



LOCAL PLAN PERFORMANCE REPORT FOR EAST LOTHIAN



SCOTTISH
FIRE AND RESCUE SERVICE
Working together for a safer Scotland

Quarter 1 & 2 Performance Report, 1st April– 30th September, 2018

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DISCLAIMER

The figures included in this report are provisional and subject to change as a result of quality assurance and review. The statistics quoted are internal management information published in the interests of transparency and openness.

The Scottish government publishes Official Statistics each year which allow for comparisons to be made over longer periods of time.

Please ensure any external partners in receipt of these reports are aware of this.

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Introduction

This performance report provides information on our prevention, protection and operational response activities within the East Lothian for year 2018-19 (1st April – 30th September 2018).

The Scottish Government provides an overarching vision for public services. This vision supported by 16 National Outcomes, which demonstrate commitment to creating a more successful country, with opportunities for all of Scotland to flourish, through increasing sustainable growth. The Scottish Fire and Rescue Service (SFRS) can make a significant contribution to improving these outcomes for East Lothian by contributing to the Community Planning arrangements across the area.

The national priorities for the SFRS are set out in the Fire and Rescue Framework for Scotland. The SFRS Strategic Plan 2016-2019 outlines how the SFRS will deliver against these priorities and the outcomes against which this delivery can be measured.

The priorities contained within the Local Fire and Rescue Plan for East Lothian 2014-2017 contribute towards the priorities within the East Lothian Plan - Single Outcome Agreement 2013 - 23.

The aims of the local Fire & Rescue Service in East Lothian are to reduce fire deaths and to reduce injuries from fire and other emergencies in the community. We aim to achieve this by working in partnership, being pro-active and targeting our prevention and protection activities to where they are required, based on evidence.

The Local Fire and Rescue Plan for East Lothian 2014-2017 identifies the following five objectives as the main focus for service delivery locally:

- Priority 1. Reduction of Accidental Dwelling Fires,
- Priority 2. Reduction in Fire Casualties and Fatalities,
- Priority 3. Reduction of Deliberate Fire Setting,
- Priority 4. Reduction in Road Traffic Collisions,
- Priority 5. Reduction of Unwanted Fire Alarm Signals.

Area Manager Stephen Gourlay

Local Senior Officer for East Lothian, Midlothian and the Scottish Borders.

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Performance Summary

We measure how well we are meeting our priorities using 6 key indicators, depicted below

Key performance indicator	Apr to (& incl.) Sep					RAG rating
	2014/15	2015/16	2016/17	2017/18	2018/19	YTD
All accidental dwelling fires	35	41	22	35	36	▲
All fire casualties (fatal & non-fatal (incl. p/c's))	7	3	2	3	4	◆
All deliberate fires excl. dwellings	76	103	111	160	168	▲
Special Service - RTCs	19	25	26	25	24	●
Special Service Casualties - All	12	34	35	41	33	●
False Alarm - UFAs	232	238	243	264	252	●

RAG rating - KEY

◆	RED DIAMOND	10% higher than the previous YTD period, or local target not achieved.
▲	YELLOW TRIANGLE	Up to 9% higher than the previous YTD period, or local target not achieved.
●	GREEN CIRCLE	Equal to or improved upon the previous equivalent quarter (or YTD period), or local target achieved.

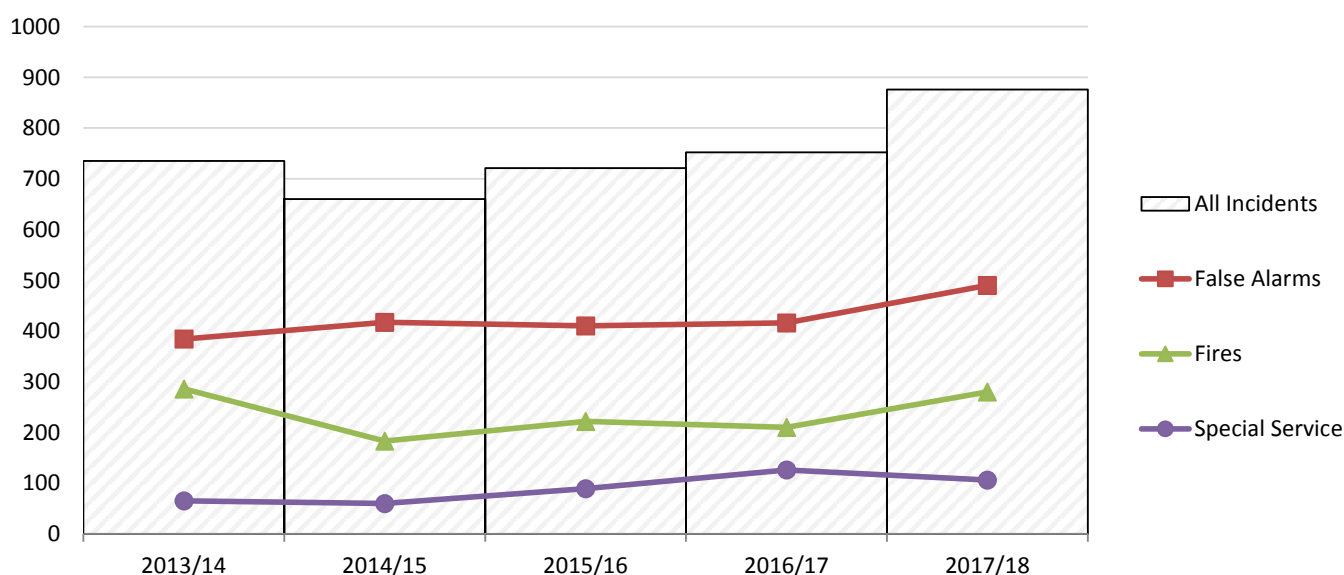
Note

Quarterly comparison RAG Rating = the reporting period compared to the average of the three previous quarterly reporting periods.
 Year to Date RAG Rating = the cumulative total of all quarterly performance in current year compared to cumulative total of all quarterly performance in previous year.

