



**REPORT TO:** East Lothian Integration Joint Board  
**MEETING DATE:** 24 August 2017  
**BY:** Chief Officer  
**SUBJECT:** Health and Social Care Partnership Performance

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## **1 PURPOSE**

- 1.1 To update the Integration Joint Board (IJB) on the East Lothian Health and Social Care Partnership's (HSCP's) performance against an agreed suite of national indicators.
- 1.2 To inform the IJB of the introduction of new performance measures which are being incorporated into local performance monitoring processes.
- 1.3 Any member wishing additional information should contact the author of the report in advance of the meeting.

## **2 RECOMMENDATIONS**

The IJB is asked to:

- 2.1 Discuss the attached June 2017 performance report (appendix 1) and note the progress made against the indicators between the August 2016 and February 2017 reports and this most recent report.
- 2.2 Note work underway with NHS Lothian to support delivery of the Directions for 2017/18 and to monitor progress.
- 2.3 Agree to receive a report on extra care housing and the way forward with reversion of Abbey and Eskgreen Care Homes and Edington and Belhaven Hospitals at the December 2017 meeting.
- 2.3 Note the development at national level of further performance measures and monitoring processes to incorporate priority outcomes announced by the Scottish Government and COSLA (appendix 2). There is an expectation that further measures will be developed as integration work is continues.

## **3 BACKGROUND**

- 3.1 During 2015 and 2016 HSCP officers worked with colleagues from the Local Intelligence Support Team (LIST) and the Information Services

Division (ISD) Health and Social Care Team to link and integrate NHS and Social Care datasets.

- 3.2 This work developed a combined dataset providing information on service users' journeys through the health and social care system, the associated costs of such service utilisation and users' demography.
- 3.3 The data intelligence has informed the IJB Strategic Plan and other strategies, has allowed performance monitoring across a range of measures and was used in the development of Directions.
- 3.4 The first Performance Report was considered by the IJB in August 2016. A further report was considered in February 2017.
- 3.5 The June 2017 Performance Report presents analysis on 19 of the 23 National Indicators (table 1). Data is not yet available for 4 indicators.

Table 1	Indicator	Performance Feb 2017	Performance Jun 2017
	1. Percentage of adults able to look after their health very well or quite well	95.2%	95.2%
	2. Percentage of adults supported at home who agree that they are supported to live as independently as possible	86.3%	86.3%
	3. Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided	83.4%	83.4%
	4. Percentage of adults supported at home who agree that their health and care services seemed to be well co-ordinated	81.7%	81.7%
	5. Percentage of adults receiving any care or support who rate it as excellent or good	83.9%	83.9%
	6. Percentage of people with positive experience of care at their GP practice	84.7%	84.7%
	7. Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life	92.4%	92.4%
	8. Percentage of carers who feel supported to continue in their caring role	47.7%	47.7%
	9. Percentage of adults supported at home who agree they felt safe	87.9%	87.9%
	10. Percentage of staff who would recommend their workplace as a good place to work	Data not available	
	11. Premature mortality rate (per 100,000 population)	320	319.9
	12. Rate of emergency admissions for adults (per 100,000)	9,576	9,398
	13. Rate of emergency bed days for adults (per 100,000)	103,788	114,152
	14. Readmissions to hospital within 28 days of discharge (per 1,000)	95.1	95.2
	15. Proportion of last 6 months of life spent at home or in community setting	85.4	86.2
	16. Falls rate per 1,000 population in over 65s.	19.1	18.5
	17. Proportion of care services graded 'good' (4) or better in Care Inspectorate Inspections	77%	76.2
	18. Percentage of adults with intensive needs receiving care at home. (2015/16)	66%	65.6%
	19. Number of days people aged 75+ spend in hospital when they are ready to be discharged (per 1,000)	1314.0	1,164
	20. Percentage of total health and care spend on hospital stays where the patient was admitted in an emergency	21%	23.3%
	21. Percentage of people admitted from home to hospital during the year, who are discharged to a care home	Data not available	
	22. Percentage of people who are discharged from hospital within 72 hours of being ready	Data not available	
	23. Expenditure on end of life care	Data not available	

## National Indicators

- 3.6 Indicators 1 to 9 come from the 2015/16 Health and Care Experience Survey (which replaced the GP and Local NHS Services Patient Experience Survey) published by the Scottish Government in July 2016. As the survey only reports every two years, new data will not be available to update the tables until 2018. Data is also awaited for indicator 10 – ‘Percentage of staff who say they would recommend their workplace as a good place to work’ which has not yet been reported on. Similarly, measures 21, 22 and 23 do not yet have data available.
- 3.7 Indicators 11 to 20 come from the ISD Health and Social Care Team’s ‘*Core Suite of Indicators for Integration*’ dataset. It should be noted that some data within the report is not directly comparable to the August 2016 Performance Report as updated methodology is used for some indicators.
- 3.8 The RAG (red/amber/green) status in table 1 is used to show performance against the Scottish average. Green indicates that the East Lothian HSCP has a value of at least 2.5% better than the Scottish average; amber indicates that the performance is within 5% of the Scottish average and red is based on the performance being 2.5% worse than the Scottish average. These percentage bands were agreed by the Partnership.
- 3.9 For measure 8 – ‘Percentage of carers who feel supported to continue in their caring role’ IJB members will recollect there was strong comment at the February 2017 meeting that this important measure had unacceptably low attainment but because of the RAG approach described above was given a green, and therefore misleading status. For this reason, this measure has not been given a RAG label.
- 3.10 Table 2 presents the performance for East Lothian in comparison to Scotland and a peer group of equivalent local authority areas. It also looks at community prescribing, expenditure on social care and support to people over 65. East Lothian performs particularly well on the prescribing indicators

## Applicable Performance Measures

- 3.11 Further performance measures are in the process of being incorporated into the existing local performance monitoring processes.

