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	Report 2014/15

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Additional information:

The TELP Annual Performance Report was approved in principle by East Lothian Partnership (ELP) on 7 October 2015, completed by the supporting partnerships and signed off by the Chair and Vice Chair of ELP. This is also known as the East Lothian SOA.

Authorised By	Tom Shearer
Designation	Head of Communities and Partnership
Date	09/02/16

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East Lothian Partnership

How well did we do? The East Lothian Plan Annual Performance Report 2014/15

December 2015

Welcome

On behalf of East Lothian Partnership we are very pleased to present our second annual performance report on delivering <u>The East Lothian</u> <u>Plan: Single Outcome Agreement 2013-2023</u>¹. This report highlights our key achievements during the year and presents data illustrating performance towards our agreed targets.

This comes at a time when most of our partners are facing considerable financial constraints, whilst the demand for services is increasing. In this context, we have had to make difficult financial decisions and find significant savings, including reducing staffing levels, whilst endeavouring to transform our services to better focus on prevention and reducing inequalities.

Given these challenging circumstances we are pleased to report that we are still making good progress towards achieving our goals and improving our performance. Most importantly, now that we are entering our third year as a Partnership we believe we are also making good progress in working collaboratively together and with local communities.

The East Lothian Plan is the overarching strategic plan for East Lothian. It sets out the priorities we have agreed will take us along the path to achieving our Statement of Intent for East Lothian:- "We will work in partnership to build an East Lothian where everyone has the opportunity to lead a fulfilling life and which contributes to a fair and sustainable future."

There is still much work to be done to complete the transformation of our services and we aim to make the most of the opportunities that this may bring. We look forward to working closely and creatively with partner organisations, staff, local volunteers and community groups across East Lothian to achieve the ambitions set out in The East Lothian Plan and our Statement of Intent.

We would greatly appreciate your feedback on this report so please send your comments to <u>elp@eastlothian.gov.uk</u>.

Councillor Willie Innes Chair East Lothian Partnership

Professor Alan Gilloran Vice Chair East Lothian Partnership

¹ East Lothian Partnership is responsible for community planning in our area. Our Partnership brings together 22 organisations from all sectors – public, private, third and community – and many more community groups and individuals through our six Area Partnerships. Find out more on our web pages.

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The East Lothian Plan: Outcomes and Priorities

This is East Lothian Partnership's second Annual Performance Report on our delivery of our ten-year strategic plan <u>The East</u> <u>Lothian Plan, Single Outcome Agreement, 2013-23</u>².

The East Lothian Plan is an ambitious statement setting out what the Partnership aims to achieve over the ten year period. The Plan was influenced by the evidence base established in <u>East Lothian By</u> <u>Numbers</u> and the <u>East Lothian Strategic Assessment</u> as well as partners' priorities arising through our different service areas.

It is worth noting that the Partnership has recently reviewed the indicators and targets originally set out in The East Lothian Plan. The revised indicators and targets are set out in <u>The East Lothian</u> <u>Plan Performance Framework 2015</u> and are reported through this Annual Performance Report.

<u>East Lothian Partnership</u> is responsible for community planning in our area³. East Lothian Partnership's <u>organisational structure and</u> <u>membership across the strategic groups can be found here</u>.

East Lothian faces significant changes over the coming years, including: the wider financial environment and period of prolonged

austerity in which the Partnership is operating; the projected growth in population; and the growing demand for services.

Our Partnership's primary focus is to plan for these changes by transforming the way we work together, the way we design and deliver our services and the way we involve local people so that we can make the best possible progress in achieving the ambition set out in *The East Lothian Plan*.

This Annual Performance Report 2014/15 is structured around the Priorities and Outcomes in The East Lothian Plan, which are set out on the next page.

Each Outcome Performance Report highlights the achievements, challenges and opportunities, and includes a summary of the progress we have made in relation to the agreed indicators and annual targets with trend data where it is available.

² For the first report see: <u>How well did we do? The East Lothian Plan</u> <u>Annual Performance Report 2013/14</u>

³ <u>Visit our web area for detailed information on East Lothian Partnership</u> and community planning



Our Overarching Priority is to reduce inequalities across and within our communities Reducing inequalities cross-cuts throughout The East Lothian Plan's 3 Strategic Objectives



Outcome 1 East Lothian has a growing sustainable economy



Outcome 3

We are able to adapt to climate change and reduced finite natural resources



Outcome 5

East Lothian's children have the best start in life and are ready to succeed



Outcome 7

East Lothian is an even safer place



Outcome 9

Everyone in East Lothian has access to quality sustainable housing



Outcome 2

The cycle of poverty is broken



Outcome 4

East Lothian's young people are successful learners, confident individuals, effective contributors and responsible citizens



Outcome 6

In East Lothian we live healthier, more active and independent lives



Outcome 8

East Lothian has high-quality natural environments



Outcome 10



We have stronger, more resilient, supportive, influential and inclusive communities

Key achievements



Reducing inequalities both within and across our communities

Early intervention and tackling inequalities is the overarching priority for East Lothian Partnership. The Partnership recognises the need to deliver a step change in how services are provided; moving from a model of public services that focus on crisis intervention – services that try to put people and communities together again after things have failed – to a model that concentrates on preventing follow on situations arising. The focus has to be on prevention and early intervention to avoid crisis intervention.

These are some key examples of work underway in relation to the prevention and early intervention in order to reduce inequalities:

- <u>Musselburgh Total Place: Family Focus</u>
- Welfare Reform Action Plan and ongoing work
- <u>Support from the Start</u> working with families in all six local areas through a network of community members and service providers
- <u>'Attendance Matters'</u> Musselburgh Area Partnership initiative to increase school attendance

- Ongoing work of the East Lothian Health Improvement Alliance
- <u>The Telecare Service providing support, monitoring and</u> <u>reassurance through technology</u>. The service is designed to help people who wish to remain in their own home but may need extra support to help them to live safely. The service is for older people or adults with learning or physical disabilities, or those living with or caring for someone with dementia
- Establishment of the East and Midlothian Public Protection Committee and Unit

In addition, to ensure we have a coherent approach: -

- We have mainstreamed Reducing Inequalities with a focus on Prevention and Early Intervention across our delivery of The East Lothian Plan; 52% of the Plan's indicators contribute to reducing inequalities.
- We are mainstreaming this approach at local level, so that Reducing Inequalities with a focus on Prevention and Early intervention is a guiding principle within the development of the Area Plans by the six Area Partnerships.
- We have had a conversation across the Partnership to develop our approach and agree a <u>Statement on Reducing Inequalities</u>

with a focus on Prevention and Early Intervention (approved October 2015).

 We have co-designed and piloted the Integrated Impact Assessment - a single assessment to assess impact on social, economic and health equalities as well as the Environment. This Assessment will be used on all policies, strategies and plans across East Lothian and Midlothian and it is close to completion.

Strengthening the Partnership

Improvement planning: East Lothian Partnership conducted a selfassessment involving the members of our four strategic partnership groups to identify our strengths and weaknesses and agree what we need to improve. The results of the self-assessment were the basis for the Partnership Improvement Plan 2015/16, which has 15 Improvement Actions. Progress on the actions is reported at each East Lothian Partnership meeting.

<u>Community empowerment and engagement:</u> We established six Area Partnerships covering all seven ward areas whose members are from local community groups and the Elected Members for the ward. A year on, all six Area Partnerships have identified local priorities for their Area Plans and are engaging locally on their draft Area Plans and all have appointed community chairs. The Area Partnerships regularly report progress to the Safe and Vibrant Communities Partnership. <u>Find out about Area Partnerships here.</u> In addition, we have strengthened the ways we engage with local people and communities from all age and interest groups so that they can influence our approach and services through these tools:

- We established <u>East Lothian Citizens' Panel</u> with circa 1200 members from across East Lothian. We have conducted three surveys and are now boosting and refreshing the membership. We are now setting up the <u>East Lothian Youth</u> <u>E-Panel</u> (for 14-25year olds) in collaboration with East Lothian Youth Council
- We designed and adopted <u>People's Voice Getting it Right</u> <u>Our framework for engaging with people and communities</u> for use throughout the Partnership for all our engagement work and by individual partners where appropriate. The framework – which has a suite of eight downloadable tools aims to help decide on and work through the type of engagement which is right for a given piece of work and also to monitor and review the process.
- We have continued to promote and extend opportunities for local people to have their say on our services through <u>Citizen Space – The East Lothian Consultation Hub</u>. The Hub is an online platform for partners' consultation and engagement activities. The most recent 12 month usage report showed that 59 consultation exercises had been

added to the Hub by partners and some 2,700 responses were collected.

<u>Focusing resources:</u> We engaged our four strategic partnership groups in identifying a set of priority actions which would have the greatest impact on our outcomes and would assist in focusing and sharing our resources. <u>Nine Priority Actions for Partners for</u> <u>2015/16</u> were agreed and are being taken forward by the three Supporting Partnerships as well as by East Lothian Partnership's governing body.

<u>The Children's Strategic Partnership</u> – This new Partnership was established to strengthen strategic leadership in taking forward the recommendations from the Joint Inspection of Services for Children. The Partnership agreed and delivered the Children's Services Improvement Plan 2014/15, set out the <u>structure and governance</u> for children's <u>services</u> and is drafting a new Integrated Children's Services Plan.

Key Initiatives

<u>Musselburgh Total Place Pilot</u> – The aim of the Pilot was to identify the resources and assets that East Lothian Partnership members 'invest' in vulnerable families in the Musselburgh East and Carberry and Musselburgh West wards. Partners found that they needed to intervene at an early stage (e.g. ensuring that children attend school) to prevent families from suffering problems such as poor health and poverty. Phase 2, which is underway aims to identify target areas for early intervention, establish which activities make the most impact, and determine how services can be realigned to deliver better outcomes for vulnerable families.

