

REPORT TO: Policy and Performance Review Committee

MEETING DATE: 26 January 2016

BY: Chief Social Work Officer

SUBJECT: 2015/16 Quarter 1 and Quarter 2 Performance Report:
Child Protection, Adult Support and Protection, Offender
Management and Violence Against Women and Girls

1 PURPOSE

This report gives an overview of the statistical information for Child Protection, Adult Support and Protection, Offender Management and Violence Against Women and Girls in quarter 1 and quarter 2 of 2015/16 (i.e. April to September 2015).

2 RECOMMENDATIONS

The Committee is asked to note the contents of this report.

3 BACKGROUND

3.1 Child Protection

The first quarter of 2015/16 provided the first opportunity to gather data from the newly implemented East Lothian and Midlothian Public Protection Committee (EMPCC) Performance Framework which was developed via the Performance and Quality Improvement sub-group. The collection of data allows us to:

- Evaluate our current position in comparison with previous quarters;
- Identify and acknowledge improvements;
- Highlight and explore areas for development;
- Target evaluation and improvement activity.

Over the first six months of 2015/16 the Performance Indicators for East Lothian are encouraging and the majority of the data meets the target figures.

The number of children on the Child Protection Register has continued to reduce and at the end of quarter 2, 20 children were registered which is uncharacteristically low. The reduction in registrations coincides with the consolidation of stage 3 interventions which provide a multi-agency framework and assessment without necessarily having to hold a Child Protection Case Conference. We will continue to explore the use of stage 3 and will be carrying out audits to ensure that cases that reach the threshold for child protection are being progressed appropriately.

Children's Wellbeing figures reflect that 100% of cases going to case conference have robust interim safety plans in place. This is particularly relevant as East Lothian allow 28 days between the decision to go to case conference and the meeting taking place. This is slightly longer than the national guidance recommends, however East Lothian use Signs of Safety which is a strength based / safety focussed practice approach grounded in partnership working with the family. Preparation and risk assessment in collaboration with the family prior to the case conference is key to the success of any intervention and having a safety plan in place throughout this process is crucial.

The Signs of Safety approach also resulted in 100% of children who were considered at case conference actively participating in the process. This then allows participants to fully hear and consider the child's voice which can be lost in amongst the presenting risk/s. Including children in such complex meetings presents significant challenges and we are keen to continue this high standard and make productive use of the 28 day assessment period prior to case conference.

East Lothian data relating to multi-agency integrated chronologies indicates this is an area requiring development. This is a national issue as agencies seek to find ways to effectively collate multi-agency information despite agencies using different IT and recording systems. When this statistic was explored further it is clear that all relevant chronological information is shared regularly amongst professionals however it is the chronology document itself that was not consistently present on the child's file. This document relies on the Lead Professional to keep it up to date and this is a relatively new task in practice (with effect from April 2015) which is still to be consolidated. East Lothian Team Leaders have ensured this is addressed within team meetings and are supporting workers in supervision with this specific issue.

As we approach 2016/17 we have begun to consider the development of the Performance Indicators and acknowledge that while they mostly indicate compliance with procedures we also need to understand the impact that child protection interventions can have on children and their families. This opportunity to review the performance framework will also allow us to expand the focus to include data from other agencies.

3.2 Adult Support and Protection

The Adult Support and Protection Policy and Procedures were reviewed and signed off by East Lothian and Midlothian Public Protection Committee (EMPPC) in February 2015 with an implementation date of 1st April 2015. A number of staff briefing sessions were arranged which enabled us to focus on improving response times of adults at risk of harm, within the statutory duties of the local authority and thresholds between a Duty to Inquire and an Investigation. This was also an area of focus for the Care Inspectorate during the inspection.

In the first 6 months of the year EMPPC has implemented its Performance Framework including performance indicators for Adult Support and Protection based on the above policy and procedures. This provides data which enables EMPPC through its Performance & Quality Improvement sub-group to fulfil its role in monitoring and scrutinising practice. There have been a number of challenges in collecting the adult monitoring data required, and there will be a review at the end of the year to ensure we are collecting the most appropriate data to enable us to identify areas of improvement, as well as areas of good practice, areas of unmet needs and areas of risk.