These measures cover:

- Those Directions which are in operation and require monitoring during 2017/18;
- National Health and Wellbeing Outcomes for Integration Joint Boards;
- Integration Planning and Delivery Principles;
- East Lothian Health and Social Care Partnership Strategic Objectives;
- Health and Social Care Delivery Plan Actions;
- Integration Priorities;
- Measuring Performance under Integration.

## Measuring Performance Under Integration

3.12 The last and newest of this suite of measures 'Measuring Performance under Integration' is the focus of current development by the Scottish Government Ministerial Steering Group. Associated validated data is provided by ISD to each HSCP. Appendix 2 shows the latest ISD provided charts on East Lothian's performance for the first four of the six measures covering the period October 2014 to April 2017 (data up to June 2017 will be available in early September 2017):

- Unplanned admissions.
- Occupied bed days for unscheduled care.
- A&E performance.
- Delayed discharges.

Charts will be available in due course for the remaining two measures:

- End of life care.
- The balance of spend across institutional and community services.

## Directions

3.13 The Directions operating in 2017/18 comprise the 2016/17 Directions which were continued into the following year and new Directions. The final list (appendix 3) focussed on a smaller number of areas compared to the preceding year. This was intended to assist in the monitoring and delivery of Directions.

3.14 NHS Lothian has this year set out its plans for allocation to named officers of each of the Directions it has responsibility for and associated monitoring arrangements. This is intended to support delivery of each Direction and is an improvement on last year's less formal approach by NHS Lothian. A similar arrangement is not currently in place with East Lothian Council since most delivery is through the Chief Officer in their role as Director of Health and Social Care.

3.15 Work continues on all Directions. Areas which have made notable progress include primary care (D10a to c) and housing with care (D12b), drugs and Alcohol (D15a &b), mental health (D15c&d):

- Work on development of the Musselburgh Primary Care Access Centre continues with the Hub development scheduled for the autumn. NHSL is making good progress on implementing the primary care priorities agreed by the IJB in March 2017 including increasing the staffing of the care home team, reviewing LEGUP support to practices in areas of population growth, increasing the training of new nurse practitioners. The next stage of work on the extension of Cockenzie Health Centre is about to start.
- ELC and NHSL have completed their assessment of future housing with care needs for older people and work has commenced to develop the vision for the re-provision of Eskgreen, Abbey, Edington and Belhaven. The outcomes of this work will be brought to the December

2017 IJB. The work on the vision will include engagement of stakeholders and the IJB in the process.

- ELC and NHSL have worked together and agreement has been reached to secure the East Lothian PCNRAC share of drugs and alcohol funding over 2017/18 and 2018/19. Planning is underway on the development of a multiagency recovery hub.
- ELC and NHSL have worked together to set up a mental health crisis service in East Lothian that reflects the needs of the area and the spread of its settlements.



**Table 2 - Comparison of each National Indicator between East Lothian HSCP/Peer Group/Scotland Performance**

The scatter plots to the right of the table illustrate where East Lothian (the blue dot) lies in relation to both the Peer Group (red cross) average and the Scotland (purple triangle) values.

Indicator & Year presented	● East Lothian	✖ Peer Group Average	▲ Scotland	
1. Percentage of adults able to look after their health very well or quite well. 2015/16	95.2%	94.6%	94.0%	
2. Percentage of adults supported at home who agree that they are supported to live as independently as possible. 2015/16	86.3%	81.9%	84.0%	
3. Percentage of adults supported at home who agree that they had a say in how their help, care or support was provided. 2015/16	83.4%	77.6%	79.0%	
4. Percentage of adults supported at home who agree that their health and care services seemed to be well co-ordinated. 2015/16	81.7%	76.7%	75.0%	
5. Percentage of adults receiving any care or support who rate it as excellent or good. 2015/16	83.9%	80.7%	81.0%	
6. Percentage of people with positive experience of care at their GP practice. 2015/16	84.7%	86.7%	87.0%	
7. Percentage of adults supported at home who agree that their services and support had an impact in improving or maintaining their quality of life. 2015/16	92.4%	83.7%	84.0%	
8. Percentage of carers who feel supported to continue in their caring role. 2015/16	47.7%	42.6%	41.0%	
9. Percentage of adults supported at home who agree they felt safe. 2015/16	87.9%	82.9%	84.0%	
10. Percentage of staff who say they would recommend their workplace as a good place to work.*	Not yet available.			
11. Premature mortality rate (per 100,000 population). 2015	320	406	441	
12. Rate of emergency admissions for adults (per 100,000). 2016/17	9,398	12,373	12,037	
13. Rate of emergency bed days for adults (per 100,000). 2016/17	114,152	121,572	119,649	
14. Readmissions to hospital within 28 days of discharge (per 1,000). 2016/17	95.2	101.1	95.3	
15. Proportion of last 6 months of life spent at home or in community setting. 2016/17	86.2	87.5	87.5	
16. Falls rate per 1,000 population in over 65s. 2016/17	18.5	19.9	20.90	
17. Proportion of care services graded 'good' (4) or better in Care Inspectorate Inspections. 2015/16	77%	82%	83%	
18. Percentage of adults with intensive needs receiving care at home. (2015/16)	66%	64%	61%	
19. Number of days people aged 75+ spend in hospital when they are ready to be discharged. (per 1,000) 2016/17	1164.0	879.6	842.0	
20. Percentage of total health and care spend on hospital stays where the patient was admitted in an emergency. 2016/17	23%	24%	23%	
21. Percentage of people admitted from home to hospital during the year, who are discharged to a care home.*	Not yet available.			
22. Percentage of people who are discharged from hospital within 72 hours of being ready.*	Not yet available.			
23. Expenditure on end of life care.*	Not yet available.			
Community Prescribing - average cost per person, 2016/17	£170.21	£244.30	£268.60	
Community Prescribing - average number of items per person, 2016/17	13.9	22.8	24.5	
Expenditure Split - Percentage Social Care Expend, 2014/15	26.3%	26.1%	25.4%	
People at home - percentage of over 65s living at home with less than 10 hours support. 2015/16	94.5%	94.6%	94.1%	