East and Midlothian Public Protection Committee - Recognising that children and vulnerable adults could have protection needs which span several areas, the East Lothian and Midlothian Critical Services Oversight Group established a single co-located East and Midlothian Public Protection Committee (EMPPC) in July 2014 – the first of its kind in Scotland. EMPCC incorporates the Adult Protection, Child Protection, Offender Management Committees and the Violence Against Women Partnership and has robust links with Midlothian and East Lothian Drugs and Alcohol Partnership (MELDAP).

The Public Protection Unit, located at the Brunton Hall, Musselburgh, brings together lead officers and staff from Adult Support and Protection, Child Protection and Violence Against Women and Girls, Police Scotland J Division and MELDAP. EMPCC has established the Public Protection Performance Framework and Improvement Plans for 2015-18 for each strand of work. <u>For</u> <u>information visit the EMPPC website</u>.

<u>East Lothian Works</u>, East Lothian's employability hub, brings together all partners' employability-related services. The service has made use of the Youth Employment Scotland Fund to support 163 young people into paid work or paid work experience. Of the 163 participants 107 were employed in new jobs in the private sector and 56 young people employed within the Council (including 39 paid work experience placements, 8 graduate internships and 9 new modern apprenticeship opportunities). In addition the Council provided 182 work experience placements for school pupils in 2014/15. The overall proportion of 18-24 year olds claiming Job Seekers Allowance in East Lothian has reduced.

<u>The Academies Programme</u> - This aims to provide academic qualifications and experience to enable young people to benefit from a positive destination, as well as smoothing the transition between school, college, university and work and raising standards within the industry. The Council won the top Gold Award category for Service Innovation and Improvement for the Hospitality and Tourism Academy at the CoSLA Excellence Awards 2015.

What started as a trial project with three East Lothian secondary schools has grown into a unique and successful South East Scotland Academies partnership with Queen Margaret University, Edinburgh College, Borders College, four local authorities and industry partners. The programme now offers four academies for young people: Hospitality and Tourism, Creative Industries, Food Science and Nutrition, and Health and Social Care.

Performance indicators

The Partnership monitors how well we deliver our collective services using a range of performance indicators which were set out in The East Lothian Plan. These were subsequently revised and updated with targets established for the years 2014/15, 2015/16 and 2016/17 as set out in TELP Performance Framework 2015.

Our indicators are generally reported annually although some information is available quarterly. Most of the indicators have a target that helps to provide context on how well the Partnership is performing. Comparisons with other areas in Scotland are also available for many indicators.

Information on performance on each outcome and the suite of indicators can be found by clicking on the links in the Outcome Performance Reports in the next section. The information presented uses the key below.

More detailed information with live updates can be seen in the performance section of our web pages.

	1	Improving	1	Getting worse	-	Staying the same
Кеу		Better than expected		Slightly worse than expected		Much worse than expected

Outcome 1: We have a growing sustainable economy

Contributory outcomes:

- Our business sectors are growing
- A higher proportion of our residents have work ready skills and are working and therefore contributing to East Lothian's economy
- Our towns and villages are thriving well maintained places where new development reflects their distinctive identity

Context

East Lothian's Economic Development Strategy 2012-22 identified a series of strengths and weaknesses for economic development in the area.

Strengths included a diverse business base with strengths in food & drink, tourism, higher education, East Lothian's proximity to Edinburgh and its quality of life.

Weaknesses consisted of a lack of large employers, pockets of deprivation, limited availability of land for economic development and poor public transport infrastructure.

The Strategy outlines two strategic goals aimed at improving the economic competitiveness of East Lothian:

- To increase the number of businesses in East Lothian with growth potential
- To increase the proportion of East Lothian residents working in and contributing to East Lothian's economy

Key challenges and opportunities

Youth unemployment – the proportion of 18-24 year olds claiming Job Seekers Allowance in East Lothian is relatively high in comparison to the overall proportion of the population claiming Job Seekers Allowance.

Wages for those working in East Lothian – the average weekly wage for those working in East Lothian is lower than for East Lothian residents that commute to work outside the area.

New businesses – East Lothian has a lower number of businesses per 10,000 population than the Scottish average.

Our achievements in 2014/15

The Partnership agreed to focus its activities in 2015/16 on Employability and Company Growth.

East Lothian Works, East Lothian's employability hub, brings together partners' employability-related services. East Lothian

Works has made use of the Youth Employment Scotland Fund to support 163 young people into paid work or paid work experience. Of the 163 participants 107 were employed in new jobs in the private sector and 56 young people employed within the Council (including 39 paid work experience placements, 8 graduate internships and 9 new modern apprenticeship opportunities).

East Lothian Council consulted on its Local Development Plan <u>Main</u> <u>Issues Report (MIR)</u> from Mon 17 Nov 2014 to Sun 8 Feb. The MIR is the first formal stage leading to the new East Lothian Local Development Plan. The <u>consultation document</u> sets out possible strategies for accommodating new development such as housing, business and retail in East Lothian.

Award for the East Lothian Hospitality and Tourism Academy - the Council won the top Gold Award category for Service Innovation and Improvement for the East Lothian Hospitality and Tourism Academy at the CoSLA excellence awards 2015. The Academy started in 2012 with the aim of providing academic qualifications and experience to enable young people to benefit from a positive destination, as well as smoothing the transition between school, college, university and work and raising standards within the industry. What started as a trial project with three East Lothian secondary schools has grown into a unique and highly successful partnership involving Queen Margaret University, Edinburgh College, Borders College, four local authorities and industry partners. Broadband – the Council approved a Broadband Strategy in November 2014. Extensive consultation was carried out and the agreed strategy identifies clear points of action for the council, including the need to ensure that Macmerry industrial estate is linked to superfast broadband and the need to investigate methods for attracting infrastructure suppliers to deliver services in East Lothian.

Social Enterprise in East Lothian and East Lothian Council work closely together to support and provide advice to new and existing social enterprises. East Lothian Council provides a seedcorn grant fund for social enterprise start ups. In 2014/15, this fund supported the development of 12 social enterprises.

What we are doing in 2015/16

We are working collaboratively across the Edinburgh and South East Scotland City Region to devise a City Deal which will be proposed to both the UK and the Scottish Governments. The City Region Deal is a mechanism for accelerating growth and investing in success. By investing in infrastructure, skills and innovation we will create a step change in economic performance, which will generate funds to pay back this initial investment. It is also about greater autonomy and decision making powers for the region to make public service delivery more effective and to tackle inequality and deprivation across the region. Our ambition is to secure £1bn of funding and it is estimated that an additional £3.2bn worth of private sector investment could be leveraged if the bid is successful.

The East Lothian Broadband Strategy provides the framework and context for community broadband solutions and East Lothian Council staff are working with and supporting community groups in developing bespoke solutions in conjunction with Community Broadband Scotland and providers. In addition, developing relationships with Digital Scotland and BT staff has provided intelligence on innovative solutions and information on gaps in coverage.

Food and Drink Business Improvement District (BID) - a steering group of local sector-based business people will be established and charged with the task of devising a five-year business plan tailored to their specific needs. The BID framework has been used elsewhere to enhance town centres, tourism and business parks with successful examples bringing a range of improvements such as better promotion and marketing, community events, projects and loyalty schemes, all of which can drive sales and attract more investment. All relevant businesses will be contacted to gather their views on how the BID could help them face local issues and create improvements to the local economy as well as individual businesses.

Facilitating delivery of a range of events across Summer 2015 – including a number of firsts for East Lothian - the Scottish Open 2015 (Golf) and Scottish Seniors' Open at Gullane and Archerfield respectively, the Big Nature Festival at Musselburgh and the Tour of Britain throughout East Lothian alongside established events – Fringe by the Sea, the Lammermuir Festival and the Saltire Festival.

East Lothian Council will publish its proposed Local Development Plan during 2015/16, which will include sites designated for business development.

QMU are formulating plans for the development of a commercial and innovation hub adjacent to its campus. The proposals will deliver long term benefits and the University is in a strong position to drive sustainable economic development that will nurture new enterprise and unlock the growth potential that will benefit communities in East Lothian and across the region.

East Lothian Council and Edinburgh College are working together to create a Future Technologies Academy in Musselburgh. This builds on the Academy model established with Queen Margaret University and Edinburgh College. The Academy will provide an additional local option for pupils in the Senior Phase across East Lothian and offer qualification opportunities and foundation apprenticeships in relation to future technologies and skills in construction and traditional crafts, alongside the development and enhancement of core skills and attitudes for employability. Feedback from local and national employers, employability services and young people have identified a local skills shortage in this area.

Performance



No of jobs per 10,000 adults (employment density)





Percentage of the population claiming Job Seekers Allowance









No of businesses referred to Scot Enterprise growth pipeline



Number of unemployed people entering employment following assistance from Council operated/funded employability programme



Кеу	\uparrow	Improving	1	Getting worse	-	Staying the same
		Better than expected		Slightly worse than expected		Much worse than expected

Indicator	2013/14	2014/15	Target	Trend	Comparison ⁴
Count of business births and new enterprises per 10,000 population	24.6	27	28	1	N/A
Percentage of the population claiming job seekers allowance	2.6%	1.9%	2.5%	1	2.4 (Scotland)
Percentage of 18-24 year olds claiming Job Seekers Allowance	5.6	3.7	Below national average	1	3.8 (Scotland)
Number of companies accepted for the Scottish Enterprise Growth Pipeline	8	7	5	1	Comparator with Midlothian BG – 5 accepted in 2014/15)
Number of businesses per 10,000 adults	376	374	380	\checkmark	388 (Scotland)
Number of Business Gateway start-ups that are trading	202	196	200	-	Comparator with Midlothian BG 196 in 2014/15
Number of jobs per 10,000 adults	3515	No further information available	3600	-	Data taken from NOMIS – no updated figures
Number of unemployed people participating in Council operated/ funded programmes	400	792	450	1	Comparator information available Nov 2015

⁴ Awaiting publication of SLAED (Scottish Local Authority Economic Development) Indicator Report towards end of 2015, which will allow comparison with all other local authority areas across a wide range of indicators.

