

Members' Library Service Request Form

| Date of Document | 22/01/24 |
|---------------------------|--|
| Originator | Ellie Dunnet |
| Originator's Ref (if any) | |
| Document Title | Budget Consultation - Initial Analysis |

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| Designation | Exec Dir for Council Resources |
| Date | 22/01/24 |

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| Library Reference | |
| Date Received | 22/01/24 |
| Bulletin | Jan 24 |



REPORT TO: Members' Library Service

MEETING DATE:

BY: Executive Director for Council Resources

SUBJECT: Budget Consultation 2024/25 – Initial Analysis

1 PURPOSE

1.1 To provide members with a summary of responses to the recent budget consultation exercise.

2 **RECOMMENDATIONS**

2.1 That Members note the summary of budget consultation responses at Appendix 1.

3 BACKGROUND

- 3.1 The 2024-25 Budget Consultation ran from 24 November to 4 January 2024, providing local residents with the opportunity to have their say on the services and priorities which matter the most to them.
- 3.2 This report provides an initial analysis of the quantitative information which has been produced from the survey responses. Analysis of the c900 comments submitted through survey responses is ongoing and will be shared with members once this work is complete.

4 POLICY IMPLICATIONS

4.1 The budget consultation responses should be used to inform members' considerations around decisions they will take as part of setting a balanced budget for 2024/25 onwards on 20 February 2024.

5 INTEGRATED IMPACT ASSESSMENT

5.1 Impact assessments will be conducted for budget proposals which are taken forward through the budget setting process.

6 **RESOURCE IMPLICATIONS**

- 6.1 Financial no direct implications.
- 6.2 Personnel no direct implications.
- 6.3 Other no direct implications.

7 BACKGROUND PAPERS

7.1 None

| AUTHOR'S NAME | Ellie Dunnet |
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| DATE | 19 January 2024 |

APPENDIX 1 - Results of Budget Consultation Survey (December 2023)

472 responses (c. 0.5% of population over 16)

Breakdown of respondents

1. Breakdown by ward:

Ward breakdown of respondents' postcode shows Tranent, Wallyford, Macmerry was under-represented - 13% of total respondents compared to 20.6% of East Lothian residents; and Haddington was over-represented – 27% compared to 19% of East Lothian residents.

| Ward | No. | % of EL Total | Mid Year pop 2021 | % |
|-------------------------------|-----|------------------|----------------------------|--------|
| Dunbar & East Linton | 56 | 14.2% | 15642 | 14.3% |
| Haddington & Lammermuir | 107 | 27.1% | 20079 | 18.3% |
| Musselburgh | 75 | 19.0% | 18826 | 17.2% |
| North Berwick Coastal | 43 | 10.9% | 14770 | 13.5% |
| Preston Seton Gosford | 62 | 15.7% | 17676 | 16.1% |
| Tranent, Wallyford & Macmerry | 52 | 13.2% | 22587 | 20.6% |
| East Lothian Total | 395 | 100.0% | 109,580 | 100.0% |
| Edinburgh | 7 | | | |
| West Lothian | 1 | | | |
| NA | 69 | | | |
| Total | 472 | | | |

2. Breakdown by sex

Females over-represented:

- Females 57.4%
- Males 32.5%
- Non-Binary 0.6%
- Preferred not to say 9.3%
- 3. Breakdown by age

Working age population slightly over-represented, under 35s and over 65s were under-represented:

- Only 8% of respondents were under 35
- 55% were 35-54
- 14.5% were over 65

| 16-24 | 1.1 |
|-------|------|
| 25-34 | 6.8 |
| 35-44 | 23.1 |
| 45-54 | 32.2 |
| 55-64 | 19.3 |
| 65-74 | 9.75 |
| 75+ | 4.7 |
| N/A | 3.2 |

4. Breakdown by working status

Unemployed and not working for other reasons were under-represented; people in full-time employment were over-represented.

| Working – full time (35+ hrs) | 49.8 |
|-------------------------------|------|
| Working – Part-time (16- | 19.3 |
| 34hrs) | |
| Working – Part time (less | 1.5 |
| than 16 hours) | |
| Working – zero hours | 0.4 |
| contract | |
| Self-employed | 5.1 |
| Unemployed / Seeking work | 0.4 |
| Permanently retired from | 14.6 |
| work | |
| Full time parent or carer | 1.5 |
| Unable to work due to | 1.5 |
| permanent sickness or | |
| disability | |
| Student | 0.6 |
| Other | 1.9 |
| Prefer not to say/ not | 3.4 |
| answered | |