Incident Overview

During this financial year to date, SFRS responded to 876 incidents in East Lothian, an increase of 122 incidents when compared to last year.

The chart below illustrates incidents YTD attended within East Lothian council over the last 8 fiscal years



Progress on local fire & rescue plan priorities

Local Risk Management and Preparedness

The Service must identify, prioritise and plan to meet the risks in each local community.

We said we would:

- train our staff to deal with our local risks
- gather and analyse risk information
- work with partners to mitigate risks
- deal with major events

Train our staff to deal with our local risks

All of our operational staff undertake routine and risk specific skill acquisition and maintenance training.

Gather and analyse risk information

All of our operational staff gather and analyse local risk information and operational intelligence, used in our preparations to resolve incidents.

We conduct Post Incident Debriefs to identify any lessons that can be learned from our preparedness and response to emergency events.

We use Urgent Operational Intelligence Briefings to inform our operational staff of any safety critical information.

Work with partners to mitigate risks

We continue to be an active member of the East Local Resilience Partnership.

We share information with local authority partners and other key stakeholders (e.g. Police Scotland) to ensure emergency event risks are mitigated.

Deal with major events

There were no major fire events or significant emergency events in this reporting period.

*

Reduction of 'All accidental dwelling fires'

Accidental dwelling fires can have devastating effects on our community. The SFRS is committed to keeping people safe in their homes. We share information with partners to make sure that the right people get the right information they need, particularly those who are vulnerable due to age, isolation or addiction. Reduction of Accidental Dwelling Fires contributes to the East Lothian Plan - Single Outcome Agreement.

Results

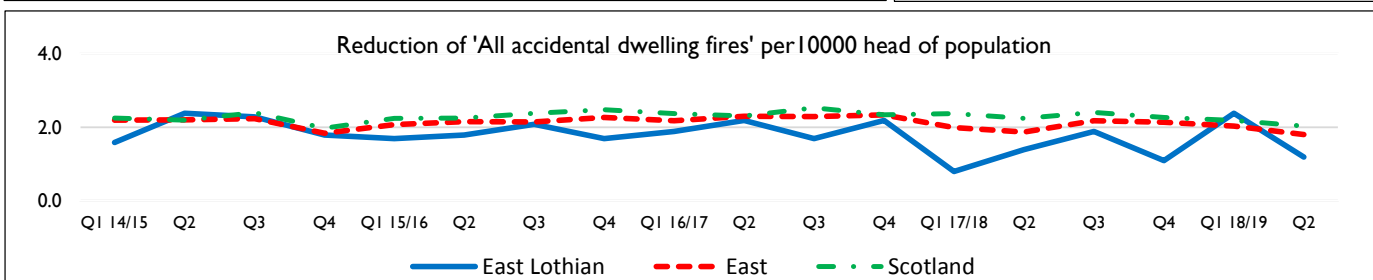
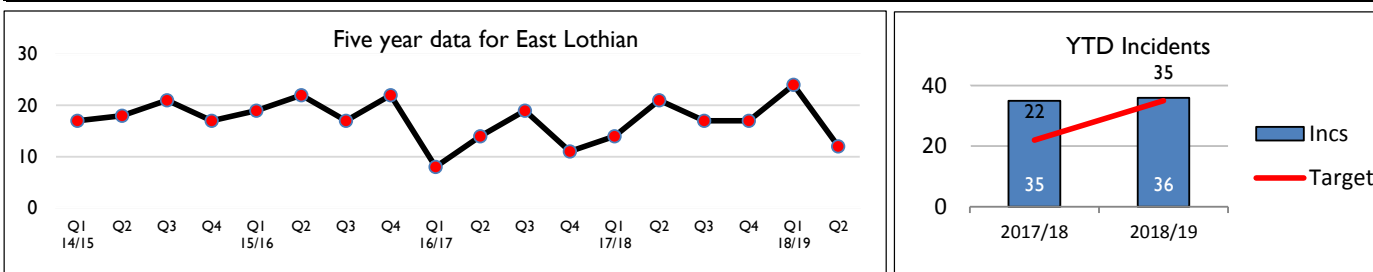
We aim to reduce Accidental Dwelling Fires in East Lothian by contributing towards the SFRS target of 10% reduction per year, over a three-year rolling period. During this period, we responded to 36 Accidental Dwelling Fires, which is an increase of 1 incident from the same period last year. The long-term trend based upon incidents/10,000 population is well below the Scottish and East Delivery Area trends.

Reasons

Of these 36 accidental dwelling fires, 60% occurred in single occupancy households. 30% involved the over 65 age category. The main causes were cooking (65%) and smoking (6%). 75% of the reported fires started in the kitchen. 95% of the fires were confined to the room where the fire started. Houses involved have benefited from our SFRS Post Domestic Incident Response procedure. 70% of the houses involved had working smoke detectors. It is clear we need to target those at risk in single occupancy households, ensuring those properties have working smoke detection.