Indicator	2013/14	2014/15	Target	Trend	Comparison ⁴
Number of unemployed people entering employment following assistance from Council operated/funded employability programmes	70	226	80	1	As above
Cleanliness Index	96.3%	Not yet available ⁵	96.3%		Target is the Scottish Ave.
Retail Vacancy Rates	Data not collected	7.4%	0.3% reduction	\downarrow	Last available data 2012/13 – 5.9%
Pedestrian Flow Count	23510	22670	No reduction	\downarrow	
Percentage of adult residents rating their neighbourhood is a very good/fairly good place to stay		96%	Baseline year		No comparable data

⁵ Provided by Keep Scotland Beautiful through Local Government Benchmarking Framework – available end of 2015



Contributory outcomes

- People are more financially capable and less financially excluded
- People have better access to advice and information, including debt and money advice
- Fewer children are living in poverty

Context

This outcome is particularly relevant to contributing to The East Lothian Plan's overarching objective: '*To reduce the inequalities across and within our communities*'. The overarching objective was adopted in response to the analysis of <u>East Lothian by Numbers</u>, a detailed review of an extensive range of data about East Lothian and its communities. Drawing on the Scottish Index of Multiple Deprivation (SIMD) and other national and local data sources East Lothian by Numbers provides information about the levels of inequality in East Lothian.

East Lothian Council, working with public and voluntary sector partners developed a draft Tackling Poverty Strategy along with an action plan in 2012. The draft Strategy and Action Plan helped to inform the development of a range of measures that have been taken over the last three years to support the achievement of Outcome 2 and its three contributory outcomes. The tackling poverty strategy aims to help people to be more financially capable and less financially excluded and ensure they have better access to welfare, money and debt advice. However, these are actions that mitigate deteriorating or negative outcomes. Whilst reducing poverty or mitigating the impact of poverty is vitally important it is even more important to try to break the cycle of poverty by helping to create the conditions and opportunities for individuals to break out of poverty by reducing unemployment in East Lothian.

The two strategic goals of the Economic Development Strategy are key to this: 1) to increase the number of businesses in East Lothian with growth potential; and 2) to increase the proportion of East Lothian residents working in and contributing to East Lothian's economy. The employability strand of the strategy is also key through contributing to providing training for people to gain work ready skills, support to find employment and suitable and sustainable job opportunities.

Key challenges and opportunities

There are two key challenges in achieving the outcome: The cycle of poverty is broken. Firstly, the state of the economy which impacts on levels of employment and pay as these are the biggest factors in reducing employment and income deprivation. This challenge is addressed under Outcome 1.

The second key challenge relates to the UK Government's welfare reform agenda which involves radical changes to the welfare system including the introduction of the so-called 'Bedroom Tax' which has reduced Housing Benefits payments to some social housing tenants who are deemed to have 'spare' bedroom space, the transition from Disabled Living Allowance to a new Personal Independence Payment and the rolling out of Universal Credit.

The welfare reform agenda has put great pressure on the services that mitigate the impact of poverty and is also significantly reducing the level of welfare benefits coming to the poorest East Lothian residents, thereby increasing poverty.

Our achievements in 2014/15

Actions taken in 2014/15 to mitigate the impact of welfare reform and attempt to reduce the impact of poverty in East Lothian included:

• Successful implementation of the Scottish Welfare Fund paying Community Care Grants and Crisis Grants

- Distribution of almost £500,000 in Discretionary Housing Payment to mitigate the impact of Housing Benefits under occupancy
- Collaboration between the Welfare Reform Task Group (Council and DWP to oversee the actions to mitigate the impact of welfare reform) and the Welfare Reform Reference Group (a wider group of partners and third sector groups)
- Progress in implementing the Digital Inclusion Strategy and Action Plan to improve access to digital services for people who may be otherwise excluded e.g. provision of broadband and access to computers in community centres and libraries
- Continued funding of the Haddington and Musselburgh Citizens Advice Bureaux and other agencies to provide welfare and money advice services.

What we are doing in 2015/16

The Welfare Reform Task Group's priority for 2015/16 will be reviewing the impact of the roll-out of the introduction of Universal Credit and ensuring that services and processes are in place to support people who are applying for Universal Credit (e.g. personal budgeting advice and support to make on-line applications) and to minimise any possible negative impacts (e.g. possible increase in rent arrears arising from the payments of Housing Benefits to the Universal Credit recipient rather than direct to the council or Social Landlord).

A public information campaign will aim to provide the public with information on the changes to the welfare system, including Universal Credit, to ensure that they are aware of the possible impact of the changes and have information about the advice and advocacy services that can provide support and advice to maximise their income and mitigate the impact of problems such as growing debt.

The Council and a consortium of voluntary sector advice agencies led by the Haddington and Musselburgh Citizens Advice Bureaux are negotiating a new single contract for the provision of a single gateway for advice services including welfare advice and money/ debt advice. The single contract and new service will aim to meet the advice and information needs of those who require services through a delivery model that:

- provides consistent, high quality and accurate advice that is accessible to those most in need
- promotes the maximisation of income, increases financial inclusion and prevents or alleviates individual poverty
- works in partnership with other providers of these services and other services that are of benefit to the target population (e.g. East Lothian Council, food banks, employability services, consumer advice).

Further work is being carried out to provide robust data on poverty, in particular, child poverty, so that the scale of the problem and the impact of actions to address this can be measured and tracked. This will include the establishment of the East Lothian Poverty Commission which will report findings in June 2016.

Performance



Proportion of primary school children eligible for free school meals



% of children living in poverty

Proportion of secondary school children eligible for free school meals





Key	\uparrow	Improving	1	Getting worse	-	Staying the same
		Better than expected		Slightly worse than expected		Much worse than expected

Indicator	2013/14	2014/15	Target	Trend	Comparison
Percentage of the population classed as income deprived	10.2% (average Jan- Dec 2013)	9.9%	10%	1	It is not possible to compare as the data was calculated manually in East Lothian
Percentage of children living in poverty before housing costs	11.6%	-			Scotland: 12.9%
Percentage of children living in poverty after housing costs	18.6%	-			Scotland: 20.6%
Respondents' assessment of how they are managing financially: having some financial difficulty, not managing very well or in deep financial trouble	-	20%	Baseline year		
Respondents' difficulty in finding £250 to meet an unexpected expense: impossible to find or a big problem	-	16%	Baseline year		
Financial gain for clients of the Council Welfare Rights Service and Haddington and Musselburgh CABs	£5.7m	£5.638m	£5.7m	-	
Percentage of primary school pupils eligible for free school meals	14.6%	11.3%	14%	1	
Percentage of secondary school pupils eligible for free school meals	10.9%	8.6%	10.5%	1	

Outcome 3: We are able to adapt to climate change and reduced finite natural resources

Contributory outcomes

- Our use of finite resources is lighter as we change our patterns of consumption
- People walk, cycle and use public and community transport more often and travel less in cars

Context

The quality of the natural environment is one of East Lothian's greatest assets. There is a fundamental link between people and place which recognises that looking after our natural and built environments has positive benefits on the health and wellbeing of our communities.

We are committed to providing a high quality environment, improving the wellbeing and quality of life of our communities and promoting a sustainable lifestyle, and will work with, encourage and support communities to become actively engaged with their local environment.

Transport is fundamental to the maintenance of today's lifestyle whether it is for personal work or leisure or for the delivery of the goods and services necessary to sustain this lifestyle. The overall vision for the Local Transport Strategy (under development) is that East Lothian will have well-connected communities with increased use of sustainable transport to access services and amenities.

Key challenges and opportunities

Recycling - the requirement to meet the Scottish Government's waste recycling target is a major challenge for the Council. The target for the amount of waste sent to landfill has increased to 60% by 2020.

Air quality in Musselburgh - the results of the 2013 Air Quality Progress Report indicate that air quality targets are being met across the majority of East Lothian. However, monitoring of Nitrogen Dioxide in Musselburgh confirmed concentrations at various locations in Musselburgh High Street.

Reducing the number of single person car journeys – almost half of all journeys to work in East Lothian are conducted in cars with only one person.

Access to public transport – some areas of East Lothian are well served by public transport; however, people in rural areas and areas to the east of the county find public transport less frequent and more difficult to access.

Meeting the Scottish Government's ambitious carbon reduction targets of 42% by 2020 and 80% by 2050 will be a challenge⁶. Public Sector Climate Change Reporting Duties came into effect in November 2014 and the Council is required to produce an annual progress report demonstrating how it is contributing towards these targets.

Our achievements in 2014/15

Recycling - in order to meet the new target and legislative requirements the Council adopted an ambitious Waste Strategy (24th June 2014) which introduced a weekly food waste collection service and fortnightly refuse and recycling collections.

Air quality - in order to improve air quality the Council has declared an Air Quality Management Area (AQMA) in Musselburgh. The AQMA covers the main High Street from the junction with Newbigging to the Junction at Bridge Street. An air quality action plan has also been developed to help improve air quality.

North Berwick Car Parking Strategy – the Council agreed a three year strategy to improve parking provision in North Berwick

following consultation with local residents. The public consultations showed that there was support for a number of developments relating to car parking in North Berwick including: additional parking provision being put in place at the Upper Glebe, keeping the School Road as a one way, retaining the seasonal restriction for parking in some areas, that there be formal designated places made available for ice cream vans, and that restrictions be introduced to restrict overnight parking.