Shaded data cells show where the most recent Scotland figure is not yet available, so the previous year's figure is shown



## **4 POLICY IMPLICATIONS**

4.1 There are no new policy implications arising from this paper.

## **5 INTEGRATED IMPACT ASSESSMENT**

5.1 The subject of this report does not affect the wellbeing of the community or have a significant impact on equality, the environment or the economy

## **6 RESOURCE IMPLICATIONS**

### **6.1 Finance**

6.1.1 There are no financial resource implications arising from this report.

### **6.2 Personnel**

6.2.1 Processes are being developed as part of the restructure of the planning and performance function of the Health and Social Care Partnership which will monitor and regularly report on the indicators within the performance report which will incorporate new measures as these arise.

## **7 BACKGROUND PAPERS**

7.1 Appendix 1 - HSCP Performance Report Update.

7.2 Appendix 2 - Measuring Performance under Integration Measures.

7.3 Appendix 3 - All Directions Applying During 2017/18

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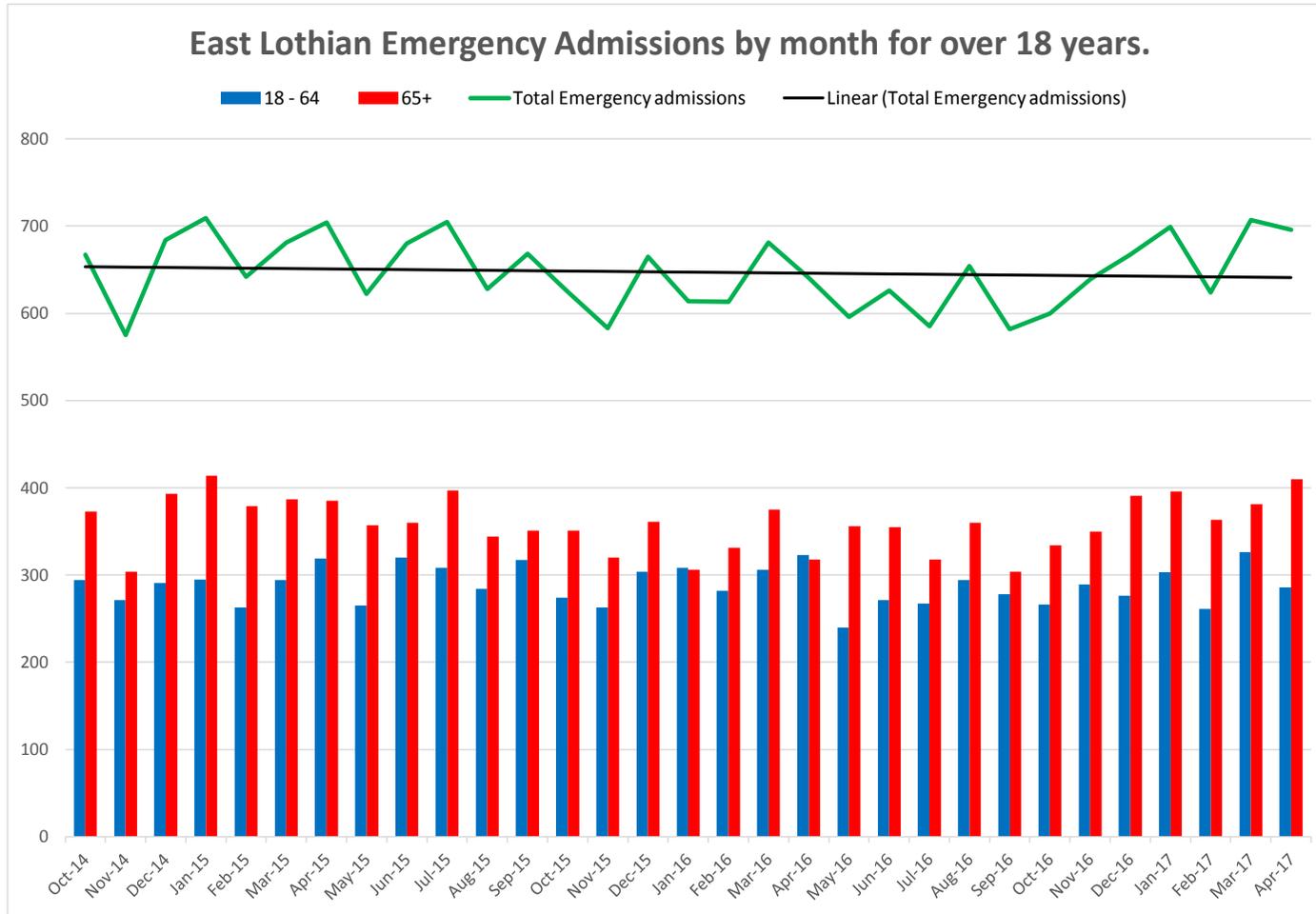
## **Appendix 1 - HSCP Performance Report Update**

NB: Circulated separately to IJB members - not for wider publication at this time).