Actions

During this reporting period, 494 Home Fire Safety Visits were carried within East Lothian. A number of initiatives and events aimed at reducing accidental dwelling fires were conducted. We have introduced a 'Post Domestic Incident Response' Policy, which provides a framework to ensure that engagement activity is completed in a structured and appropriate manner following incidents. Appendix I provides further details on our prevention activities in relation to this priority.



YTD ward ave. for East Lothian - 6	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
East Lothian	35	41	22	35	36	
Musselburgh	5	11	4	7	10	
Preston, Seton & Gosford	4	8	4	9	4	
Tranent, Wallyford & Macmerry	7	3	4	2	6	
North Berwick Coastal	4	5	5	7	7	
Haddington & Lammermuir	7	8	1	6	6	
Dunbar & East Linton	8	6	4	4	3	

Reduction of 'All fire casualties (fatal & non-fatal (incl. p/c's))'

Fire casualty and fatality rates provide an indication of the amount of serious, life-threatening injuries that occur due to fire. This can indicate not only the success of SFRS in reducing the number of life risk fires through community fire safety and similar activities, but also their success in response activity in saving lives.

Results

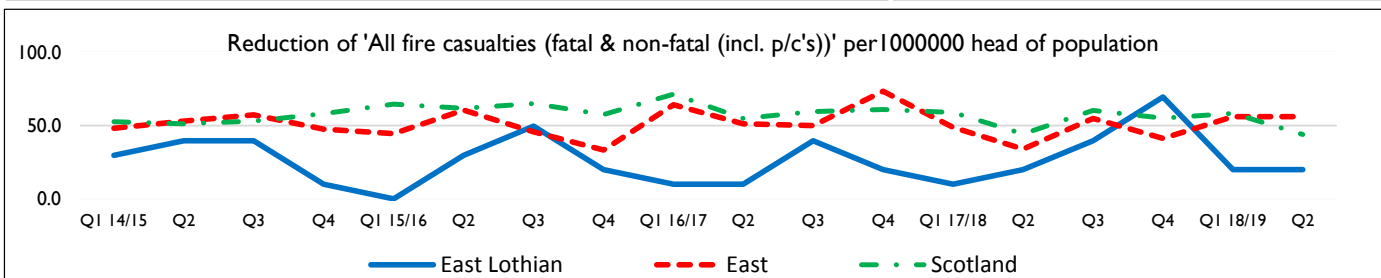
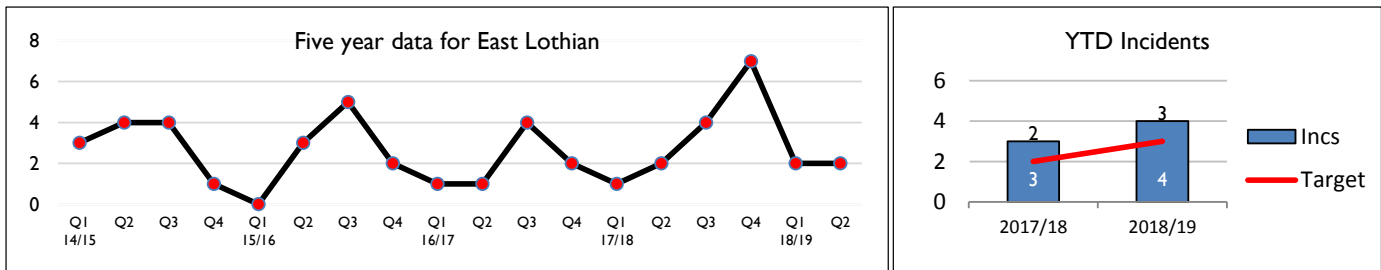
There was 1 reported fire fatality, within a vehicle, in July of the reporting period. We aim to reduce Fire Casualties in East Lothian each per year, which contributes towards the SFRS target of reducing Fire Casualties by 5% per year, over a three-year rolling period. In this reporting period, SFRS dealt with 3 other casualties due to accidental dwelling fires. This is an increase of 1 in comparison to the same period last year. The long-term trend based upon casualties/10,000 population shows East Lothian is lower than the Scottish average and East SDA average.

Reasons

Historically East Lothian has had low numbers of casualties from fires and it is pleasing that the trend continues to reduce. 2 of the casualties involved were given first aid on scene and 1 was taken to hospital for a check-up.

Actions

During this reporting period, 494 Home Fire Safety Visits were carried out and over 1,000 smoke detectors were fitted within East Lothian. We continue to work with our partners in East Lothian Council and seek opportunities with social work and NHS to target those most vulnerable and at risk from fire.



YTD ward ave. for East Lothian - 1	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
East Lothian	7	3	2	3	4	
Musselburgh	0	0	0	0	1	
Preston, Seton & Gosford	1	0	1	0	0	
Tranent, Wallyford & Macmerry	1	0	0	0	0	
North Berwick Coastal	1	1	0	1	3	
Haddington & Lammermuir	3	2	0	1	0	
Dunbar & East Linton	1	0	1	1	0	

Reduction of 'All deliberate fires excl. dwellings'

Although deliberate fire setting, historically, has not been a significant problem for the SFRS in East Lothian there has been an increase in recent years and is closely linked to other forms of anti-social behaviour. In the main, deliberate fires are secondary fires categorised into refuse/bins, grassland or derelict buildings incidents. Reduction of Deliberate Fire Setting contributes to the East Lothian Plan Single Outcome Agreement.