Cycling - a range of improvements are underway to enhance the cycling experience for residents and visitors in East Lothian. This includes new shared-use paths on route 76 at Broxburn near Dunbar and route 196 at Crossgatehall – both part-funded by Sustrans. East Lothian Council is reviewing and updating the Local Transport Strategy which will be followed by a Cycle Action Plan. There are also early discussions on the construction of a bridge for cyclists and pedestrians over the A1 near Torness. A number of road safety measures have also been put in place across the county to promote cycling. This includes the banning of vehicles near some primary schools at peak times— a practice that has been adopted by other councils — and the introduction of 20mph speed limits where there is community support, for example in parts of Dunbar, North Berwick, Tranent and Cockenzie.

Rail - East Lothian Council and train operator ScotRail signed a concordat in August 2014 to work together to maintain and enhance rail services in the area. The concordat will encourage

⁶ Climate Change (Scotland) Act 2009

economic growth, getting people to work, connecting communities and businesses, and opening up leisure opportunities. The East Lothian Community Rail Partnership (ELCRP) was established last year to promote rail travel across the county and it was approved by Scottish Ministers in July 2014. To date the ELCRP has developed a draft action plan and has undertaken station audits and a rail survey. A train line guide was produced in May 2015 which was distributed at the Big Nature Festival and throughout tourist information points, libraries, etc. across East Lothian and Edinburgh.

Climate change – the East Lothian Climate Change Planning and Monitoring Group (CCPMG), which reports to the Sustainable Economy Partnership, was established in early 2015 with the aim of driving and coordinating the work of East Lothian Partnership to meet our objectives under the Climate Change (Scotland) Act 2009 and ensuring compliance with the Public Sector Climate Change Duties. A key area of responsibility will be to develop and monitor a Climate Change Strategy to replace the Environment Strategy 2010-15. The Planning & Monitoring Group will oversee ongoing and planned work linked to the Climate Change Strategy and associated Action Plans. Below this group there will be a number of delivery subgroups (many of which already exist such as the Carbon Management Team, Biodiversity Forum, Sustainable Transport Officers Group) which will implement relevant plans and projects identified in the Climate Change Strategy. The CCPMG will also function as the focus for environmental, housing, transport and planning for East Lothian Partnership with responsibility for all the environmental actions and targets in The East Lothian Plan, namely Outcomes 3 and 8.

What we are doing in 2015/16

Buses – new supported bus services are being introduced across East Lothian from May 2015. Greater provision of commercially operated bus routes around the county means that supported bus service are no longer required in some areas. This has allowed resources to be deployed in other areas instead, giving the public a wider coverage and better overall access to public transport.

Active travel development through the Area Partnerships and the Active Travel Improvement Plan, which will sit under the Local Transport Strategy (currently being developed).

Participating in Resource Efficient Scotland's Support Programme for Carbon Strategy and Policy Development , which will enable us to develop a new five-year Carbon Management Plan (CMP). The CMP will sit under the Climate Change Strategy, which the CCPMG will be developing in 2016 to help meet our climate change obligations. Climate Adaptation and Sustainable Procurement work streams will also be developed in 2015/16 within the Climate Change Strategy.

Performance



Passenger numbers to or from East Lothian train stations



Key	$\mathbf{\uparrow}$	Improving	\mathbf{h}	Getting worse	-	Staying the same
Rey		Better than expected		Slightly worse than expected		Much worse than expected

Indicator	2013/14	2014/15	Target	Trend	Comparison
Per capita CO2 emissions (within the scope of local authorities) in East Lothian	6.6	6.4	6.3 (Reduce by 0.3tCO2 per capita)	1	Scottish average 6.5
% reduction in East Lothian Council's corporate CO_2 emission decrease from 2007/8 baseline of 36,291 tonnes CO_2 e.	-	20,302	New baseline as the method of calculation changed in 2014/15.		
Passenger numbers to or from East Lothian train stations	2,220,915	Data not yet available ⁷	2,199,503		
Percentage of household waste that is recycled	42.3%	42.8%	60% by 2020	1	Scottish average 42.8%
Single person car use by the main household income earner to travel to work		60%	Baseline year		

⁷ Data provided by Office of the Rail Regulator

Outcome 4: East Lothian's young people are successful learners, confident individuals, effective contributors and responsible citizens

Contributory outcomes

- All children including those at risk looked after or with a disability make appropriate progress, taking into account their age, aptitude and abilities.
- Children are safe
- Young people and children are involved in community life and their achievements are recognised

Context

Education is fundamental in shaping a child's life. Getting a good education improves the likelihood of earning a higher income, enjoying better health and living longer. In December 2014 there were 8,116 pupils in 35 primary schools and 5,600 pupils in 6 secondary schools in East Lothian.

Key challenges

Improving attainment among pupils from deprived areas – pupils living in deprived circumstances tend to attain lower qualifications than other pupils.

Closing the gap between the highest and lowest attaining pupils – the highest attaining 20% of pupils in East Lothian achieved a tariff score that was more than ten times greater than that achieved by the lowest attaining 20%.

Gender differences in attainment – girls consistently perform better than boys in relation to literacy at primary and secondary school.

Our achievements in 2014/15

<u>Attainment</u> – the following four new measures of attainment were introduced in Scotland during 2014/15:

- Increasing post-school participation (shown as the percentage of School Leavers in a Positive Destination)
- Improving attainment in literacy and numeracy (shown as the percentage of School Leavers attaining Literacy and Numeracy)
- Improving attainment for all (shown as the Average Total Tariff Score of School Leavers)
- Tackling disadvantage by improving the attainment of lower attainers relative to higher attainers (shown as the Average Total Tariff Score versus Deprivation)

Overall, attainment and post school participation in East Lothian has improved over the five-year period to 2014. Further improvements still need to be made in Literacy and Numeracy at SCQF Levels 5 and 6 or better and overall in the Middle 60% attaining grouping to bring East Lothian's performance more in line with the Virtual Comparator.

East Lothian's performance across the four measures in 2014 is typically higher than the national trend with the exception of the percentage of school leavers in positive destinations. East Lothian's performance in 2014 across the four measures in relation to the Virtual Comparator is typically in line with or lower than its comparator with the exception of the total average tariff scores of the Lowest attaining 20% and Highest attaining 20% groups and the percentage of school leavers attaining both Literacy & Numeracy at SCQF Level 3 and 4 or better which is higher.

<u>With reference to 2014/15</u>: East Lothian's transition to the new qualifications has been completed giving young people in Fourth to Sixth year greater opportunity to choose how they want to study and with support from their teachers and parents present themselves for examination when they are ready.

The council has moved to a new method of reporting attainment data, which enables stakeholders to see how individual schools perform, highlighting good practice and areas for improvement. Whilst national data for 2014/15 for the indicators selected for this outcome based on pupils taking exams in Spring 2014 is not yet available, data from individual schools in East Lothian confirms good progress as shown in the <u>report on the results achieved in</u> <u>spring 2015 presented to the Education committee on 22nd</u> <u>September 2015</u>: for example:

- Pass rates for each National Qualification Type have been maintained in 2015 or show an improvement on the previous year, e.g. pass rates for National Qualifications 2 to 4 are consistently at 100% in East Lothian in 2015.
- Pass Rates at National 5 remain relatively static in 2015 with a slight drop of 0.26% on the previous year
- Pass rates at SCQF Level 6 or above (Higher) in 2015 are up by 3.5% on the previous year
- Pass rates at SCQF Level 7 or above (Advanced Higher) in 2015 are up by 2.75% on the previous year
- The percentage of Fifth Year pupils gaining 1 or more awards at SCQF Level 6 or above (Higher) increased by 6.25% in 2015 and shows an improving trend in East Lothian over the last four years
- The percentage of Fifth Year pupils gaining three or more awards at SCQF Level 6 or above (Higher) increased by 6.08% in 2015 and shows an improving trend in East Lothian over the last four years
- The percentage of Fifth Year pupils gaining 5 or more awards at SCQF Level 6 or above (Higher) increased slightly by 0.51% in 2015 and shows a slight improved trend in East Lothian over the last four years

- The percentage of Sixth Year pupils gaining 1 or more awards at SCQF Level 7 or above (Advanced Higher) decreased by 1.87% in 2015 and shows an overall improved trend in East Lothian over the last four years.
- Secondary schools which include the lowest SIMD areas have shown strong increases in attainment levels.

<u>Reading</u> - the Council's Library service has worked with parents and schools to promote reading through class visits and via the national Summer Reading challenge during the summer holidays. The number of class visits to libraries in 2014/15 increased by 36% from the previous year, while the number of children completing the Summer Reading challenge increased by 15%. The library service also provided 739 bookbug sessions for babies and pre-school children in 2014/15.

<u>Child protection</u> - the number of children on the child protection register has remained fairly consistent. Initial Referral Discussions have steadily decreased over the past year. East Lothian has a lower number of repeat child protection registrations over a twelve month period. Child Protection training has been delivered on an ongoing basis over the past year with a number of child protection courses being reviewed and subsequently being delivered as joint training.

<u>Youth achievement</u> – The number of young people achieving Duke of Edinburgh (DofE) and Saltire Awards continues to increase and

although these are below target (mainly due to staffing issues) a further 130 young people achieved a Dynamic Youth Award. There were 309 new entrants to DofE (Bronze – 231 / Silver – 60 / Gold -18). Groups are operating across the authority and are run mainly by volunteers. Challenges are in relation to the secondary school teachers involved as they carry out this work in spare time outwith school duties. The Saltire Award Ceremony in March where young people were presented with their certificates by the Provost was organised by the Saltire Ambassadors who are all volunteers under 25 yrs of age themselves.

What we are doing in 2015/16

The Education Local Improvement Plan and Strategy 2014-18 has been updated. This plan is structured on the seven well-being indicators and it outlines the high level areas for improvement for all services and schools. It also sets out the steps which each centre, school, cluster of schools or service should take in planning for improvement, supported by the Education department. Individual schools will now report on their improvement plans to the Council Education Committee. School cluster meetings discuss key areas of concern such as literacy, numeracy, perceptions of safety, attendance, etc. and identify collective action such as the Ross Rocks Reading and Musselburgh Reads Together initiatives. This is complemented by individual school improvement plans based on the range of indicators, which set out improvement actions. Looked after children and corporate parenting - members of the Champions Board are now developing a direct relationship with individual children and young people who are looked after, which aims to have a positive impact on all areas of their lives including positive destinations.