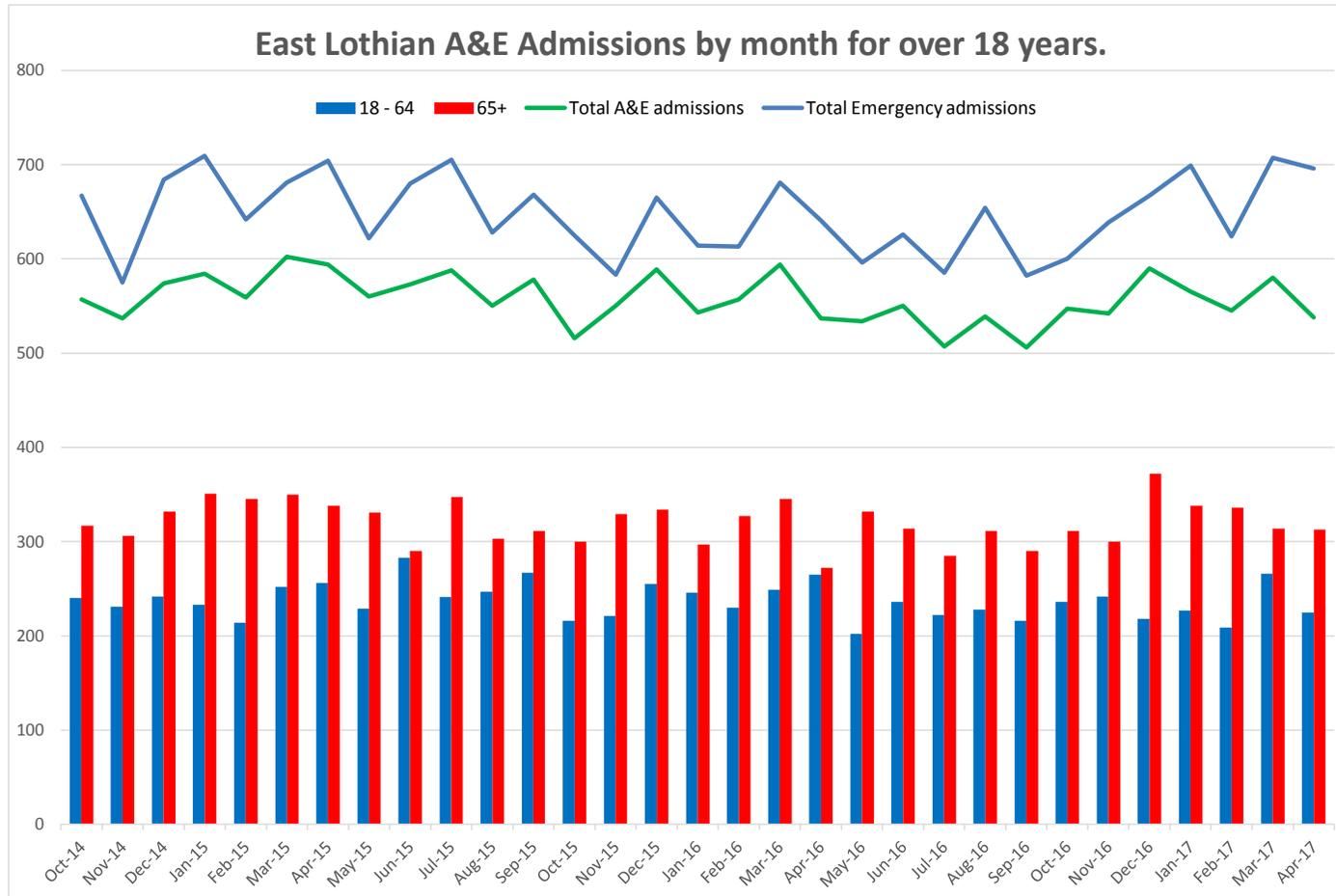


Appendix 2 – Measuring Performance under Integration Measures

# Emergency admissions

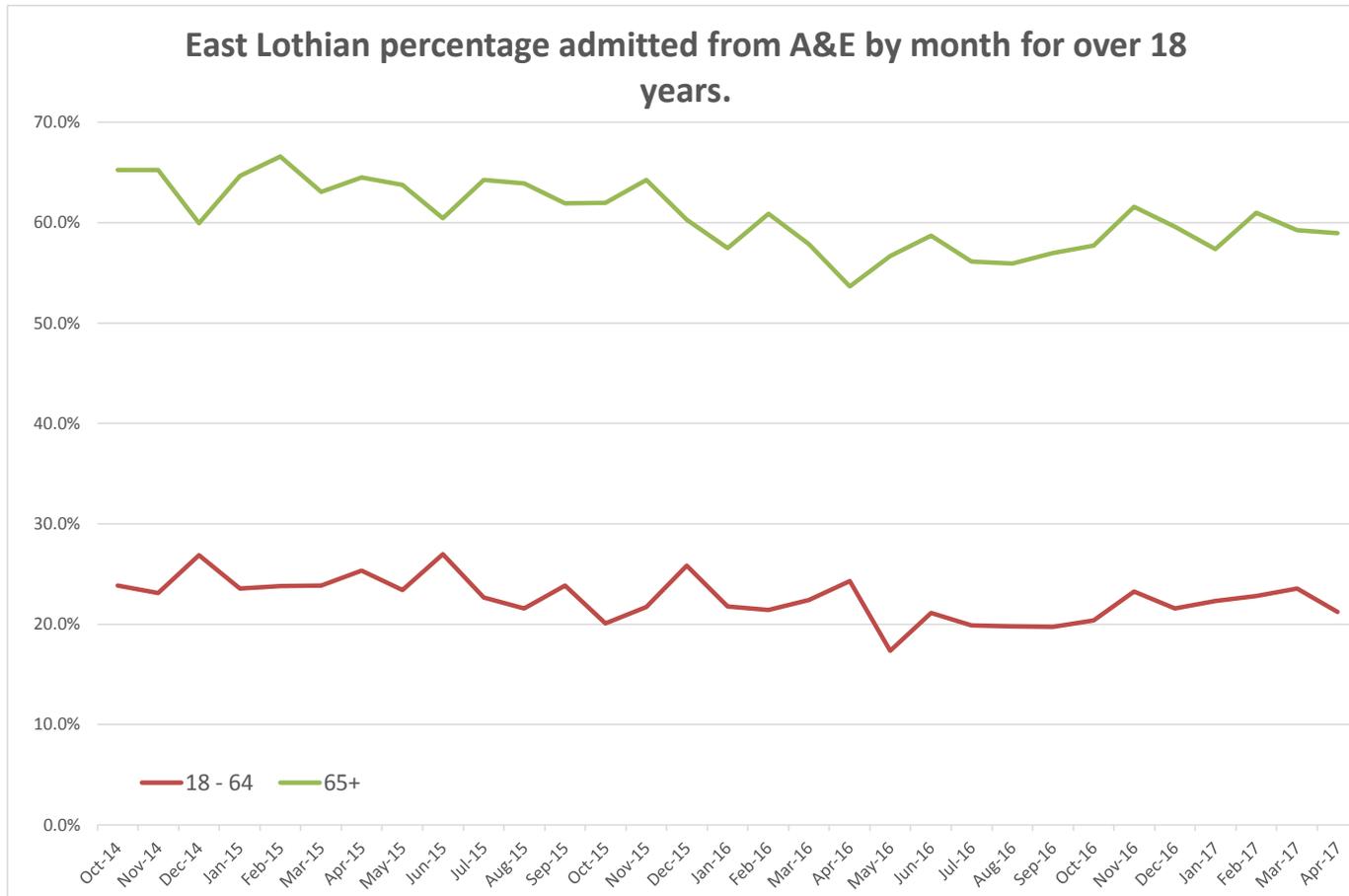