Results

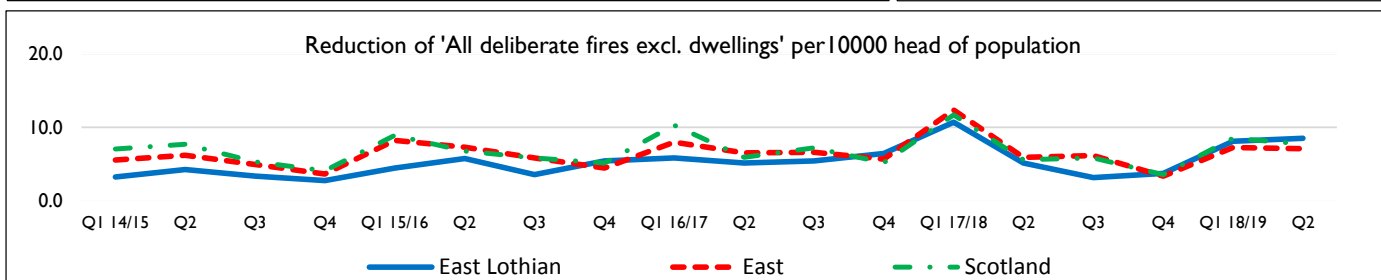
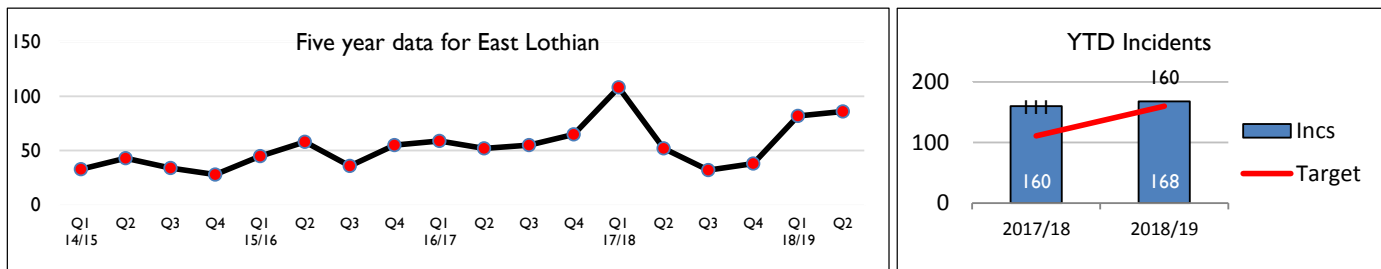
There were 168 deliberate fires during this reporting period and is an increase of 8 on the same period last year. The areas mostly likely to suffer from this type of fire behaviour are Prestonpans, Tranent, Haddington and Musselburgh. The long-term trend based upon Deliberate Fire Setting /10,000 population identifies East Lothian is in line with the Scottish and East Service Delivery area average.

Reasons

During the reporting period, deliberate ignition to scrubland/woodland accounted for 60% of deliberate fires with 20% to refuse and bins in East Lothian, with 4% attributed to deliberate building fires and 5% vehicle fires. The majority of incidents occurred in Prestonpans and Tranent, however there has been a sharp increase in the Haddington area.

Actions

A multi-agency approach was taken when the incident trend was identified through the TACG. There has been a coordinated approach to the identified trend areas and intervention work has been undertaken with youth groups in Tranent and Preston Pans. Further information is available in Appendix I.



YTD ward ave. for East Lothian - 28	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
East Lothian	76	103	111	160	168	
Musselburgh	17	23	15	26	26	
Preston, Seton & Gosford	15	25	30	37	41	
Tranent, Wallyford & Macmerry	33	26	41	53	48	
North Berwick Coastal	2	4	6	1	7	
Haddington & Lammermuir	5	13	11	23	31	
Dunbar & East Linton	4	12	8	20	15	

Reduction of 'Special Service - RTCs'

Whilst much of this risk is out with the control of SFRS alone, responding to Non-Fire Emergencies such as Road Traffic Collisions is a key part of our intervention activities. The SFRS is committed to working with partners and other stakeholders to drive continuous improvement in this area. Reduction of Casualties from Non-Fire Emergencies contributes to the East Lothian Plan Single Outcome Agreement, number of people killed or seriously injured in road accidents.

Results

SFRS attended 24 Road Traffic Collisions (RTCs) during this reporting period. This is a decrease of 1 incident from the same period last year. Per 10,000 head of population, East Lothian is in line with the Scottish and East Service Delivery area trend.