The Resilient People Partnership agreed Improving School Attendance as a priority action for partners to deliver collectively in 2015/16 building on the priority identified by Musselburgh Area Partnership: the framework and action plan which are under development will become part of the Education Improvement Plan.

The East Lothian Inter-agency Child Protection Improvement Plan 2015-18 provides a clear focus on providing better outcomes for vulnerable children, young people and their families across East Lothian. The Improvement Plan can be found on the <u>East and</u> <u>Midlothian Public Protection Committee website</u>.

An East Lothian volunteering strategy for all ages is under development whilst action underway on youth volunteering includes:

- Setting up an Interschool competition: the school that achieves the highest number of Saltire Awards by the end of the academic year will receive the Saltire Challenge trophy
- Recruiting more Saltire Ambassadors to promote and support the awards in schools
- STRIVE, QMU and Edinburgh College are developing student volunteering

Performance



% of P1 pupils making progress as expected or quicker than expected in



P6 and S2 pupils agreeing their school recognises their achievements in school



P6 and S2 pupils agreeing their school recognises their achievements out of school







31

Key	\uparrow	Improving	1	Getting worse	-	Staying the same
		Better than expected		Slightly worse than expected		Much worse than expected

Indicator	2012/13	2013/14	2014/15	Target	Trend	Comparison
Proportion of school leavers entering positive	89.9%	92.2%	Data avail.	93.2	小	92.6 (Scotland)
destinations			March 2016			93.2 (Virtual comparator)
Percentage of school leavers who are looked after in	44.4%	None this year				-
a positive destination - Looked after at home			u			
- Looked after away from home	64.3%	70%	"	72.9%	1	76.7 (Scotland)
						92.0 (Virtual comparator)
The average tariff score of school leavers based on					$\mathbf{\uparrow}$	163 (Scotland)
the - Lowest 20% of attainers	139	179	u	194		174 (Virtual comparator)
The average tariff score of school leavers based on	774	852	u	883	\uparrow	805 (Scotland)
the - Middle 60% of attainers						875 (Virtual comparator)
The average tariff score of school leavers based on	1817	1867	u	1909	\uparrow	1817 (Scotland)
the - Highest 20% of attainers						1855 (Virtual comparator)
Average tariff score of school leavers by Scottish						629 (Scotland)
Index of Multiple Deprivation (SIMD) Decile based on						416 (Virtual comparator)
the: - Most deprived 30%	487	409	"	427	\checkmark	
- Middle 40%	735	809	"	819	个	869 (Scotland)
						842 (Virtual comparator)
 Least deprived 30% 	1153	1150	"	1174	\uparrow	1149 (Scotland)
						1125 (Virtual comparator)
Percentage of school leavers with Additional Support	79.7%	86.2%	"	88.7%	\uparrow	87.5 (Scotland)
Needs in a positive destination						87.9 (Virtual comparator)
Average tariff score of LAC school leavers based on	47	134	"	137	\uparrow	25 Scotland)
the - Lowest 20%, of attainers						118 (Virtual comparator)
- Middle 60% of attainers	134	290	u	339	$\mathbf{\uparrow}$	224 (Scotland)
						458 (Virtual comparator)
 Highest 20% of attainers 	481	725	u	754	$\mathbf{\Lambda}$	842 (Scotland)

Indicator	2012/13	2013/14	2014/15	Target	Trend	Comparison
						1238 (Virtual comparator)
Percentage of P1 pupils making progress as expected or quicker than expected in <u>Maths</u>	73%	69%	74%	75%	1	National norm 75%
Percentage of P1 pupils making progress as expected or quicker than expected in <u>Reading</u>	75%	73%	70%	75%	\checkmark	National norm 75%
Average Standardised InCAS Scores in <u>Reading</u> (P3, P5 & P7 Pupils) – baseline Aug 2015	n/a	n/a	102.6	100		National Mean = 100
Average Standardised InCAS Scores in <u>Maths</u> (P3, P5 & P7 Pupils) – baseline Aug 2015	n/a	n/a	96.3	100		National Mean = 100
Percentage of children on the child protection register that have been re-registered within 12 months		0%	1.5% (July 2014)	Less than 5%	-	-
P6 and P2 pupil perception of their own safety and security	90.9%	90.5%	92.2%	92%	1	-
Percentage of P6 and P2 pupils agreeing their school recognises their achievements in school	84.8%	85.1%	84%	86%	\checkmark	-
Percentage of P6 and P2 pupils agreeing that their school recognises their achievements out of school	60.3%	60%	61.9%	61%	1	-
No of 12-25 yr olds achieving a national volunteering award: Duke of Edinburgh (DofE) and Saltire	-	744: 132 DofE 612 Saltire	777: 145 DofE 632 Saltire	811: 156 DofE 655 Saltire	-	-
Outcome 5: East Lothian's children have the best start in life and are ready to succeed

Contributory outcomes

- Women have a positive experience of pregnancy
- Children are ready to start primary school

Context

Services for children and young people in East Lothian are facing increasing demands. The number of referrals to the Children's Wellbeing Service has risen from 1,768 in 2004 to 2,588 in 2009 and 3,258 by the end of 2014/15. The effects of benefit changes, an increasing population and greater public and multi-agency awareness about child safety and wellbeing contribute to the increased referral rate.

Recent inspection reports tell us that our fostering and adoption services, residential units and children's centre are performing at a very high level. The recent Joint Inspection of Services for Children evidences for us that we continue to work together effectively in our multi-agency delivery of effective operational services for East Lothian's children, young people and their families. Low rates of Looked After children and a low (but slightly fluctuating) rate of children on the Child Protection Register evidence the preventative and early intervention strengths of the service.

Key challenges and opportunities

The Care Inspectorate concluded an inspection of Services for Children and Young People in East Lothian in April 2014. The inspection recommendations are being addressed by the Children's Strategic Partnership.

This is what our auditors think: 'Staff across services have a well established history of effective joint working which is continuing to have a very positive impact on the wellbeing of individual children and young people and families... However, strategic leadership and planning has not been strong enough in driving change and improvement or directing efforts towards early intervention and prevention to achieve sustainable and long term impact.'

(Care Inspectorate, Services for children and young people in East Lothian, April 2014)

Implementation of the Children and Young People (Scotland) Act 2014: The Partnership assessed the implications of the Act and is implementing the range of provisions within the Act that aim to improve outcomes for children and young people. The responsibility for the Named Person Service will sit with NHS Lothian for preschool children and with East Lothian Council for school age children and young people. The Named Person Service for East Lothian will be operational by August 2016.

Our achievements in 2014/15

<u>Inspection of Olivebank Child and Families Centre</u> - Olivebank offers care and support to vulnerable children and their families. The Centre was inspected by the Care Inspectorate in July 2014 and obtained an excellent grade in all four key quality areas.

This is what the inspectors said: *"Olivebank Children and Family Centre continues to provide a valuable service to the local community. Staff offer a welcoming and caring service and deliver a high quality of support for children and their families."*

(Care inspectorate, service inspection report, Olivebank Children and Families Centre, July 2014)

Within the Early Years Collaborative (EYC) national programme we have identified a suite of key change interventions and set up improvement projects on topics which we have a high degree of belief that if done reliably, every time, for every child, will have the potential to make the biggest impact on our outcomes. In line with EYC principles, these projects begin small and are tested at each stage to ensure the outcomes are deliverable in each new setting – therefore after initial testing projects may be rolled out as appropriate in 2015/16 - examples of East Lothian improvement projects are: *Developing attachment during pregnancy through midwifery services; work to ensure eligible families receive their full entitlement under the Healthy Start Voucher Scheme; and a parental engagement project 'Tea Toast & Talk' (which is now being expanded). Using the Improvement Method provides Leadership to improvement and provides change:*

This is what our auditors think: 'The Getting it right for every child approach is firmly supported by leaders and managers. (Staff) have a very clear understanding of the importance of intervening early to make a positive difference to children, young people and families. This is helping to give children the best start in life and to improve the life chances of children and families at risk.'

(Care Inspectorate, Services for children and young people in East Lothian, April 2014)

<u>Support from the Start</u> also fits within the EYC approach, providing a joined up and local response to inequalities in the early years of

life (pre birth to age eight). Support from the Start is a network of people and services organised in six geographical cluster groups, each with identified community leads who meet together with a strategic lead on a regular basis. The network is open to all with an interest in early years.

There are local groups in each of the six cluster areas; three of which are members of the Area Partnerships and the remaining three are well-connected to them. A range of initiatives and projects have been developed including staff and volunteer training for nature play, peer early education and baby massage, rolling out a bursary scheme, a volunteer led free cycle and support for the development of play groups and parent support groups. <u>Support from the Start annual report 2014/15 is available here</u>.

The P1 average total PIPs (Performance in Primary schools) score shows a slight drop on 2013/14 and a very slight fluctuating trend over the 5yr period; this is consistently above the national norm however below the target set.

What we are doing in 2015/16

The Children's Strategic Partnership has been established and is focusing on delivering the actions on the Improvement Plan, including developing a new Integrated Children's Services Plan.

East Lothian and Midlothian are establishing a local Child Protection Disability Forum which will aim to ensure that the work of the National Child Protection Disability Network is shared and rolled out across both areas.