# Admissions from A&E

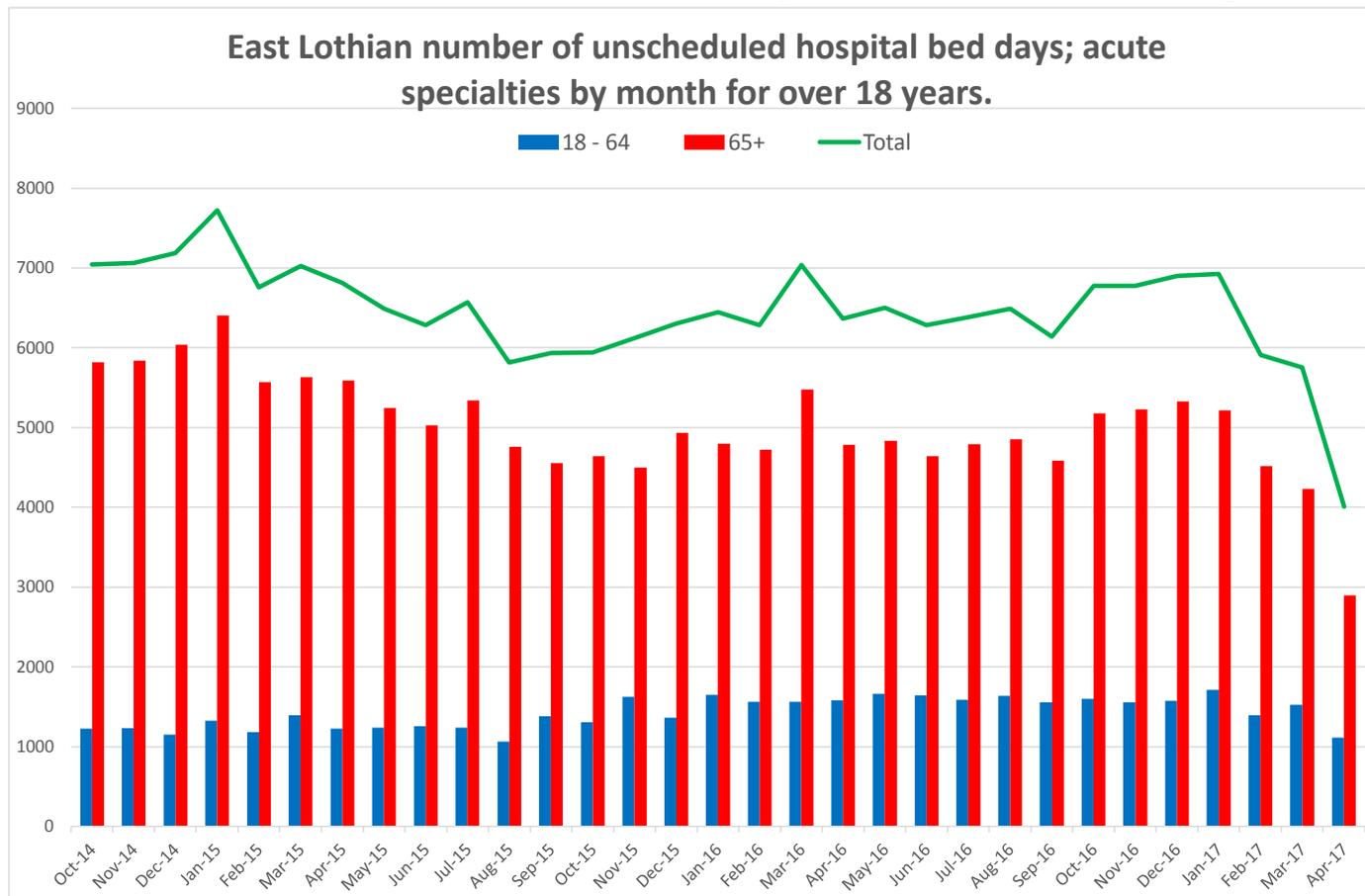


# Admissions from A&E

East Lothian percentage admitted from A&E by month for over 18 years.

