

Members' Library Service Request Form

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| Originator | David Small |
| Originator's Ref (if any) | |
| Document Title | Domiciliary Care Inspection Reports |

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| Designation | Director ELHSCP |
| Date | 01/08/14 |

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REPORT TO: Members' Library Service

BY: Director of Health and Social Care

Date:

SUBJECT: Domiciliary Care Inspection Reports

1 PURPOSE

- 1.1 To update members on the findings of the Care Inspectorate regarding East Lothian Council's Domiciliary Care Service and the actions put in place to address these.

2 RECOMMENDATIONS

- 2.1 Members should note the findings of the most recent Care Inspectorate visit and the further actions being put in place.

3 BACKGROUND

- 3.1 The Domiciliary Care Service provides support for people in East Lothian to live at home. It is registered with the Care Inspectorate.
- 3.2 In December 2013 and April 2014 the service was inspected by the Care Inspectorate and both inspections resulted in a "weak" rating.
- 3.3 Following the result of the April 2014 inspection a range of actions were put in place.
- 3.4 The Care Inspectorate inspected the service again on 16 July 2014. The service received "adequate" ratings across all areas inspected. This is an improvement on the previous two inspections.
- 3.5 A new action plan is being developed which will focus on embedding the improvements made and implementing new staff working patterns.
- 3.6 It is anticipated that the Care Inspectorate will visit the service again in late 2014.

4 POLICY IMPLICATIONS

4.1 None arising from this report.

5 EQUALITIES IMPACT ASSESSMENT

5.1 This report is not applicable to the wellbeing of equalities groups and an Equalities Impact Assessment is not required.

6 RESOURCE IMPLICATIONS

6.1 Financial – None arising from this report

6.2 Personnel – None arising from this report

6.3 Other – None

7 BACKGROUND PAPERS

7.1 Care Inspectorate reports at [www:http//careinspectorate.com](http://careinspectorate.com)

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