As a key deliverable of the Maternal & Infant Nutrition Framework, NHS Lothian is pursuing UNICEF Baby Friendly Accreditation Stage 2 across communities and Health Visiting services, having already successfully achieved stage 1. Fundamental to this is the adoption of the World Health Organisation Code on the promotion of breastmilk substitutes and we are working in partnership with services and private enterprise to expand the number of East Lothian premises that hold the Lothian Breastfeeding Friendly award, supporting women who choose to breastfeed their babies to do so for as long as they wish.

Early Development Instrument – a population level survey of children early development / school readiness first carried out in 2012 will be repeated in January – March 2016 with results available from August 2016.

The Resilient People Partnership agreed Parenting as a priority action for partners to deliver collectively in 2015/16 – the approach and action plan is under development and will be driven through the work of the Children's Strategic Partnership.



% of children who have reached all of the expected developmental milestones by their 27-30 month health review





Proportion of women who are identified as smoking at ante-natal booking





P1 On-Entry (Baseline) Average Total PIPS Scores

Кеу	1	Improving	1	Getting worse	-	Staying the same
		Better than expected		Slightly worse than expected		Much worse than expected

Indicator	2013/14	2014/15	Target	Trend	Comparison
Percentage of children who have reached their developmental milestones by their 27-30month health review	80.4%	81.9%	81%	1	Scotland 2014/15: data due December. Scotland 2013/14:72.1%
Proportion of women in each Scottish Index of Multiple Deprivation quintile booked for antenatal care by the 12 th week of gestation	90.2% baseline	92.3%	90%	1	Scotland 2014/15: data due in November. Scotland 2013/14: 85.2%
Proportion of women who are identified as smoking at antenatal booking	18.4%	16.5%	18%	1	Scotland 2014/15: data due in November. Scotland 2013/14: 18.4%
P1 On-Entry (baseline) average total PIPS (Performance In Primary schools) scores	50.8	50.5	51	Ŷ	National norm 50

Outcome 6: In East Lothian we live healthier, more active and independent lives

Contributory outcomes

- People use less alcohol and drugs and they use them more responsibly
- Health is improving and the gaps in health inequalities are closing
- People are more physically active
- People are enabled to live at home and access opportunities in their communities for as long as possible

Context

East Lothian's population is rising quickly and people are living longer, meaning we face greater demands and more acute levels of need in the population. At the same time, public bodies are facing their greatest financial challenge in a generation. Doing nothing is therefore not an option. Equally, while working more collectively and efficiently will yield economies, the extent of the challenge we face will require a more fundamental rethink and transformation of our services.

Key challenges and opportunities

Delayed discharge - the national target for delayed discharge performance is that no one should be waiting more than 2 weeks for discharge from hospital. Up till April 2015 the target was 4 weeks as reflected in The East Lothian Plan 2013-23. Ageing population – the population aged over 75 is forecast to increase significantly in East Lothian. The ageing population will bring increased pressures upon health and social care services, which will need to be delivered differently to cope with the anticipated demand.

Our achievements in 2014/15

The Health and Social Care Joint Needs Assessment was carried out providing the evidence base for the forthcoming Strategic Plan 2016, which will seek to achieve a genuine shift in the balance of care. The analysis demonstrates that East Lothian spends a higher proportion of its health and social care expenditure on hospital services than the Scottish average. It also demonstrates an 8 year gap in life expectancy for men and 7 years for women between the most affluent and most deprived communities. <u>Delayed discharge</u> – the number of cases of delayed discharge of more than 4 weeks increased to 18 in the middle of the year, although this subsequently fell to 5 by the end of the year. The key issues in East Lothian that contribute to the problem are challenges faced by care at home providers in staff recruitment and retention, which has restricted their ability to provide packages of care. The Council also has difficulty in speedily assessing people in hospitals outside East Lothian. A Delayed Discharge Task Group was set up to address this issue and key actions in 2014/15 included the establishment of the Hospital To Home service and the opening of 20 step down beds in the Crookston Care Home.

<u>Adult protection</u> – Partners have established the East and Midlothian Public Protection Team which works in a more integrated way to strengthen public protection practice. The Public Protection Team aims to support operational staff across partner agencies, by providing a level of expert advice and promoting consistency of practice.

Drug and alcohol prevention and provision – The MELDAP Delivery Plan 2015-18 (Midlothian and East Lothian Drug and Alcohol Partnership) to reduce the impact of alcohol and drugs has a renewed focus on recovery for people who are users and protection for them and their families, based on these strands:

- 1. Reducing immediate risk, future harm and promoting recovery
- 2. Protecting and safeguarding children, young people and supporting families and communities

3. Commissioning and assuring high quality, cost effective outcomes focused services

Data is not yet available for 2014/15; however in 2013/14 the rate of alcohol related hospital stays was significantly better than the national average, similar to three of the four comparator areas and significantly worse than one. MELDAP services contributed a proportionate number of Alcohol Brief Interventions (ABI) (approximately 20% based on population) to the delivery of the NHS Lothian target. In 2014/15, a total of 1,028 ABIs were delivered in an East Lothian Primary Care setting. This helped deliver a 245% level of performance against the target for 2014/15. MELDAP services also contributed to specific programme objectives set out in the NHS Lothian, *Alcohol Brief Intervention (ABI) Action Plan – 1st April 2014 to 31st March 2015,* for example, ABI delivery in wider non-health settings and increased number of staff trained to deliver ABIs. An ABI e-learning module was developed and rolled out to increase the range of staff accessing training.

For 2013/14 the rate of drug related hospital stays was similar to Scotland and the four comparator areas. During 2014/15 MELDAP have implemented a number of actions from its New Psychoactive Substances (NPS) Action Plan and contributed to the work of the Lothian wide NPS plan. Multi-agency training was provided by CREW and MELDAP services to more than 200 participants. Services report low levels of use with young people preferring cannabis to synthetic cannabinoids. Older users continue to be existing intravenous opiate users who have switched.

Throughout 2015 MELDAP services have consistently delivered a level of performance against the HEAT standard (clients seen within 3 weeks of initial referral) in excess of the 95% target set in the 2012-15 Delivery Plan. Some services have consistently delivered a 100% level of performance. The Gateways to Recovery continued to play an important part in improving access through localised venues as demonstrated by the high number of self-referrals recorded.

<u>Health & Social Care Integration</u> – the integration scheme approved by Council and NHS Lothian in March 2015 - sets out how a range of NHS health services and Council social services will be integrated in East Lothian. The integration of health and social care services is intended to provide a better service by improving joint working and the allocation of resources between health and social care. The East Lothian Shadow Integration Joint Board met regularly in 2014/15 and was key in developing the partnership and enabling a smooth transition into the Integration Joint Board in 2015/16.

<u>Physical activity in schools</u> – The 100% target has been achieved by the PE lead officer supporting working with all schools and staff to improve planning and delivery eg timetabling activity, staff development, use of facilities, considering activity in outdoor spaces as well as school halls. In-school PE was complimented by the <u>Active Schools</u> after school sport and activity provision which saw the following significant increases, which were well above targets, over the 2014-15 academic year:

National target areas	Actual 2014/15	National Target
Number of distinct participants in	5,544 (40% of	30% of school
Active schools clubs	school roll)	roll
Number of participant sessions	169,289 (^21%)	134,000 (^8%)
Number of qualified adult volunteers	249 (^39%)	153 (^7%)
Number of qualified secondary pupils delivering activities in Active Schools	67 (^70%)	20 (^25%)
Number of volunteers delivering activities in Active Schools	603 (^34%)	400 (^5%)
Number of sports clubs with links to schools	100 (^20%)	80 (^2.5%)

What we are doing in 2015/16

The Health & Social Care Partnership was established on 1st July and is developing the Strategic Plan based on the Joint Needs Assessment, which will be effective from 1st April 2016 and will be the basis for commissioning all related services. The following three high-level wider impact measures were adopted in 2015:

 % over 65s living safely at home: this measure will be an amalgamated indicator of unscheduled bed days, including delayed discharges, care home utilisation and care at home hours.

- % spend of the integrated budget on institutional care vs community.
- Additional years of life in conditions amenable to healthcare reported at locality level to provide an indicator of health improvement and shift in the health inequality gradient.

<u>Further information can be found on the Health and Social Care</u> <u>Integration webpage.</u>

The Health and Social Care Partnership's delayed discharge task group has developed priorities for investment, including:

- additional assessment capacity
- additional domiciliary care capacity
- additional hospital to home capacity
- care home support

The East and Midlothian Adult Support and Protection Improvement Plan 2015-18 provides a clear focus on providing better outcomes for Adults at Risk of Harm and their families across East Lothian and Midlothian: the Plan can be found on the <u>East and</u> <u>Midlothian Public Protection Committee website</u>. The <u>MELDAP Delivery Plan 2015-18</u> includes the following for 2015-16:

- Continue to fund the services provided by ELCA and Lifeline.
 Examine how the Lifeline Project could be extended to include East Lothian Offenders.
- Continue to deliver MELDAP's well established system and arrangements for monitoring and providing feedback to services on the quality and accuracy of their data. Continue to deliver a 95%+ level of performance against the HEAT Access Standard ensuring that all clients commence treatment within three weeks from the initial referral.
- Contribute 20% towards the NHS Lothian Target for ABIs with 43% of ABIs to be conducted in 'wider settings'. The ABI emodule developed in 2104-15 should make it easier for staff to undertake first level training.

The Resilient People Partnership has agreed this priority action for partners to deliver collectively in 2015/16:

• Physical activity with a focus on health and wellbeing. The framework is complete and the action plan is in progress. Once complete, this will be integrated into the Health and Social Care Strategic Plan.