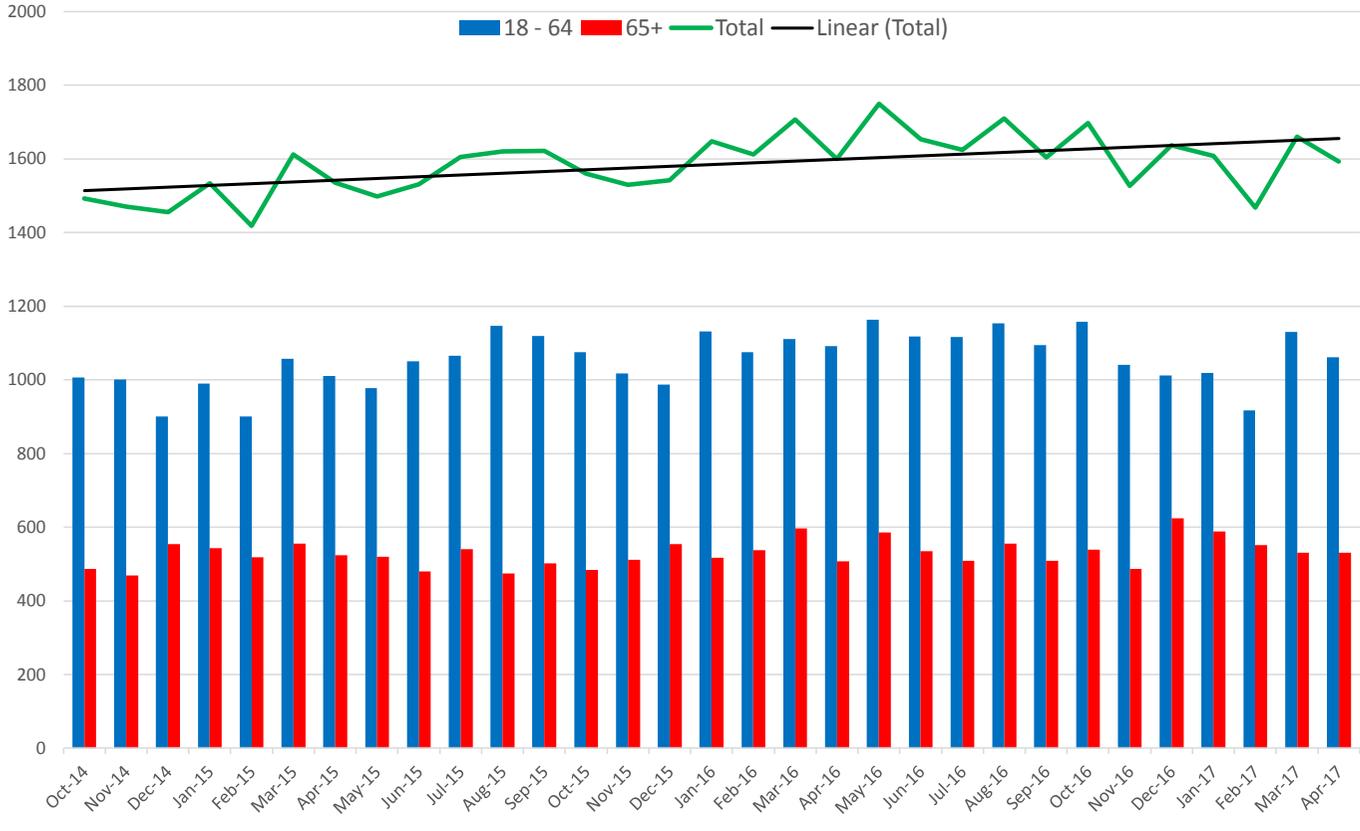


# Unscheduled Hospital Bed Days

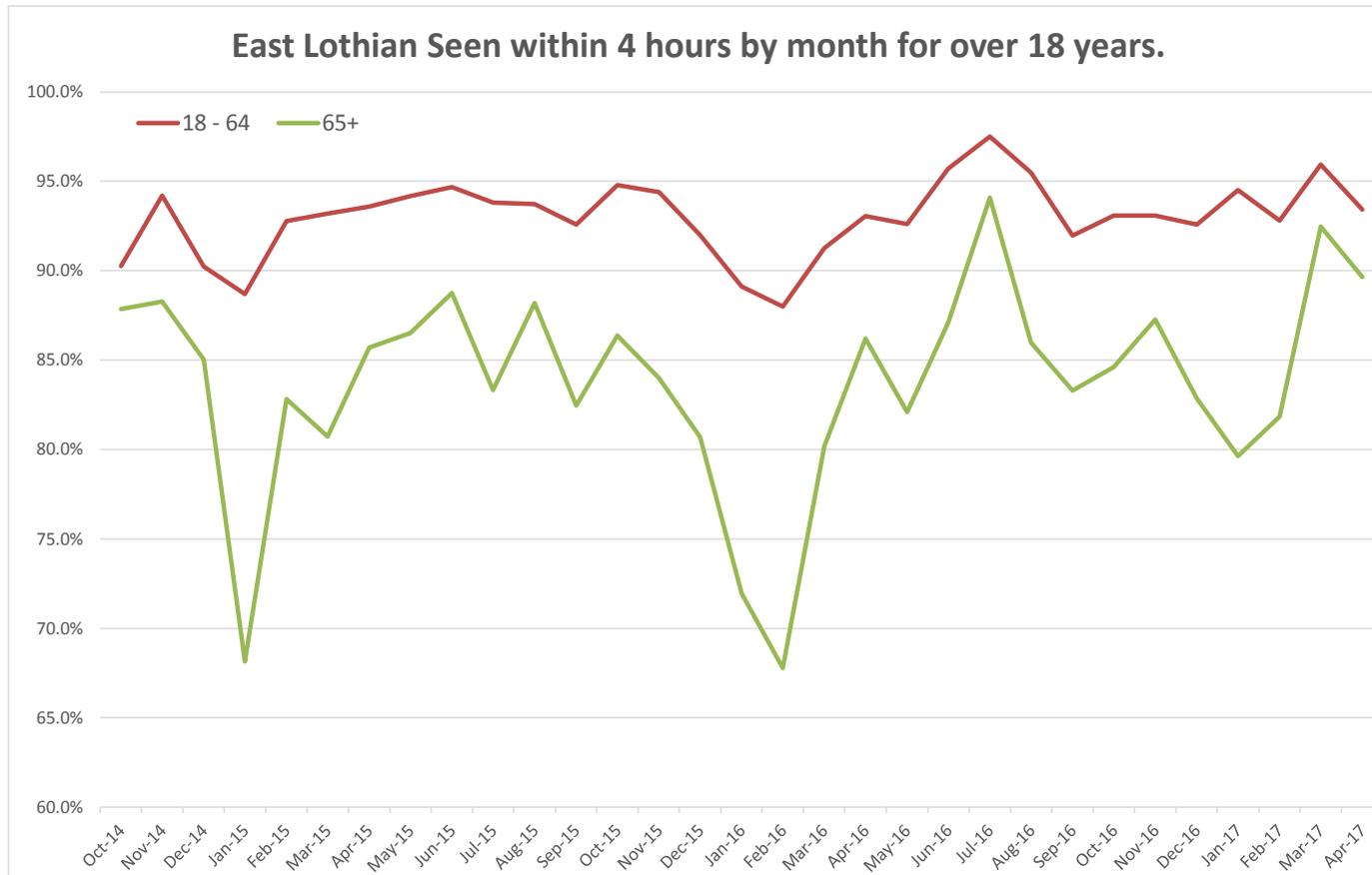


# Accident and Emergency

East Lothian A&E Attendances by month for over 18 years.