5. Breakdown by household composition

| Single Adult under 65 years | 9.1 |
|------------------------------|-------|
| | |
| Single Adult over 65 years | 2.3 |
| Two adults both under 65 | 20.55 |
| Two adults at least one | 13.1 |
| aged over 65 years | |
| Three adults all over 16 | 5.9 |
| years | |
| 1-parent family with | 3.8 |
| children, at least one under | |
| 16 years | |
| 2-parent family with | 36.4 |
| children, at least one under | |
| 16 years | |

| Other | 5.5 |
|--------------|-----|
| Not answered | 3.2 |

6. Breakdown by housing tenure

Homeowners were over-represented and social landlord tenants were underrepresented.

| Owned outright | 36 |
|------------------------------|------|
| Buying on mortgage | 48.5 |
| Rented from the council | 4.2 |
| Rented from housing | 1.9 |
| association or other social | |
| landlord | |
| Rented from private landlord | 4.7 |
| Shared ownership | 0.85 |
| Other | 1 |
| Not answered | 2.75 |

7. Breakdown by income

People earning over the average wage/ salary were over-represented -50% of respondents earn over £35,000 per year. Although it should be noted that 36% of respondents did not answer this question.

| A. Under £999 per month/ Under | 2.1 |
|---|------|
| £11,999 per year | |
| B. £1,000 - £1,749 per month/ £12,000 | 7.6 |
| - £20,999 per year | |
| C. £1,750 - £2,916 per month/ £21,000 - | 14.2 |
| £34,999 per year | |
| D. £2,917 - £4,999 per month/ £35,000 - | 26.3 |
| £59,999 per year | |
| E. Over £5,000 per month/ Over | 23.7 |
| £60,000 per year | |
| Prefer not to say/ not answered | 36.1 |

Results of questions

There was a clear differentiation on the level of importance attached to council objectives. 88% of respondents said that Grow our People is Very Important compared to only 41% who said Grow our Economy is Very Important, whilst 66% and 61% respectively said Grow our capacity and Grow our Communities (61%) are Very Important.

| | Very Important | Somewhat Important | Not Important | Don't know/ No response |
|-------------------------|-------------------|-----------------------|------------------|-------------------------------|
| Grow our People | 88.35% | 9.3% | 1.7% | 0.6% |
| Grow our Capacity | 65.9% | 28% | 4% | 2.1% |
| Grow our Communities | 60.6% | 31.6% | 6.1% | 1.7% |
| Grow our Economy | 40.9% | 47% | 9.75% | 2.3% |

Respondents were asked to rank in order of preference the five key themes set out in the financial strategy to support the council meeting its financial challenges. (Ranking them from 1 = most preferred, 6 = least preferred, so the most preferred had the lowest ranking/ score and the least preferred was given the highest ranking/ score.)

Averaging out the total score allocated to each theme shows roughly the same level of support for Early intervention and prevention (2.45), Asset rationalisation (2.68) and Income generation (2.79); less support for Transformation, service redesign and digitalisation (3.23). Service reduction (4.36) had by far the lowest level of support.

| From most to least preferred | 1 | 2 | 3 | 4 | 5 | D/K | Av |
|---|------|------|------|------|------|-----|------|
| Early intervention and prevention | 35.8 | 19.3 | 18 | 17.2 | 6.4 | 3.4 | 2.45 |
| Asset rationalisation and energy efficiency | 20.8 | 26.5 | 25.4 | 19.5 | 4.9 | 3 | 2.68 |
| Income generation | 18.6 | 26.5 | 23.3 | 22 | 6.1 | 3.4 | 2.79 |
| Transformation, service redesign and digitalisation | 12.7 | 19.5 | 22.7 | 27.3 | 14.2 | 3.6 | 3.23 |
| Service reduction | 9.1 | 5.3 | 7.2 | 10.2 | 64.6 | 3.6 | 4.36 |

Respondents were asked to consider a range of options for potential savings and to tick the statement which best describes their views – 'the council should reduce this service to make savings' or 'the council should increase council tax or other charges to protect this service'. The five options for which there was least support for service reduction as opposed to increasing Council Tax to protect the service were:

- Investing in services for vulnerable children
- Maintaining existing staffing levels within schools
- Tackling anti-social behaviour and working to improve community safety
- Supporting older people, e.g. care at home and care homes
- Investing the road network and street lighting

The five options for which there was most support to reduce the service were:

- Maintaining home to school transport
- Supporting cultural activities like the arts and museums
- Investing in staff training and development
- Supporting tourism and the visitor economy
- Providing discounts for empty business premises