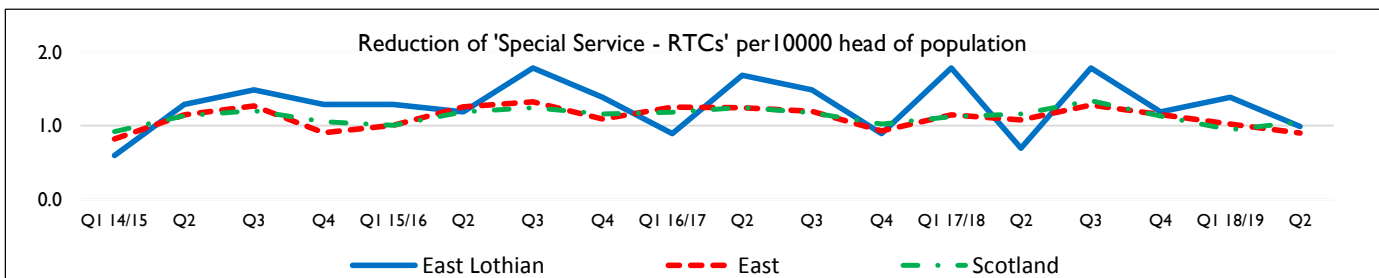
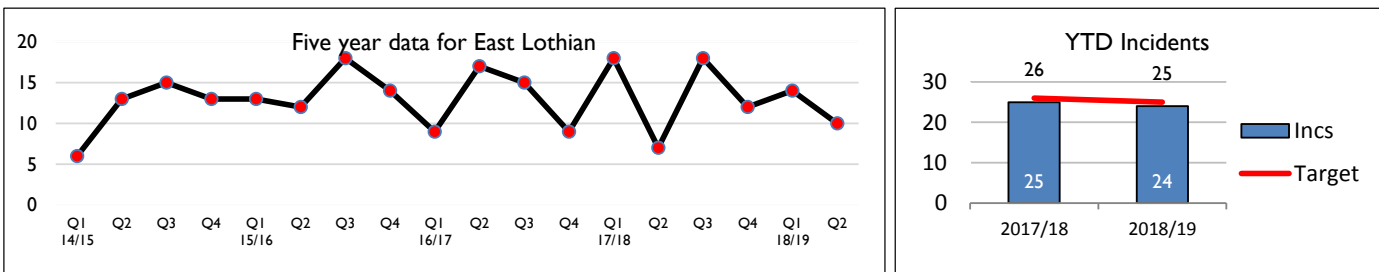
Reasons

The SFRS only attend those RTC's they are requested to attend and this number does not reflect the total number within East Lothian.

Actions

The SFRS continues to be a member of a multi-agency approach to reducing Road Traffic Collision's and the associated casualties and fatalities. The continued delivery of Tomorrow's Driver programme targeting young people is an excellent partnership approach in our drive to reduce road traffic collisions.

We continue to seek opportunities to educate local communities in support of reducing the number of RTCs and resulting casualties.



YTD ward ave. for East Lothian - 4	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
East Lothian	19	25	26	25	24	
Musselburgh	3	8	5	4	3	
Preston, Seton & Gosford	4	5	1	3	3	
Tranent, Wallyford & Macmerry	4	4	4	6	5	
North Berwick Coastal	1	2	9	4	6	
Haddington & Lammermuir	3	1	2	5	1	
Dunbar & East Linton	4	5	5	3	6	

Reduction of 'Special Service Casualties - All'

Whilst much of this risk is out with the control of SFRS alone, responding to Non-Fire Emergencies is a key part of our intervention activities. The SFRS is committed to working with partners and other stakeholders to drive continuous improvement in this area. Reduction of Casualties from Non-Fire Emergencies contributes to the East Lothian Plan Single Outcome Agreement.

Results

We attended to 33 casualties from non-fire emergencies in East Lothian, which is a decrease of 8 compared with 2016/17. The trend per 10,000 head of population is in line with the average of the Scottish and East service delivery areas.

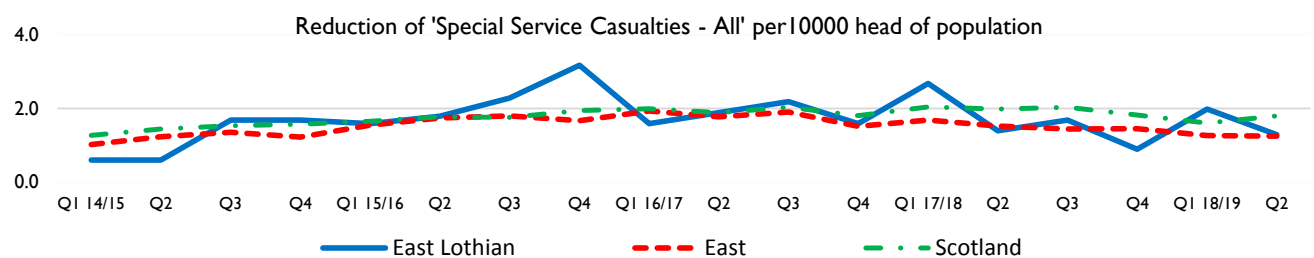
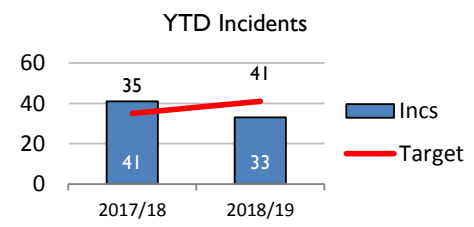
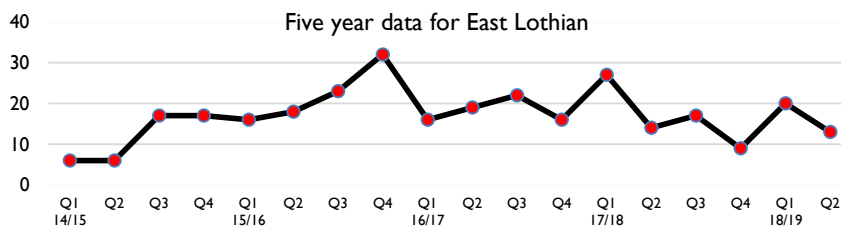
Reasons

We attended RTCs that resulted in no fatalities and 20 casualties in East Lothian. SFRS helped 12 other casualties in a range of incidents including medical response, effecting entry, rescue from water and hazardous material incidents. There was 1 fatality at a rail incident.