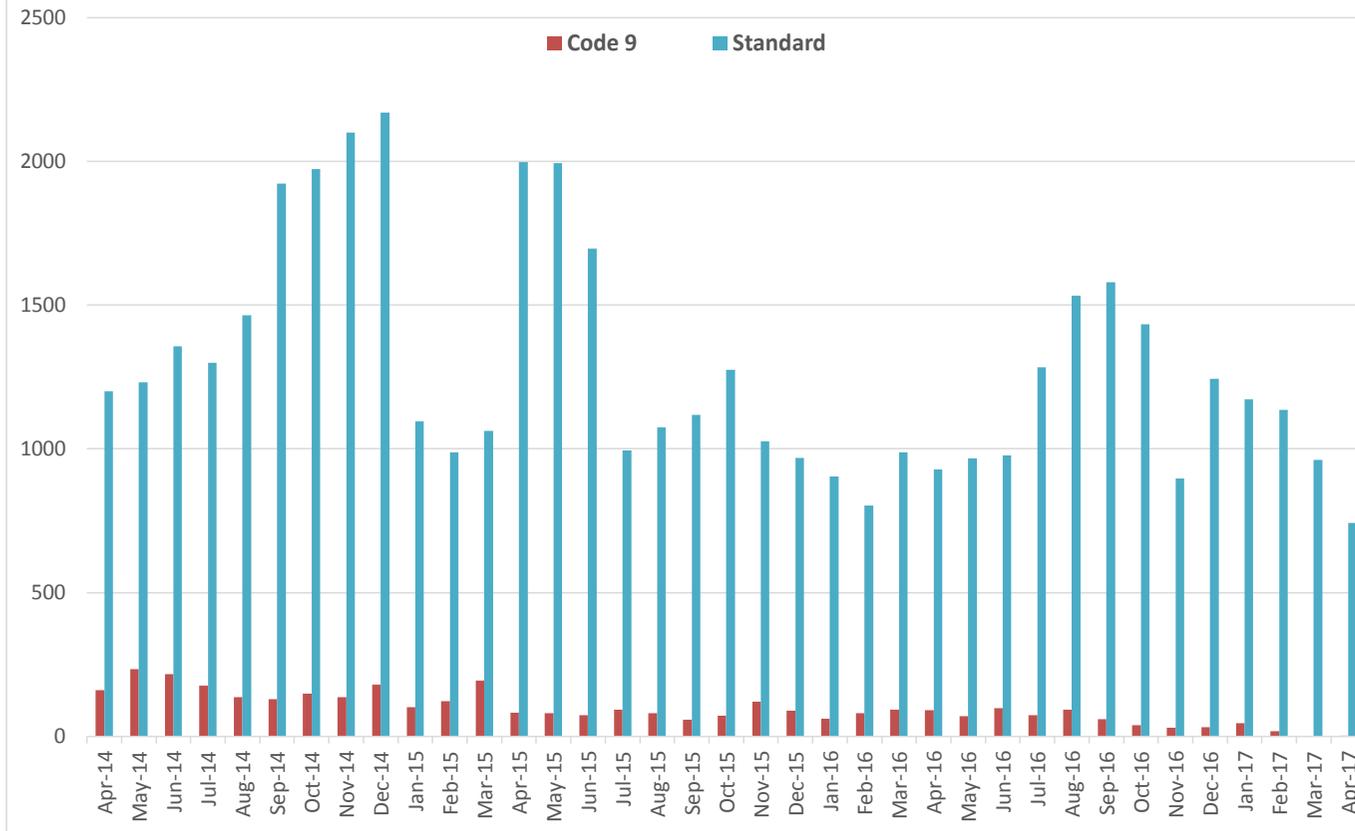


# Accident and Emergency



# Delayed Discharge Bed Days

## East Lothian Monthly Delayed Discharges Bed Days





## **Appendix 3 - All Directions Applying During 2017/18**

### **New Directions for 2017/18**

#### **10 - Directions to NHS Lothian on Primary Care**

**D10a** - Preparations for the New GMS Arrangements (supersedes D01e and D01f, aligned with D01g, Do4a and D04b)

**D10b** - Support to Primary Care Quality Clusters (New Direction)

**D10c** - Primary Care Strategy (New Direction)

#### **11 - Directions to NHS Lothian and ELC on reducing use of acute services and increasing community provision**

**D11a** - Emergency Assessment Services and Emergency Admissions (New Direction)

**D11b** - Occupied Bed Days (new Direction)

**D11c** - Delayed Discharges (supersedes D07)

**D11d** - End of Life Care (new Direction)

**D11e** - Transfer of AHP resource from Secondary Care (new Direction)

**D11f** - Contracts for Care at Home (new Direction)

#### **12 - Directions to NHS Lothian and ELC on shifting the balance of care for care groups**

**D12a** - ELC delivered care at home services (supersedes D02a and D02b)

**D12b** - Extra care housing (new Direction)

**D12c** - Day services for older people (supersedes D02e)

**D12d** - Reprovision of Eskgreen and Abbey care homes and Edington and Belhaven hospitals (supersedes D01c and D02c)

**D12e** - Integrated Care Fund Review (supersedes D06)

**13 - Direction to NHS Lothian to support delivery of Modern Outpatients recommendations**

**D13a** - Redesign of diabetes services and further development of care of Type 2 diabetes in primary care (new Direction)

**14 - Direction to NHS Lothian and ELC on support to carers**

**D14a** - Finalisation and implementation of the East Lothian Carers' Strategy and preparation for the Carers' Act (aligned with D02d)

**15 - Directions to NHS Lothian on drug and alcohol services and mental health**

**D15a** - Allocation to ELHSCP of the full 12% of Drug and Alcohol funding (new Direction)

**D15b** - Redesign of MELDAP (new Direction)

**D15c** - Provision of adult mental health services (new Direction)

**D15d** - Provision of older adult mental health services (new Direction)

**16 - Direction to NHS Lothian and ELC on Community Justice**

**D16a** - Work with the Reducing Reoffending Board (new Direction)

## **Continuing Directions from 2016/17**

**D01a** Continue to support an Outline Business Case and Final Business Case for a new integrated East Lothian Community Hospital.

**D01b** Continue to support, develop and agree a “decant programme” from Liberton and Midlothian Hospitals

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**D01d** Deliver a business cases for Prestonpans and Harbours Medical Practices.