Proportion of school pupils benefitting from at least two periods per week of physical education in secondary school 100





Proportion of school pupils benefitting from at least two hours per week of

Number of residents from specific target groups accessing local sports and leisure facilities at reduced rates



Key	1	Improving	1	Getting worse	-	Staying the same
		Better than expected		Slightly worse than expected		Much worse than expected

Indicator	2013/14	2014/15	Target	Trend	Comparison
Proportion of school pupils benefitting from at least two hours per week of physical education: - in Primary School	83%	100%	100%	↑	
 in Secondary school S1 to S4 	17%	100%	100%	\uparrow	
Number of residents from specific target groups accessing local sport and leisure facilities at reduced rates and the average number of visits per person	3562/20	3208/20	3740/21 5% uplift	-	N A as this a local indicator
Proportion of adults achieving the nationally recommended levels of physical activity	40%	39%	45%	-	N A due to differences in methodologies used
Number of delayed discharge patients waiting over 4 weeks (quarterly average over the year).	5.25	14.75	0	\checkmark	
The gap in life expectancy at birth between the most and least deprived areas in East Lothian (15%/85% SIMD) - Gap in Men	4.3yrs (73.2: 77.5)	Data not available	4.2 yrs		Scotland: 76.9
-Gap in Women	4yrs (77.8: 81.8)	u	3.9yrs		Scotland: 81
Rate of alcohol related hospital discharges	529 (2010-13)	Data exp. Feb 16	527		Scotland: 733
Rate of drug-related hospital discharges	86 (2010-13)	"	90		Scotland: 114
Suicide rates per 100,000 population	16.0 (2009-13)	"	Less than or equal to 16.0		Scotland: 14.5
Percentage of people aged 65+ with intensive care needs receiving care at home	39.7%	Data exp. Dec 15	39.4%		Scotland: 34.7%

Outcome 7: East Lothian is an even safer place

Contributory outcomes

- Communities experience less antisocial behaviour
- People experience less hate crime
- People experience less domestic violence
- Fewer people re-offend
- There are fewer collisions, casualties and deaths on the road
- There are fewer fires in our homes which result in death and injury

Context

East Lothian is a relatively safe place to live, with levels of serious crime and disorder that are significantly below the Scottish average. However crime, anti-social behaviour and the fear of crime can undermine community cohesion and have an impact upon local people's quality of life. Dog fouling and anti-social behaviour continue to persist as two of the main concerns for people in East Lothian. However, more serious issues such as hate crime and domestic abuse are also key concerns for partners despite the relatively low numbers.

Key challenges and opportunities

One of the key challenges across these 'community safety' issues is targeting resources to help prevent those most at risk being adversely affected. An example of this is the Fire & Rescue Service's targeting of fire and home safety checks on single occupancy households (a high risk group for domestic fires). Effective targeting of resources often relies on the sharing of data across agencies and this can often present a challenge to partners.

Our achievements in 2014/15

Antisocial behaviour "hotspots" are addressed at a weekly Tasking and Co-ordinating Group. The deployment of resources is determined by an analysis of complaints made to both the police and the council during the preceding seven days. Resources that can be deployed include thirteen council funded police officers whose primary function is to tackle antisocial behaviour, eight community wardens, members of the Scottish Fire and Rescue

Service, a number of Neighbourhood Outreach Workers and the council's CCTV unit.

<u>Ward based Community and Police Partnerships (CAPPs)</u> meet on a four weekly basis. These meetings are attended by representatives from the local community, police officers and community wardens. The meetings allow for community representatives to task police officers and community wardens in addressing local issues. These partnerships seek to empower local residents whilst introducing the concept of accountability.

The Fire & Rescue Service Community Action Team (CAT) works with partner organisations to identify those most at risk of accidental dwelling fires. <u>This has included developing staff training</u> <u>and a more streamlined referral process</u>, making it easier for those working in health and social care to refer service users to the Fire Service, enabling fire and home safety checks to be carried out and risk reduction measures to be introduced where appropriate. 15,676 Fire and Home Safety Checks were carried out during 2014/15, 1,057 in households deemed to be High or Medium Risk.

Partners continued work to deliver road safety education to children and young people across East Lothian. This included theatre performances in primary and secondary schools, as well as the annual 2MOROs Driver event attracting some 1,200 East and Mid Lothian senior pupils to the Brunton Hall. All primary 7 pupils visit the Risk Factory in Edinburgh to learn about a range of safety issues in an interactive community safety education centre supported by the Edinburgh and Lothians local authorities, Police Scotland, the Scottish Fire and Rescue Service and other partner organisations.

2014/15 saw the development of a new East Lothian and Midlothian Public Protection Committee, further strengthening partnership working across a range of people protection issues. As part of this work a Multi-agency Risk Assessment Conference (MARAC) approach was introduced. The MARAC meets every 4 weeks, bringing together partners to share information and creatively increase safety for very high risk victims of domestic abuse. 82% of women referred to MARAC during 2014/15 reported improvements to their safety, 91% reported improvements to their overall situation.

What we are doing in 2015/16

The Community Justice (Scotland) Bill proposes a new model for Community Justice. Community Justice Authorities will cease to exist and responsibility for community justice matters will be transferred to Community Planning Partnerships. Under the proposed model, a range of partners will have a statutory duty to actively contribute to reducing reoffending. New arrangements for Community Justice as part of the wider East Lothian Partnership will be introduced during 2015/16.



Number of antisocial behaviour complaints to East Lothian Council and Police Scotland



Number of repeat victims of antisocial behaviour over a one-year period



Non-fatal accidental dwell. fire casualties (incl. precautionary checkups)





Key	\uparrow	Improving	1	Getting worse	-	Staying the same
		Better than expected		Slightly worse than expected		Much worse than expected

Indicator	2013/14	2014/15	Target	Trend	Comparison
Crimes per 10,000 population:					
-Crimes of violence	7.7	7	7.5% (2% reduction)	1	
-Sexual offences	12.9	11	12.6	\uparrow	
-Crimes of dishonesty	184.1	180	180.3	\uparrow	
-Fire-raising, vandalism, etc	75.7	77	74.2	\checkmark	
-Other crimes	64.6	60	63.3	\uparrow	
Number of accidental dwelling fires	81	73	78	\uparrow	
Number of anti-social behaviour complaints	8103	6382	7940 (2% reduction)	1	
Number of repeat victims of antisocial behaviour over a one-yr period	339	332	325 (2% reduction)	1	
Percentage of cases being promoted from the Antisocial Behaviour case Monitoring group to Court	20%	15%	2% reduction	1	
Number of hate crime incidents recorded by the Police	47	68	46 (2% reduction)	\downarrow	
Detection rate for hate crimes	80.9%	89.9%	81.2%	\uparrow	
Number of domestic abuse incidents reported	1052	994	1031 (2%	1	

Indicator	2013/14	2014/15	Target	Trend	Comparison
			reduction)		
Detection rates for domestic abuse crimes	75.8%	77.3%	79.3%	1	
One-year frequency reconviction rate	Data not available 21.3%/29.2% Scot (2011/12)	Data not available	No target due to time lag		
Number of people killed and seriously injured in road accidents	30	39 (provisional)	29 5% reduction	\checkmark	
All fatal accidental dwelling fire casualties	1	0	0	1	
Non-fatal accidental dwelling fire casualties (including precautionary check-ups)	14	12	13	1	

Outcome 8: East Lothian has high quality natural environments

Contributory outcomes

- We have a healthy, connected natural environment that is protected and enhanced
- We have quality, attractive greenspace that is valued and enhances the wellbeing of our communities

Context

The quality of the natural environment is one of East Lothian's greatest assets. Across the county communities have access to a wide range of public open / green spaces including coastal and countryside sites, woodlands, parks, amenity open spaces, green corridors, village greens, play areas, school grounds and civic spaces which offer positive benefits to the health and well-being of local communities.

The bathing waters surrounding the East Lothian coast have consistent pass rates, with a new site designation created at Fisherrow Sands, although inland water bodies tend to have less favourable conditions due to high agricultural activity in the area.

Key challenges and opportunities

There is increased pressure on key urban and countryside sites as populations expand and demand changes. Site management must

maintain environmental and wildlife quality whilst accommodating public usage and fulfilling expectations.

The impact of climate change, such as storm-surge erosion, presents additional pressures at coastal sites.

Potential changes to herbicide legislation could reduce our capacity to control weeds. This will have an impact in urban landscapes but also on our ability to control non-native invasive species such as giant hogweed and Japanese knotweed.

Our achievements in 2014/15

<u>New paths were created and existing paths were upgraded</u> at various locations, including: the Howden (Elphinstone), Yester Estate, Smeaton and Oldhamstocks. This was achieved with support from landowners, funding from various sources and volunteers. <u>Volunteers make a huge contribution</u> to the quality of the Council's countryside sites and urban parks. There are numerous 'Friends of ...' groups linked to sites such as Barns Ness and Traprain Law and parks such as Lewisvale in Musselburgh and the Lodge Grounds in North Berwick. New Friends groups were established for Cuthill Park in Prestonpans and Ormiston Park. Britain in Bloom and Scotland in Bloom groups were supported to enhance their urban landscape, with new groups established in Haddington and Dunbar.

<u>A community-led scheme to make 4x4 wheelchairs available</u> at beaches at North Berwick was supported. The Junior Ranger Service is aimed at teenage conservationists. They are trained to use tools and conduct wildlife surveys, and work alongside the Ranger Service, providing over 600 hours of Junior Ranger service to the county.

<u>A countryside app was created during 2014/15 called 'Go Explore</u> <u>East Lothian'</u>, as part of the Nesta Open Data scheme. This aims to make environmental information more accessible to the public. The John Muir Festival held in Dunbar was a major event for informing the public about the John Muir legacy, wildlife across East Lothian and how people can get involved in conservation. <u>A new auditing system was developed during 2014/15</u> to monitor the quality of parks and urban open space and data will be reported in this Outcome.

What we are doing in 2015/16

Trainee placements are being established within Amenity Services to help young people into environment related vocations.

Work is also continuing to develop policies and guidance in relation to the forthcoming Local Development Plan. This work has particular relevance to Green Networks, Open Space improvements and the promotion of active and sustainable transport.