Data collected in the first 6 months of the year shows that the number of referrals received by East Lothian Adult Wellbeing for adults “known or believed” to be at risk of harm was fairly similar in both quarters and the main source of referrals continues to be from Police. Given the large volume of Police Referrals which are received via Adult Concern Forms, a multi-agency screening process involving all three core agencies (Police, Health & Social Work) was piloted in August 2015.

The implementation of this pilot has seen a significant reduction (50%) of Adult Concern Forms being sent to Adult Wellbeing with an average of 36% now going direct to NHS Lothian. This suggests better outcomes for the service users concerned as the referrals are now going directly to the most appropriate agency. An evaluation workshop was held to ascertain the effectiveness and sustainability of this process. It was unanimously agreed that benefits include:

- Early access to multi-agency information;
- Identification of the most appropriate route for sharing information;
- More informed identification as to whether the person is an adult at risk of harm;
- Shared decision making as to any intervention required.

Negatives were around the resource implications (time and personnel) but group members were in agreement that the benefits outweighed the negatives.

The findings of the workshop are due to be presented to Heads of Service at the next EMPPC delivery group meeting on the 14th January 2016 as to the way forward.

3.3 Offender Management

The Offender Management Improvement Plan and Performance Framework was reviewed and signed off by East Lothian and Midlothian Public Protection Committee (EMPPC) in November 2015. Future reports to the PPRC will include statistical information on Offender Management.

The MAPPA Review national report was published in November 2015. Whilst this report did not make comment on specific authorities, it did make comment on the implementation and working of MAPPA in Scotland in general. Overall, this report makes very positive comments regarding the assessment, monitoring and supervision of sexual offenders with clear and robust multi-agency working arrangements in place.

3.4 Violence Against Women and Girls

Late February 2015 saw the launch of the Domestic Abuse Referral Pathway, which is overseen by the Domestic Abuse Service. This pathway provides a central screening point for all Police and multi-agency risk assessment conference (MARAC) referrals ensuring a streamlined process so that victims receive support from the most suitable agency. Between April to September 2015, 106 victims had been referred through the pathway. East and Midlothian Women's Aid and the Edinburgh Domestic Abuse Court Service (EDDACS) are key partners in the new pathway and there are strong links with the Caledonian Programme staff. A review of the referral pathway is likely to take place in 2016/17.

In East Lothian, high risk victims of domestic abuse are referred to MARAC. A range of agencies attend MARAC to share information and to develop an action plan to reduce the risk of further harm. This provides a greater consistency and information sharing between agencies while creating a collective response to keeping victims safe and improving accountability.

41 individuals from East Lothian have been referred to MARAC within this period and 89 children were also involved in these cases. This represents an increase in comparison to the same period in 2014, indicating the ongoing growth and development of MARAC. This period has also seen a stabilisation of the agencies represented and engaged in the MARAC process perhaps contributing to an increase of 80.76% in the number of safety actions offered at MARAC compared to the same period in 2014.

Performance and quality assurance of the MARAC function is undertaken through the MARAC steering group and the Public Protection Committee Performance and Quality Improvement sub-group. The Public Protection Committee has also recently approved the draft MARAC operating and information sharing protocols which provide a framework for MARAC within the area.

An early response service at the weekend was also launched in February 2015 following evidence that there are higher levels of reported incidents to Police Scotland at weekends. However when introduced, the service received a low number of referrals which led to the service operating on a Sunday only. Monitoring this service provision will continue, including how best to promote the service within Police Scotland. It is anticipated that a review of service will take place in early 2016.

Comment from CSWO

The Committee is asked to note that the Public Protection Performance Framework reports through the EMPCC and that reports must be approved there before submission elsewhere. Recognising the multi-agency partnership scrutiny of the EMPPC Performance Framework through the EMPCC, and to afford East Lothian Council the opportunity to self-scrutinise public performance trends and outcomes, an annual East Lothian Public Performance report will be brought forward to PPRC reflecting Children's Wellbeing and Adult Wellbeing performance trends and outcomes, underpinning the EMPCC Performance Framework Quarter 4 reported data. This will be produced once the EMPCC have approved the Quarter 4 Public Performance report, and is intended to be reported to PPRC usually in June annually.

I am confident that the aforementioned framework will enable us to examine our statistics and indicators in a more informed way. Understanding what difference our services are making, to whom and in what capacity, is our goal. In turn, this will help inform service provision.