**D01g** Develop and implement a prescribing budget calculation to accurately reflect demographic change and need across Lothian.

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**D02d** Develop and implement a new Carers Strategy for East Lothian.

**D02f** Establish a housing and health and social care planning interface group.

**D02g** Complete a scoping exercise for a redesigned model of re-ablement

**D02h** Complete a review of all current Section 10 grants against an agreed prioritisation framework to ensure strategic fit and best value and bring forward proposals for investment and disinvestment.

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**D03a** Ensure the repatriation of East Lothian residents from Liberton Hospital in Edinburgh with the associated shift in aligned financial resources to the IJB.

**D03b** Ensure the repatriation of East Lothian residents from Midlothian Community Hospital with the associated shift in aligned financial resources to the IJB, based on agreed activity data to match this.

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**D04a** Continue to work collaboratively to support and accelerate local delivery of the key recommendations of the national review of primary care out of hours services.

**D04b** Continue to work collaboratively to support and accelerate local delivery of the key actions of the Transitional Quality Arrangements for the GMS contract in Scotland.

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**D05a** East Lothian Integration Joint Board direct NHS Lothian to make payments to East Lothian Council in line with the payment schedule outlined in Section 10 of this Direction

**D05b** East Lothian Integration Joint Board direct East Lothian Council to provide services as outlined and within and in accordance with the budgets outlined in Section 10 of this Direction.

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**D08** NHS Lothian to delegate the agreed budget for the Integration (Social Care) Fund to the IJB in line with the proposal from East Lothian Council.

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**D09** Provide a full analysis on the detail of human and financial resources identified within NHS Lothian's Strategic Programmes budget within the financial year 2015/16, including an analysis of resource and activity as it relates to all delegated functions.

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All these directions will remain in place until varied, revoked or superseded by a later direction in respect of the same function.