As the SFRS continue to assist with medical emergencies as co or first responders, the number of events is likely to increase.

Actions

The SFRS is a member of a multi-agency approach to reducing Road Traffic Collision's and the associated casualties and fatalities. The continued delivery of Tomorrow's Driver programme targeting young people is an excellent partnership approach to reducing road traffic collisions. We continue our full commitment to the Scottish Government Strategy relating to Out of Hospital Cardiac Arrest (OHCA) and significantly increasing survivability rates through co responding and education. We will also continue to respond to the communities needs in terms of other non-fire emergencies.



YTD ward ave. for East Lothian - 6	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
East Lothian	12	34	35	41	33	
Musselburgh	2	10	10	12	2	
Preston, Seton & Gosford	2	12	6	3	4	
Tranent, Wallyford & Macmerry	2	3	6	4	3	
North Berwick Coastal	2	2	7	7	10	
Haddington & Lammermuir	2	1	3	7	3	
Dunbar & East Linton	2	6	3	8	11	

Reduction of 'False Alarm - UFAs'

Unwanted Fire Alarm Signals (UFAS) are defined as incidents where an automated fire alarm system activates and results in the mobilisation of SFRS resources, when the reason for that alarm turns out to be connected with faulty or defective alarm equipment. The SFRS is committed to working with partners and other stakeholders to reduce Unwanted Fire Alarm Signals.

Results

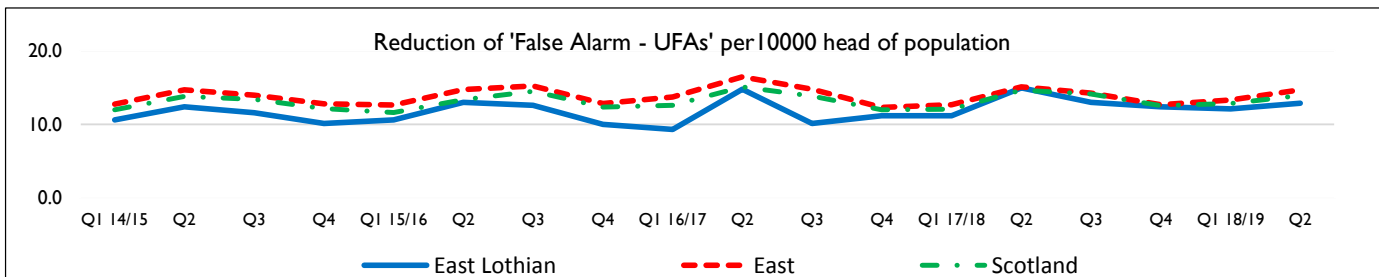
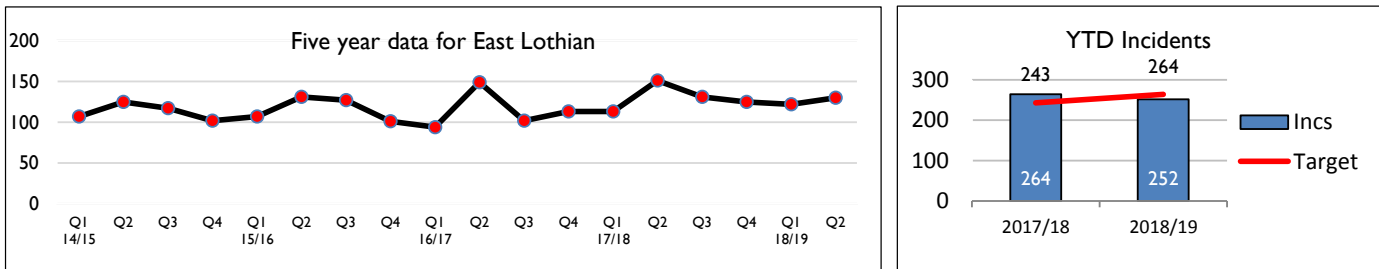
SFRS attended 252 UFAS incidents during this reporting period. In comparison to last year, this is a decrease of 12 incidents. East Lothian trend is slightly below that of Scotland and the East Service Delivery area.

Reasons

Of the 252 Unwanted Fire Alarm Signals incidents we attended, 93% were caused by system and human errors (Testing, faults, cooking/burnt toast, aerosols etc.), 6% were good intent calls and 1% were malicious.

Actions

We continue to monitor UFAS calls and our Fire Safety Enforcement Officers work closely with premises to reduce further UFAS incidents. This includes discussing technological, procedural and management solutions in order to prevent future UFAS incidents. These proactive actions are clearly having a positive impact in reducing the number of calls to premises.