4 POLICY IMPLICATIONS

N/A

5 EQUALITIES IMPACT ASSESSMENT

This report is not applicable to the well being of equalities groups and an Equalities Impact Assessment is not required.

6 RESOURCE IMPLICATIONS

6.1 Financial – N/A

6.2 Personnel – N/A

6.3 Other – N/A

7 BACKGROUND PAPERS

Attached to this report is an appendix which is an extract of the East Lothian and Midlothian Public Protection Committee Lead Officer Observations Reports for Quarter 2 as approved by the EMPPC on 13/11/15.

AUTHOR'S NAME	Anne Thompson
DESIGNATION	Public Protection Team Manager, EMPPO
CONTACT INFO	athompson@eastlothian.gcsx.gov.uk / 0131 653 5151
DATE	07 January 2016



**East Lothian and Midlothian Public
Protection Committee**

**Observations Report
(East Lothian extract)
Quarter 2 (July - September) 2015/16**

Adult Support and Protection

Introduction

Quarter 2 has seen the implementation of the Adult Concern Form Pilot (August and September). This comprises of a multi-agency meeting between core agencies (Police, Health and Social Work). The purpose of the pilot is to determine the most appropriate route for ongoing referral / information sharing and whether the adult is an adult at risk of harm, as well as establishing operational links with the Public Protection Office and Police Public Protection Unit.

East Lothian Council have recently undergone a joint inspection of services for older people by the Care Inspectorate (CI) and Health Improvement Scotland (HIS). This involved a meeting with the lead officer with a focus on the progress between the Duty to Inquire and Investigations as well as access and the use of advocacy within Adult Support and Protection.

There have been a number of challenges in collecting the data required to populate the Performance Framework and this caused a delay in the reporting. As the Performance Indicator statistics are relatively new, the quarter 1 statistics are what we are using to form a baseline. Targets will be reviewed at the end of this year which will inform the Performance Framework going forward.

Performance Framework Indicators

Measure	2014/ 15	Q1 2015/ 16	Q2 2015/ 16	Q3 2015/ 16	Q4 2015/ 16
ASP01 – Total number of cases with a live Adult Support and Protection Plan	24	22	23	-	-
ASP02 – Number of repeat Adult Support and Protection referrals following Adult Support and Protection Case Conference	-	3	1	-	-
ASP03 – Percentage of Duty to Inquire that have been completed within procedural timescales	-	49% (34/69)	59% (36/61)	-	-
ASP04 – Number of Adult Support and Protection IRD's undertaken	93	16	17	-	-
ASP05 – Number of adults with a repeat IRD within a 12 month period	-	6	6	-	-
ASP06 – Percentage of Adult Support and Protection initial case conferences held within procedural timescale	-	33% (1/3)	43% (3/7)	-	-
ASP07 – Percentage of Adult Support and Protection review case conferences held within procedural timescales	-	83% (5/6)	75% (6/8)	-	-
ASP08 – Percentage of Adult Support and Protection initial case conferences where council officer reports were completed within procedural timescale	-	67% (2/3)	57% (4/7)	-	-
ASP09 – Percentage of adults, at Adult Support and Protection case conference, that have a chronology in place	-	67% (2/3)	60% (9/15)	-	-
ASP10 – Percentage of Adult Support and Protection Review case conferences where a comprehensive risk assessment has been completed	-	71% (5/7)	75% (6/8)	-	-

Measure	2014/ 15	Q1 2015/ 16	Q2 2015/ 16	Q3 2015/ 16	Q4 2015/ 16
ASP11 – Percentage of Adult Support and Protection case conference minutes that note the active participation of adults	-	90% (9/10)	54% (7/13)	-	-
ASP12 – Number of adults reporting that they feel safer as a result of intervention (following Initial Case Conference)	-	-	33% (1/3)	-	-

Other relevant indicators

Measure	2014/ 15	Q1 2015/ 16	Q2 2015/ 16	Q3 2015/ 16	Q4 2015/ 16
Referrals	427	149	143	-	-
Investigations	125	9	17	-	-
Protection orders	3	1	2	-	-
Number of Large Scale Investigations	3	0	1	-	-

Within East Lothian Adult Wellbeing there are 23 open active cases which have been identified through a live Adult Support and Protection plan with 7 new live open cases within quarter 2.

