan			
22 20 Jan			
23 3 Feb			
24 17 Feb			
25 3 Mar			
26 17 Mar			
27 31 Mar – 6 Apr	You are entitled to a 1 week rent charge break if you have a clear account		

When is your rent due?

Paying rent is the most important part of your Tenancy Agreement. It is important that you pay your rent on time and in full.

Rent is charged fortnightly and is payable in advance by the first Monday of each rent period. Any payment not made on time will be treated as arrears.

Rent payment breaks

If you have an up-to-date rent account, you can benefit from a rent payment break:

- Fortnight starting 26 June 2024
- Fortnight starting 25 December 2024
- Week starting 31 March 2025

If you have rent arrears, you will not qualify for these payment breaks and must continue to pay towards your arrears.

Direct Debit

Set up a Direct Debit, it's the easiest way to stay on top of your bills.

Direct Debit offers an easy hassle-free way to pay your regular outgoings, helping to avoid rent payments being forgotten.

You can set up your instalments to pay:

- fortnightly at the start of each rent period
- monthly on the 8th, 16th, 23rd or last day of the month

You can set up your Direct Debit online at www.eastlothian.gov.uk/rent-direct-debit

Alternatively, phone 01620 827528 and we can set up your Direct Debit over the phone



Cost of Living Crisis

With the cost of living increasing significantly, many people are finding it difficult to cover essential daily living costs.

A range of measures are available to help people boost their income, so don't assume you're receiving everything you're entitled to, always check, and if you're struggling or in doubt, get in touch.

To find out more visit www.eastlothian.gov.uk/cost-of-living-support

It is your responsibility to ensure that your rent is paid on time and to contact the Rent Income team if you are experiencing financial difficulties.

Failure to deal with your rent arrears could result in legal action being taken against you and you could be at risk of losing your home.

If you have rent arrears or are concerned about paying your rent, don't delay; contact the Rent Income team now.

T: **01620 827528**
E: rentadvice@eastlothian.gov.uk

www.eastlothian.gov.uk/rent