Support for reducing the service to make savings or in creasing Council Tax to protect the service

| | Reduce the service to make savings | Increase Council Tax to protect this service | Not answered |
|--|---|---|-----------------|
| Investing in services for vulnerable children | 15.9 | 77.1 | 7 |
| Maintaining existing staffing levels within schools | 18.4 | 75.85 | 5.7 |
| Tackling anti-social behaviour and working to improve community safety | 21.4 | 71.4 | 7.2 |
| Supporting older people, e.g. care at home and care homes | 22 | 72 | 5.9 |
| Investing the road network and street lighting | 24.6 | 68.4 | 7 |
| Supporting young people to gain employment, training or access further education | 25.4 | 69.1 | 5.5 |

| Supporting the provision of | 27.3 | 65 | 7.6 |
|--|-------|-------|-----|
| sports and leisure facilities | 21.0 | 00 | 1.0 |
| Investing in the school estate | 31.1 | 61.65 | 7.2 |
| Maximising collection of council tax and housing rents | 34.3 | 56.8 | 8.9 |
| Maintaining public open spaces | 35.4 | 56.8 | 7.8 |
| Maintaining library buildings | 39.2 | 53.2 | 7.6 |
| Providing protective services including food safety, trading standards and environmental protection | 42.6 | 49.4 | 8 |
| Supporting the local economy and regeneration | 43.6 | 50.2 | 6.1 |
| Employability, education and training for adults | 45.1 | 48.3 | 6.5 |
| Early learning and childcare, e.g. nurseries and 1140 funded childcare hours for 3 and 4 year olds | 46.4 | 46.6 | 7 |
| Providing free instrumental music tuition | 46.6 | 47 | 6.4 |
| Providing financial advice and support to residents | 47.25 | 44.3 | 8.5 |
| Maintaining and improving customer service | 50.85 | 39.2 | 10 |
| Universal free school meals | 51.9 | 42.6 | 5.5 |
| Funding community organisations | 56.1 | 36.9 | 7 |
| Maintaining home to school transport | 57.8 | 35.6 | 6.6 |
| Supporting cultural activities like the arts and museums | 59.75 | 32.6 | 7.6 |

| Investing in staff training and development | 60 | 32.4 | 7.6 |
|---|------|------|-----|
| Supporting tourism and the visitor economy | 71.4 | 22.9 | 6.7 |
| Providing discounts for empty business premises | 75 | 18.2 | 6.8 |

Respondents were asked to provide views on different levels of Councill Tax increase to protect council services.

Almost as many respondents would support an increase of over $\pounds 5$ a week (20%) as do not support any increase in Council Tax (23%).

72% would support an increase of up to £3 per week (options 1, 2 & 3)

40% would support an increase of up to £5 a week (options 2 & 3)

| 1 | Yes – I would support an increase as long as it wasn't more than £3 per week | 31.6 |
|---|--|------|
| 2 | Yes – I would support an increase as long as it wasn't more than £5 per week | 20.6 |
| 3 | Yes – I would support an increase of more than £5 per week | 19.7 |
| 4 | No – I would not support any increase | 23.1 |
| 5 | Don't know | 5.1 |

Results by sex of respondents

57% of respondents (271) were female and only 32.5% (154) were male. (Just over 9% did not answer this question.)

The following analysis provides a sex based analysis of the results of the budget consultation, comparing the responses made by female and male respondents.

There were some differences in responses to the question about the level of importance attached to council objectives. Females were more likely to rate Grow our People, Capacity and Communities as Very Important, whereas Males were more likely to rate Grow our Economy as Very Important, although a higher proportion of males (13.6%) compared to females (6.4%) said Grow our Economy is Not Important.

| | | very important | somewhat important | not important |
|-------------------------|----------------|-----------------------|-----------------------|------------------|
| Grow our People | Female | 91.9% | 7.1% | 1.1% |
| Grow our Capacity | Male Female | <u>83.8%</u> 70.1% | 13.0% 25.7% | 2.6% 2.2% |
| | Male | 59.1% | 32.5% | 7.8% |
| Grow our Communities | Female Male | 63.6% 57.1% | 33.5% 28.6% | 1.9% 13.6% |
| Grow our Economy | Female Male | 40.1% 47.4% | 52.1% 37.7% | 6.4% 13.6% |
| | indio | | | |

Also of note is that 13.6% of males said that Grow our Communities is Not Important compared to only 1.9% of females.

