

REPORT TO: Policy and Performance Review Committee

MEETING DATE: 8 March 2017

BY: Depute Chief Executive (Partnership and Services for Communities)

SUBJECT: Legacy Report

1 PURPOSE

- 1.1 To provide Policy and Performance Committee with a report on 'legacy' matters to be passed on to the new Committee that will be appointed following the May 2017 Council elections.

2 RECOMMENDATIONS

- 2.1 Committee is asked to provide further comments on the legacy matters outlined in this report and approve the report to be passed on to the new Committee in June 2017.

3 BACKGROUND

- 3.1 The Policy and Performance Review Committee (PPRC) considers two types of reports:
- regular reports on performance including quarterly reports and an annual report on the Council's key performance indicators, an annual report on the Improvement Service's Local Government Benchmarking Framework, and an annual report on Customer Feedback statistics
 - reports requested by members of the committee seeking further information on issues of interest that have arisen out of the performance reports or are otherwise of particular interest to one or more elected member.
- 3.2 Over the last year (since January 2016) PPRC has received reports requested by members on the following subjects:
- Tourism performance
 - Supported bus services
 - East Lothian Works
 - Fly Tipping
 - Delayed Discharge

- Community Payback Orders
 - The Transformation Programme
 - Impact of Universal Credit on Rent Arrears
 - Delivery of Core Paths and Active Travel Route
 - Coastal Car Parking
- 3.3 In scrutinising the quarterly performance indicator reports members have asked for explanations and further information on a wide range of indicators including:
- Delayed discharge
 - Rent arrears
 - Fly tipping
 - Call centre contact handling
 - Business start ups
 - Time taken to issue building warrants
 - Number of vehicles using recycling centres
- 3.4 PPRC has an annual work programme, which is updated following each Committee meeting. The work programme lists the regular performance reports to be received by Committee and any other reports that have been requested by members.
- 3.5 There are two outstanding reports on the Annual Work Programme that have been requested by members:
- A report on the homelessness indicators – the performance against two homelessness indicators, caseload and average number of letting days have been consistently above target and members will be looking for information on the factors contributing to these trends and the actions that have been taken by the Council to improve performance
 - A report on the impact of Universal Credit on rent arrears – providing members with an update the level of rent arrears that can be attributed to the problems caused by the introduction of Universal Credit in East Lothian.
- 3.6 Committee is asked to consider whether further guidance on the issues to be dealt with in these reports is required and/ whether or issues should be put on the Committee’s future work programme.

4 POLICY IMPLICATIONS

- 4.1 Reporting performance helps the Council demonstrate that it is achieving Best Value in regard to ‘Commitment and Leadership’, ‘Sound Governance at a strategic, financial and operational level’ and ‘Accountability’.
- 4.2 The scrutiny of performance by Elected Members is part of ‘Commitment and Leadership’. The Best Value Guidance explains that the scrutiny of

performance means 'That members are involved in setting the strategic direction for Best Value and there is a mechanism for internal scrutiny by members of performance and service outcomes.' Reporting the performance indicators for each service every quarter is intended to aid this process.

5 INTEGRATED IMPACT ASSESSMENT

- 5.1 The subject of this report does not affect the wellbeing of the community or have a significant impact on equality, the environment or economy.

6 RESOURCE IMPLICATIONS

- 6.1 Financial – none
6.2 Personnel – none
6.3 Other – none

7 BACKGROUND PAPERS

- 7.1 None

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