The statistics reported illustrate an improvement in Adult Support and Protection in the following areas:

- A reduction in the number of repeat referrals following an Adult Support and Protection Case Conference;
- There has been a 10% increase in the number of Duty to Inquires that have met the procedural timescale of 5 days;
- There has been a 10% improvement from quarter 1 to quarter 2 in relation to the number of Initial Adult Support and Protection Case Conferences being held within procedural timescales.

There has been a noticeable decrease in the percentage of adult support and protection case conference minutes noting the active participation of adults, from 90% in quarter 1 to 54% in quarter 2. It is recognised that it is not always appropriate for the adult to be invited to attend due to a number of reasons. In quarter 2 there was a total 13 case conferences of which 11 adults were invited to attend with 7 attending in person.

East Lothian Adult Wellbeing received 143 referrals for adults “known or believed” to be at risk of harm in quarter 2. This remains fairly static in comparison to quarter 1. The main source of referrals in quarter 2 continued to be from Police (76 / 53%). The adult concern form pilot has reported a significant decrease in the number of referrals being submitted to East Lothian Council on a monthly basis (August to September), however this does not appear to be reflected in the figures collected for the National Data Set.

There has been a slight increase in the number of investigations undertaken in quarter 2 (17) in comparison to the previous quarter (9). Despite the 53% increase this is still relatively low in comparison to the number of referrals, accounting for only 12%.

Child Protection

Introduction

The refreshed Edinburgh and Lothians Child Protection Procedures were launched in October 2015. They now reflect the most up to date guidance and legislation and while the majority of revisions have no direct impact upon fundamental processes of how we protect children, there are some sections to note.

The section in relation to allegations of historical abuse has been revised to include clearer provisions for victims whom are now adults. Consideration will be given to initiating an Inter-agency Referral Discussion (IRD) under Adult Support and Protection and if this is not necessary the procedures are clear that there should be no delay in sharing information and making joint decisions subject to the provisions of the Data Protection Act (1998).

The section on Transfer Child Protection Case Conferences has also been updated to reflect that the decision to remove a child's name from the Child Protection Register should not be made in the receiving authority. Should the relinquishing authority consider de-registration appropriate, this decision should be made in the relinquishing authority area.

We are exploring methods to improve the flow of information throughout IRD processes and continue to consider e-IRD as a tool to aid real time discussions, prompt sharing of information and recording.

It should be noted that the Child Protection data for quarter 2 was submitted correctly and promptly which is hugely appreciated and enables the Public Protection Office to keep within timescales.

Performance Framework Indicators

Measure		2014/ 15	Q1 2015/ 16	Q2 2015/ 16	Q3 2015/ 16	Q4 2015/ 16
CP01 – Number of children on the Child Protection Register		31	28	20	-	-
CP02 – Number of repeat Child Protection Register registrations within a 12 month period		0	0	0	-	-
CP03 – Number of Child Protection IRD's		280	46	63	-	-
CP04 – Number of children with a repeat IRD within a 12 month period		69	8	11	-	-
CP04a – Number of repeat IRD's per child within a 12 month period	None	305	36	52	-	-
	One	90	7	11	-	-
	Two	11	1	-	-	-
	Three	1	-	-	-	-
	N/K	-	2	-	-	-
CP05 – Percentage of Child Protection initial and pre-birth case conferences held within agreed timescale (28 calendar days)		49% (22/43)	100% (6/6)	90% (9/10)	-	-
CP06 – Percentage of Child Protection review case conferences held within agreed timescales (6 months / 183 days)		73% (18/66)	100% (8/8)	100% (6/6)	-	-

Measure	2014/ 15	Q1 2015/ 16	Q2 2015/ 16	Q3 2015/ 16	Q4 2015/ 16
CP07 – Percentage of Child Protection core groups held within agreed timescales (within 28 calendar days of ICPC and every 8 weeks thereafter)	-	91% (20/22)	89% (23/26)	-	-
CP08 – Percentage of cases going to initial Child Protection case conference where a robust interim safety plan was in place	-	100% (10/10)	100% (11/11)	-	-
CP09 – Percentage of children on the Child Protection Register that have a multi-agency integrated chronology	-	29% (2/7)	17% (4/23)	-	-
CP10 – Percentage of review Child Protection case conferences where a comprehensive risk assessment has been completed	-	100% (5/5)	100% (26/26)	-	-
CP11 – Percentage of children on the Child Protection register that have a SMART plan	-	95% (19/20)	96% (25/26)	-	-
CP12 – Percentage of Child Protection case conference minutes that note the active participation of children in the child protection process (aged 5 years and over)	-	100% (9/9)	100% (11/11)	-	-

The majority of data collected for East Lothian is positive and meeting the high targets that were set. Almost all Initial Child Protection Case Conferences were on time with only one exception which was the result of a close family bereavement within the family involved.

