



**REPORT TO:** East Lothian Integration Joint Board

**MEETING DATE:** 25 May 2023

**BY:** Chief Officer

**SUBJECT:** Provisioning for Older People – update on community engagement and consultation

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## **1 PURPOSE**

- 1.1 To update on the plans for developing community capacity.

## **2 RECOMMENDATIONS**

The IJB is asked to:

- 2.1 Note the decision to plan engagement and consultation in partnership with the Consultation Institute<sup>1</sup> in order to ensure the best possible process.
- 2.2 Note the decision to engage with all Partnership Areas within East Lothian at the same time.

## **3 BACKGROUND**

- 3.1 The Community Hospitals and Care Homes Provision Change Board final report was agreed by the IJB on the 23<sup>rd</sup> February 2023. As part of that report, the ELHSCP Chief Officer was asked to bring back options for the development of older peoples services with a continued focus on community capacity.
- 3.2 In order to develop these options ELHSCP must begin a new round of community consultation focussed on issues in our communities brought to light by the provisioning work to date.
- 3.3 The work of the provisioning strategy project team to date has identified the two main issues that need to be addressed. Firstly, that intermediate

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<sup>1</sup> <https://www.consultationinstitute.org/>

care provision (including Care at home) is not sufficient and secondly that there is inequity of access to care across East Lothian.

3.4 A paper outlining an engagement approach was agreed by the IJB on the 23<sup>rd</sup> of March with a request to provide updates on the progress of the engagement work.

**4 ENGAGEMENT** ELHSCP have procured the Consultation Institute to support the engagement process and to ensure we effectively consult with all communities throughout East Lothian regarding the design of older people services.

4.2 While it may be appropriate to conduct consultations within Local Areas, or other geographies, where the impact is likely to be localised. For instance, the opening times or the name of a local facility in Dunbar are unlikely to be of interest to citizens in Musselburgh. Where this is the case it is appropriate to limit a consultation to a particular geography. However, this project has substantial impacts across the whole Local Authority area. Therefore, it makes sense for the consultation to consider all the Local Areas at once, rather than considering them one-by-one or in a phased approach. While any citizen can participate in any of the stages of a phased consultation, people will have a natural tendency to focus on their own area.

4.3 With this whole area approach, the period of consultation is likely to start in July and run until approximately December 2023.

4.4 During May 2023, the Consultation Institute is working with us on 'consultation readiness' covering pre-consultative activities as well as the preparation, project planning, and materials development stages of delivering a public consultation. The requirements for completion of this phase of work are structured around the four phases of activity: (0) pre-consultation; (i) consultation scoping and governance; (ii) project planning and (iii) documentation development. These are based on the principles outlined in the Consultation Institute's Consultation Charter, the UK Government's guidance on Consultation Principles and UK case law.

4.5 The meetings and events will mainly be face-to-face meetings, except where virtual meetings are preferred by those we are engaging with.

## **5 POLICY IMPLICATIONS**

5.1 This work will respond to the local and national strategic plans and guidance including the East Lothian IJB Strategic plan 2022 – 2025 whose commitment is to support people closer to home, in their own home or in a homely setting. Other relevant strategy and policy is described within this report at section 7 – Directions. This work is related to strategic Delivery Priority (1.1) of the IJB strategic plan.

5.2 The work will respond to several Strategic Outcomes (S01, S02, S03).

## **6 INTEGRATED IMPACT ASSESSMENT**

- 6.1 The Provisioning Strategy Project will be subject to a number of IIA's as part of the consultation and engagement work.
- 6.2 Copies of the IIA's associated with the Community Hospitals and Care Homes Provision Change Board work are available online<sup>2</sup>.

## **7 DIRECTIONS**

- 7.1 A previous report to East Lothian IJB related to Direction 12d in December 2018 reported on the Re-provision of Community Hospital and Care Homes and was presented to the IJB for discussion and agreement with recommendations proposed. These were supported with an amendment to include the addition of a consideration of equivalent alternatives.
- 7.2 The East Lothian IJB Direction (12d) was revised in February 2022 to 12I – Transforming Care for Older People:

*NHS Lothian and East Lothian Council to transform the service delivery to older people for the provision of Community Hospitals, Care Homes and the development of intermediate care services, involving full engagement and consultation with appropriate parties. This should take into account demographic factors, current use of services, the impacts of COVID-19, funding pressures, service remobilisation and redesign. It must also take note of the emerging outputs from the Independent Review of Adult Social Care and development of a National Care Service.*

## **8 RESOURCE IMPLICATIONS**

- 8.1 Financial – at this stage of work only indicative financial estimates have been developed and have a wide variability. They should not, at this stage, be seen as final or draft, they have been provided as indicative. These are Capital (nil to £50m) and Revenue (nil to £2.5m) and this excludes any disposal of assets (if relevant).
- 8.2 Personnel – it is too early to state the impact on staffing other than highlighting the staff shortages and pressures that there are currently within the system. However, as part of option development there will be full engagement with the HSCP Joint Partnership Forum.

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<sup>2</sup>

## 9 BACKGROUND PAPERS

9.1 N/A

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