YTD ward ave. for East Lothian - 42	2014/15	2015/16	2016/17	2017/18	2018/19	Sparklines
East Lothian	232	238	243	264	252	
Musselburgh	67	79	76	74	71	
Preston, Seton & Gosford	24	20	15	37	19	
Tranent, Wallyford & Macmerry	27	34	38	47	45	
North Berwick Coastal	24	44	44	31	44	
Haddington & Lammermuir	56	40	40	55	45	
Dunbar & East Linton	34	21	30	20	28	

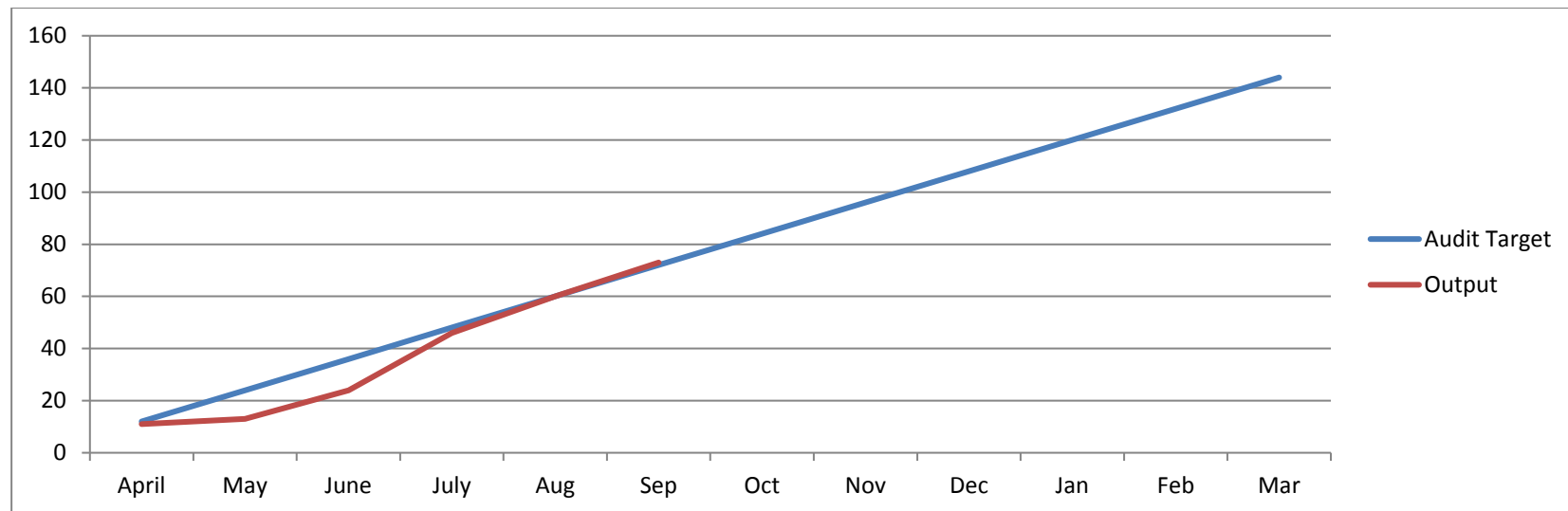
Prevention & Protection Activities

Year to date April 1st 2018 – September 30th 2018

Fire Safety Enforcement Audits

The figures represent the audit workloads delivered by the East Lothian Fire Safety Enforcement Officer (FSEO). Following the Scottish Fire and Rescue Service (SFRS) Enforcement Framework, local deployment ensures compliance for relevant premises in terms of the Fire Scotland Act (2005) and associated Fire Safety Regulations. As can be seen from the table below, there have been minor fluctuations in output month to month so far in the year. This however has had no detrimental impact on our targets and priorities.

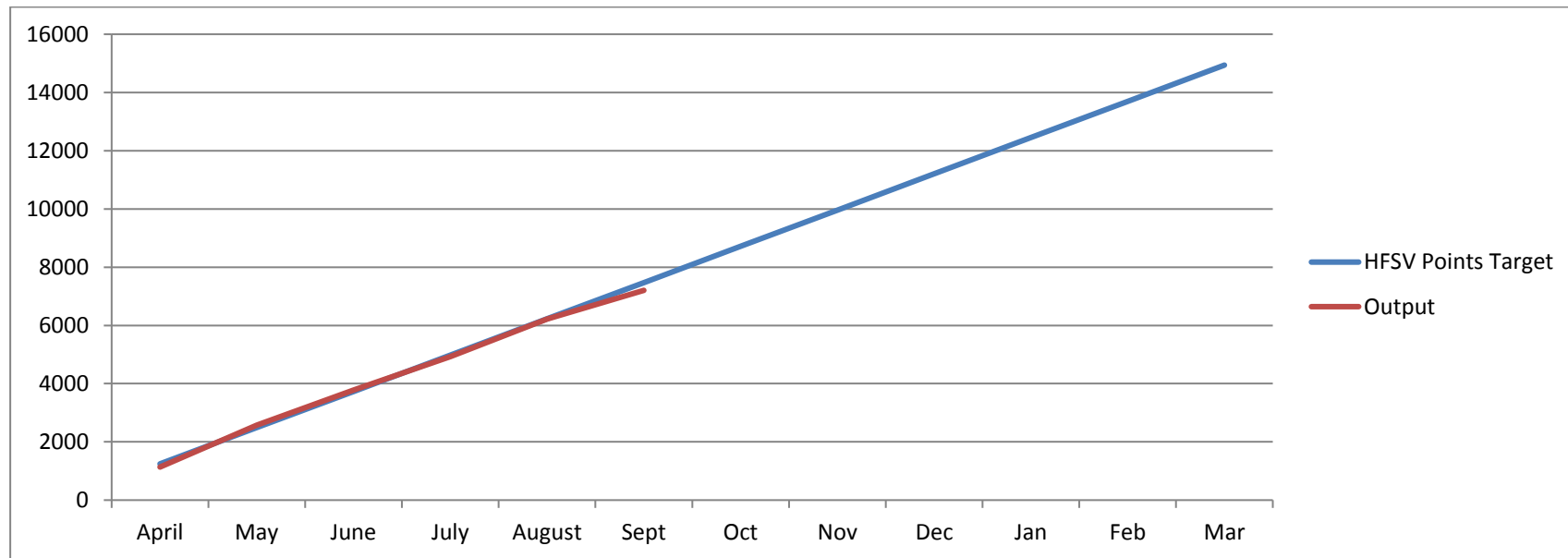
	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Total
Target:	12	24	36	48	60	72	84	96	108	120	132	144	144
Completed:	11	13	24	46	60	73							