The number of children on the register is 20 compared to 28 in quarter 1. This would appear to be the result of sibling groups being removed from the register during a period with few new registrations. It is acknowledged that this number appears low and similar to quarter 1, this would appear to be the result of the Stage 3 interventions which offer the option of multi-agency decision making with situations under the threshold of an Inter-agency Referral Discussion.

East Lothian data relating to multi-agency integrated chronologies still indicates this is an area requiring development. This issue is now on the agenda for the Children's Wellbeing Team Leader's meeting and has been discussed at the weekly team briefing. Senior Managers have also re-distributed the guidance and are targeting support to workers on this specific issue.

Violence Against Women and Girls

Performance Framework Indicators

Measure		2014/ 15	Q1 2015/ 16	Q2 2015/ 16	Q3 2015/ 16	Q4 2015/ 16
VAW01 – Number of women referred to SMILE substance misuse worker		-	30	9	-	-
VAW02 – Percentage of service users choosing to provide feedback to support evaluation		-	100%	100%	-	-
VAW03 – Number of women referred to SMILE Routes to Independence worker		-	25	18	-	-
VAW04 – Number of children supported by EMWA Children’s Service		289	197	167	-	-
VAW05 – Number of Domestic Abuse incidents reported to the Police	East	994	232	233	-	-
	Mid	1,099	279	279	-	-
VAW06 - % of incidents resulting in crime reports	East	52.6%	49.1% (114/ 232)	50.2% (117/ 233)	-	-
	Mid	59.1%	59.5% (166/ 279)	55.4% (155/ 279)	-	-
VAW07 – Number of victims referred to Domestic Abuse Service	East	24	18	18	-	-
	Mid	60	47	21	-	-
VAW08 – Number of victims responded to by SMILE weekend service	East	-	5	6	-	-
	Mid	-	16	10	-	-
VAW09 – Number of victims referred to MARAC		173	57	50	-	-
VAW10 – Number of actions to increase safety offered at MARAC		539	271	193	-	-
VAW11 – Percentage of victims reporting an improvement in their safety when exiting the domestic abuse service		-	77.7% (7/9)	100% (8/8)	-	-
VAW12 – Number of new Caledonian orders being issued at Court	East	9	0	2	-	-
	Mid	12	1	1	-	-

There continues to be good representation of agencies engaged in the MARAC process. Referral numbers have seen a slight reduction this quarter potentially as the result of the summer holiday period. However for the first six months of 2015-16 there has been an increase of 55% in referral numbers compared to the same period in 2014-15, indicating the ongoing growth and development of MARAC.

This quarter, specialised training on MARAC and the Risk Indicator Checklist (RIC) was delivered to staff from a wide range of agencies including Police Scotland, Scottish Fire Service, NHS Lothian (Health Visiting / Midwifery), Social Work, Women’s Aid East and Midlothian and Housing Services. In the next quarter the Violence Against Women and Girls (VAWG) Partnership will develop a training schedule to support workforce needs as outlined in the local improvement plan.

The Domestic Abuse Service (DAS) has experienced a reduction in the number of referrals this quarter. The service continues to engage with high risk victims and has seen an increase in the percentage of victims reporting an improvement in their circumstances when exiting the service, which reflects the value and importance of the work being undertaken. A new recording system, OASIS, has been purchased to support the development of the service and it is anticipated that this system will be operating in the next quarter.

As noted in previous quarterly performance reports the Weekend Response Service, has continued to receive a reduced number of referrals. In response to this the service will now be focussed on operating on a Sunday only. Monitoring of this provision will continue and work to promote the service is being explored. It is anticipated that a review of service take place in early 2016.

There has been an error identified in relation to the indicator VAW06, as previous reports noted detection rates rather than the percentage of incidents which result in a crime being recorded. This will be resolved for future reporting. For this quarter, the percentage figure for Midlothian is higher than East Lothian. It is not possible to determine any trends at this time.