Partnership work with the RSPB helped to organise and deliver the hugely successful Big Nature Festival at Levenhall Links during summer 2015.

The development of a monitoring system is helping to ensure that the Council's countryside sites (including Traprain Law, Gullane Bents and Barns Ness) are maintained to a high standard for public recreation and wildlife value. This data generated will be used as an indicator for the East Lothian Plan.

Ongoing improvements to parks and open spaces continue to take place in 2015/16, including improvements to Neilson Park in Haddington and Ormiston Park.







The area of wildflower habitat created and maintained in urban greenspace per cluster area

Key	\uparrow	Improving	1	Getting worse	-	Staying the same
inc y		Better than expected		Slightly worse than expected		Much worse than expected

Indicator	2013/14	2014/15	Target	Trend	Comparison
Number of East Lothian River corridors (24) achieving	Status:	Status:	Maintain at	_	
moderate or better EC water framework quality standards	5 bad, 15 poor, 2 moderate, 2 good	5 bad, 15 poor, 2 moderate, 2 good	5 bad, 15 poor, 2 moderate, 2 good		
Percentage of people who are very satisfied/satisfied with the quality of parks countryside sites and open spaces in East Lothian	Data not available	90%	Baseline year		
Percentage of notified features within Sites of Special Scientific Interest (SSSIs) that are in favourable condition	Data not available	55%	55% Baseline year		
Quality of urban greenspace through the Landscape Audit Management System (LEAMS under development)	Data not available	Data not available			
Area of wildflower habitat created and maintained in urban greenspace per cluster area	13,450m2	30,786m2	18,210m2	1	
Respondents' frequency of use of parks, countryside sites and open spaces in East Lothian	Data not available	68% daily/ weekly 15% monthly 17% less/ never	Baseline year		

Outcome 9: Everyone in East Lothian has access to quality sustainable housing

Contributory outcomes

- Housing supply is increased and access to appropriate housing including affordable is improved
- People with particular needs are able to access and sustain their choice of housing, including independent living, where appropriate
- Housing is more energy efficient and in better condition
- Fewer people live in fuel poverty
- Fewer people become homeless

Context

The East Lothian Local Housing Strategy 2012-2017 outlines plans to address issues relating to housing, homelessness, housing support and fuel poverty. The Strategy identifies a range of actions that are currently being implemented.

Demand for new housing in East Lothian is very high. However, there is a limited supply of land for new housing in the area. Several potential new sites for housing developments are being assessed and consulted upon as part of the development of the new Local Development Plan.

The quality and condition of existing and housing stock is also significant, with the aim that housing stock in all tenures and areas of East Lothian meets modern standards, providing safe and warm places for people to live.

Key challenges and opportunities

The key challenge for partners in relation to housing is to ensure that a sufficient number of homes of the right types in appropriate locations to accommodate anticipated growth in the number of households living in East Lothian. Delivering affordable housing is a particular challenge. The East Lothian Local Housing Strategy 2012-17 notes that 456 new homes need to be built per annum in East Lothian to meet anticipated demand and that 164 of these should be affordable. However, economic conditions meant that only 292 new homes were completed in 2014/15 and only 61 of these were affordable homes.

Our achievements in 2014/15

East Lothian Council and Registered Social Landlords delivered a number of affordable housing developments comprising of 14

general needs properties in Musselburgh and 20 amenity housing properties in Haddington.

Research carried out identified the a viable market for low-cost affordable housing options provided by the private sector without public subsidy as well as publically funded mid market rental properties. This research will help inform the planning and delivery of different types of affordable housing across different localities in East Lothian. The Council continued to fund Changeworks to provide the East Lothian Energy Advice Service.

£2.1 million of grant funding has been secured between April 2012 and the end of March 2015 for a range of measures linked to carbon reduction all of which are helping to reduce fuel poverty levels. This funding supported measures across all tenures, with a significant proportion going to private sector housing. Funding has, for example, delivered a programme of external wall insulation in Musselburgh and Macmerry.

What we are doing in 2015/16

Work has begun on a programme to develop a new Local Housing Strategy; it is aimed to have this in place by January 2017, with consultation taking place in spring / summer 2016.

Housing colleagues have been playing a key role in contributing to the development of the Health and Social Care Strategic Plan; this has included work to help strengthen the evidence base in relation to housing needs and demands of particular needs groups and for specialist housing provision.



Number of new build affordable homes completed





Annual homelessness case-load



Кеу	1	Improving	\checkmark	Getting worse	-	Staying the same
NCy		Better than expected		Slightly worse than expected		Much worse than expected

Indicator	2013/14	2014/15	Target	Trend	Comparison
Number of new build homes, including affordable homes	330	292	456 per year	\checkmark	
Number of new build affordable homes completed	151	61	164 per year	\checkmark	
Number of new build affordable homes suitable for particular needs	38	20	No separate target		
Social housing stock meeting the Scottish Housing Quality Standard	71.4% 76.7% (2012/13)	81.6%	86%	1	
Carbon savings achieved across all housing stock	Data not available	66,381	baseline		
Percentage of households in fuel poverty and extreme fuel poverty	34% of which, 9% extreme (2011/13)	Data not yet available	23%, of which 8% extreme		
Number of homeless presentations	682	720	740	个	
Average number of days to re-housing	279	395	266	↓	

Outcome 10: We have stronger, more resilient, supportive, influential and inclusive communities

Contributory outcomes

- Our third and community sectors are thriving and resilient
- Our communities are well informed and everyone has the opportunity to influence decisions that matter in their local areas
- People from different background and cultures respect each other and get on well together
- People have the skills, confident and capacity to make positive changes in their lives and their communities

Context

Communities need to be supported to ensure they have the capacity to flourish. The Partnership is committed to ensuring that communities are empowered to develop strategies and Area Plans tailored to their needs and that decision making is devolved to the most appropriate local level.

A key feature of the Partnership's approach is that services should be built around people and communities; not professions and organisations. The Partnership is committed to and has been developing a range of ways in which to involve and engage effectively with East Lothian's people and communities in order to better develop services around their needs.

Key challenges and opportunities

Encouraging the active participation of individuals and communities is a key challenge for the Partnership if it is to deliver services that are genuinely reflective of what people want and need. Reaching those who are less likely to participate is a challenge and offering people a range of ways to engage is key. Coordination of partners' consultation and engagement activities can help to ensure they are as effective as possible.

Our achievements in 2014/15

We established six Area Partnerships covering all seven ward areas whose members are from local community groups and the Elected Members for the ward. A year on, all six Area Partnerships have identified local priorities for their Area Plans and are engaging locally on their draft Area Plans and all have appointed community chairs. The Area Partnerships have received devolved budgets from the Council to allocate to roads, amenity services (e.g. parks, street cleaning etc.) and other local priorities.

<u>Established in summer 2014, the East Lothian Citizens' Panel</u> now has in the region of 1,200 registered members who are approached twice a year to complete a Panel questionnaire. To date, members have been asked to respond to three main Panel questionnaires and have also been invited to get involved in other consultation and engagement activities. Topics covered in Panel questionnaires have involved transport, community safety, health and wellbeing, recycling and satisfaction with Council services.

<u>The East Lothian Consultation Hub</u> provides an online platform for partners' consultation and engagement activities. The most recent 12 month usage report showed that 59 consultation exercises had been added to the Hub by partners and some 2,700 responses collected.

During 2014/15 we developed '<u>People's Voice - Getting it Right -</u> <u>Our Framework for Engaging People and Communities'</u>, which will be used throughout the Partnership for all engagement work. The Framework has set of eight tools to help plan and deliver engagement activities and to monitor and review their success.

Community Councils and Tenants and Residents Associations have been involved in work related to community activity in response to emergencies and prolonged incidents such as severe weather. A number have begun work on Resilient Community Response Plans - these Plans outline what the community could do to complement the work of public sector response agencies at such times.

What we are doing in 2015/16

2015/ 16 saw the launch of a Youth E-Panel, giving partners the opportunity to gather the views of young people between the ages of 14 and 25. Local young people have been actively involved in running the Youth E-Panel, helping with recruitment and advising on the content of online surveys.

A new Resident's Review initiative has been launched as a means of enabling East Lothian residents to review the performance of Council services. A pilot Resident's Review exercise reviewed the provision of services relating to parks and green spaces.

A new Partnership Volunteering Strategy has been produced and a Volunteering Partnership Group is being set up to develop an Action Plan in relation to volunteering in East Lothian. Similarly, a Community Learning and Development Plan for 2015-18 has been developed by partners and a Forum is being established to help facilitate the Plan's delivery.

Community Councils and Tenants and Residents Associations continue to work on Resilient Community Response Plans, with a number of groups organising 'table top' emergency exercises and 'Resilient Communities' days.

Кеу	\uparrow	Improving	1	Getting worse	-	Staying the same
		Better than expected		Slightly worse than expected		Much worse than expected

Indicator	2013/14	2014/15	Target	Trend	Comparison
Percentage of respondents who have given their time over the past 12 months to help in clubs, community centres/ village halls, charities, campaigns of other organisations and frequency of time given		58% Of these: 49% mthly/wkly 53% occasionally	Baseline year		
% of respondents who strongly agree/agree their local area is a place where people from different backgrounds get on well together		91	Baseline year		
Number of registered charities in East Lothian (provided by OSCR)	414	429	425	\uparrow	
Percentage of respondents who strongly agree/agree East Lothian Council keeps people well informed about the services and benefits it provides		61%	Baseline year		
Percentage of respondents who strongly agree/agree their local area is a place where people from different backgrounds get on well together		91%	Baseline year		
Percentage of respondents who strongly agree/ agree they can make use of the learning/training resources they want (libraries, adult education, interest groups)		95%	Baseline year		
Percentage of respondents who strongly agree / agree they have confidence in their ability to do things well		97%	Baseline year		

How well did we do? The East Lothian Plan Annual Performance Report 2014/15

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