Home Fire Safety Visits

The delivery of Home Fire Safety Visits (HFSVs) is the corner stone of the SFRS Community Safety Engagement Framework. By visiting households and providing fire safety advice and free smoke alarms the numbers of dwelling fires and casualties will be reduced. To target the highest risk households across East Lothian, a point's allocation based on risk and an associated target has been set (24 points per high, 8 per medium, 4 per low risk visit). Performance in relation to YTD points is very slightly down, however it is anticipated that annual targets will be achieved. During this period **540** HFSVs were carried out, with **232** free smoke alarms fitted.

	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Total
Target	1245	2490	3735	4980	6225	7470	8715	9960	11205	12450	13695	14940	14940
Completed	1136	2568	3780	4928	6216	7204							



Total visits delivered in April 2018 to September 2018 by ward area of East Lothian:

The following table gives a good indication of the coverage across East Lothian where the SFRS delivers Home Fire Safety Visits.

Ward Area	Visits delivered YTD 2018/19
Dunbar and East Linton	34
Fa'side	93
Haddington and Lammermuir	19
Musselburgh East and Carberry	102
Musselburgh West	88
North Berwick Coastal	59
Preston/Seton/Gosford	109
TOTAL	504

Partnership Working

Youth Engagement

- During this period, the Community Action Team (CAT) have supported and engaged with youth engagement programmes, including, Cool Down and the Risk Factory in Midlothian/East Lothian and City of Edinburgh. In addition to these programmes, the (CAT) were involved in a bespoke youth programme at Polmont young offenders.
- Fireskills courses have been delivered at Lasswade and Dalkeith high schools with very positive feedback received from participants and school staff
- Discussions are progressing regarding the delivering of youth engagement courses based on the TD1 (Scottish Borders initiative) model. Courses are planned for Red School and Recharge youth groups in East Lothian.
- Local SFRS staff have worked with **4** individuals as part of our **FIRE**setter Intervention and Re-Education Scheme (**FIREs**)

Vulnerable Adults

- The local crews within East Lothian have generated **11** Adult Protection referrals (AP1).
- Our CAT have completed **6** enhanced home safety visits to vulnerable adults.
- The Local Authority Liaison Officer (LALO) continues to attend and provide information relevant to Fire for the monthly Multi Agency Risk Conference (MARAC).

Home Safety Visit Referrals

Referrals from partner agencies total;

- East Lothian Community Access Team = **55**
- Red Cross = **6**
- Care & Repair = **2**
- NHS = **4**
- Police Scotland = **7**
- Living Safely in the Home (LSITH) pilot project has generated 25 referrals to the East Lothian Falls team.
- DAAS = **2**
- Housing Associations = **13**
- Social Services = **13**

Other Work Completed or In Progress

Initiatives and objectives detailed below relates to work that our local staff have completed or are progressing.

- East Lothian CAT have supported several Drivewise events held in the Scottish Borders during this period.
- SFRS have also supported the highly regarded and successful 2morrrows driver events held in August at the Brunton Hall, Musselburgh.
- The CAT continues to support one Wholetime and five RDS stations within the MELSB area with the Seasonal Thematic Action Plans.
- Local area SFRS staff attend the weekly TACG meetings in East Lothian.
- Our Prevention & Protection team members have been working in collaboration with other partners to support Dunbar Grammar to reduce a spike in secondary fires/ASB by delivering fire safety talks & delivered an input into the Fireskills programme. (ongoing)
- SFRS have delivered several Home Fire Safety (HFS) awareness sessions at East/Midlothian Public Protection (EMPPO) training events during this reporting period. This exercise also generates HFSVs, providing focus on those who are at greater risk of fire within the home environment.
- The local CAT have delivered several fire safety talks to various groups in the community.
- Our Community Action Team have delivered fire safety talks to Nursery, Primary and Secondary Schools within the East Lothian area.
- SFRS have participated and contributed at several Adult Protection case conferences, including an Initial Case Review (ICR), held to discuss circumstances surrounding a fatal fire in Dunbar earlier this year. Several positive actions have been identified and progressed as a result of the ICR, including the aforementioned HFS training and referral process.
- As part of staff development and working in partnership, members of our staff attended ASIST Suicide Intervention Course at Port Seton Community Centre.
- SFRS attended the Communities Day, Brunton Hall, Musselburgh.
- The LALO and Community FF continue working with East Lothian Works, Ross High, Tranent & Preston Lodge, Prestonpans to support our Youth engagement objectives and reduce anti-social behaviour.
- We are progressing partnership working with colleagues from Housing Associations regarding Hoarders, highlighting the increased risk of fire, providing mitigation initiatives and advice.