There were some marked differences in relation to preferences for the five key financial strategy themes. 30.5% of males compared to 15.5% of females said that Asset Rationalisation was their most preferred option. 43% of females said that Early Intervention and Prevention was their most preferred option, compared to 24.2% of males. However, there was very little difference in preference for Income Generation, Transformation or Service Reduction.

| | Most pr opt (Ranked | | | Least preferred optio (Ranked 5 of 5) | |
|--|---------------------------|-------|---|--|-------|
| | Females | Males | | Females | Males |
| Early intervention and prevention | 43.0% | 24.2% | Early intervention and prevention | 4.5% | 10.1% |
| Asset rationalisation and energy efficiency | 15.5% | 30.5% | Asset rationalisation and energy efficiency | 7.2% | 2.6% |
| Income generation | 20.9% | 19.9% | Income generation | 3.8% | 9.3% |
| Transformation, service redesign and digitalisation | 12.6% | 14.6% | Transformation , service redesign and digitalisation | 17.2% | 10.6% |
| Service reduction | 11.4% | 8.4% | Service reduction | 67.3% | 66.4% |

There was relatively little difference in views on the possible options for meeting the funding gap.

On most of the options females were more likely to support increasing Council Tax to protect the service than reducing the service to make savings, but not by a significant amount.

The options where there was a more than 5% difference between female and male respondents are highlighted in the table below.

| | | ce the to make | | Council protect |
|---|---------|-------------------|------|--------------------|
| | savings | | | ervice |
| | М | F | М | F |
| Investing in services for vulnerable children | 19.3 | 15.5 | 80.7 | 84.5 |
| Maintaining existing staffing levels within schools | 24.5 | 13.7 | 75.5 | 86.3 |
| Tackling anti-social behaviour and working to improve community safety | 23.3 | 22.2 | 76.7 | 77.8 |
| Supporting older people, e.g. care at home and care homes | 23.1 | 21.3 | 76.9 | 78.7 |
| Investing the road network and street lighting | 25.5 | 25.7 | 74.5 | 74.3 |
| Supporting young people to gain employment, training or access further education | 30.9 | 22.4 | 69.1 | 77.6 |
| Supporting the provision of sports and leisure facilities | 32.4 | 25.4 | 67.6 | 74.6 |
| Investing in the school estate | 34.7 | 31.5 | 65.3 | 68.5 |
| Maximising collection of council tax and housing rents | 28.8 | 42.9 | 71.2 | 57.1 |
| Maintaining public open spaces | 35.2 | 38.2 | 64.8 | 61.8 |
| Maintaining library buildings | 49.0 | 36.3 | 51.0 | 63.4 |
| Providing protective services including food safety, trading standards and environmental protection | 38.8 | 50.6 | 61.2 | 49.4 |

Support for reducing the service to make savings

| Supporting the local economy and regeneration | 43.0 | 47.6 | 57.0 | 52.4 |
|--|------|------|------|------|
| Employability, education and training for adults | 50.7 | 45.6 | 49.3 | 54.4 |
| Early learning and childcare, e.g. nurseries and 1140 funded childcare hours for 3 and 4 year olds | 43.4 | 53.6 | 56.6 | 46.4 |
| Providing free instrumental music tuition | 50.4 | 48.6 | 50.0 | 51.4 |
| Providing financial advice and support to residents | 50.7 | 51.6 | 49.3 | 48.4 |
| Maintaining and improving customer service | 45.1 | 62.0 | 54.9 | 38.0 |
| Universal free school meals | 23.3 | 22.2 | 76.7 | 77.8 |
| Funding community organisations | 62.2 | 58.3 | 37.8 | 41.7 |
| Maintaining home to school transport | 63.8 | 59.5 | 36.2 | 40.5 |
| Supporting cultural activities like the arts and museums | 63.4 | 62.5 | 35.6 | 37.5 |
| Investing in staff training and development | 55.7 | 69.1 | 44.3 | 30.9 |
| Supporting tourism and the visitor economy | 71.6 | 77.3 | 28.4 | 22.7 |
| Providing discounts for empty business premises | 78.6 | 79.2 | 28.4 | 22.7 |

Almost as many male and female respondents said they would want no increase in Council Rax (23.2% and 22.1% respectively). However, female respondents were significantly more likely to support an increase of only up to £3 a week (38.6%) than male respondents (21.4%). Male respondents were more likely to support an increase of more than £5 a week (29.2%) compared to female respondents (15.4%)

| | | All | Female | Male |
|---|--|------|--------|------|
| 1 | Yes – I would support an increase as long as it wasn't more than £3 per week | 31.6 | 38.6 | 21.4 |
| 2 | Yes – I would support an increase as long as it wasn't more than £5 per week | 20.6 | 25.3 | 18.4 |
| 3 | Yes – I would support an increase of more than £5 per week | 19.7 | 29.2 | 15.4 |
| 4 | No – I would not support any increase | 23.1 | 22.1 | 23.2 |