

# EAST LoTHIAN COUNCIL

## Licensing Standards

From: Licensing Standards Officer

To: C. Grilli  
Clerk to the Licensing Board

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Date: 28<sup>th</sup> April 2026

Subject: LICENSING (SCOTLAND) ACT 2005

PREMISES LICENCE REVIEW APPLICATION

PREMISES LICENCE NO EL0140, CARA DAVIES

THE BEAR & BULL, 72 HIGH STREET, DUNBAR, EAST LoTHIAN, EH42 1JH

I make application in terms of Section 36(1) and 36(4) on the grounds specified in Section 36(3)(a), 36(3)(b) and 36(3)(za) of the Licensing (Scotland) Act 2005 to the East Lothian Licensing Board to review the Premises Licence in respect of the above premises.

I have prepared this report outlining information relevant to the review for the consideration of Licensing Board Members.

Licensing Standards Officer

## Premises Licence Review Application

Premises Licence No. EL0140

Premises Licence Holder – Cara Davies  
The Bear & Bull, 72 High Street, Dunbar, East Lothian

### Premises Background

On 20<sup>th</sup> September 2019, premises licence number EL0140 – The Bear & Bull was transferred to Cara Davies.

On 11<sup>th</sup> October 2022, Sharon Johnston was appointed premises manager.

### Timeline of Events

#### **30<sup>th</sup> January 2026 – Complaint - Irresponsible drinks promotion and price variation Breach of premises licence condition 8(e) and 7**

A complaint was submitted to the Licensing department with a screenshot of a social media post (see appendix 1). The post advertised “50% off all drinks when you buy a breakfast, lunch or dinner, cocktails, mocktails, wines, beers, spirits, pints, coffee, every single liquid item we have in stock is 50% off”, “note re the promotion a food item must be purchased to avail 50% discount on your drinks bill. Can be used for dine-in or take away”

I contacted the premises licence holder Cara Davies and premises manager Sharon Johnston by email and explained that this was a breach of several premises licence conditions as follows:

*Condition 7 - Where the price at which any alcohol sold on the premises for consumption on the premises is varied—*

*(a) the variation (referred to in this paragraph as “the earlier price variation”) may be brought into effect only at the beginning of a period of licensed hours, and*

*(b) no further variation of the price at which that or any other alcohol is sold on the premises for consumption on the premises may be brought into effect before the expiry of the period of 72 hours beginning with the coming into effect of the earlier price variation.*

The price variation was advertised only on the condition if food was bought, this resulted in all products being sold at two different prices and was not dependant on a category of person such as a loyalty scheme or discount for students. The price variation was advertised for only one day and so breached the 72-hour period that is required. Guidance was sent to Ms Davies and Ms Johnston by email in relation to the price variation and drinks promotions conditions. It was only Ms Davies that replied. Guidance was also given to ensure that minimum unit pricing was not breached. Ms Davies as premises licence holder, was guided to remove the promotion completely, however, I understand that the promotion was changed to 50% off all drinks from Friday – Sunday.

In addition, I believe the promotion breached condition 8(e) as an irresponsible drinks promotion and was inconsistent with the licensing objective of protecting and promoting public health:

*8(1) An irresponsible drinks promotion must not be carried on in or in connection with the premises.  
(2) Subject to sub-paragraph (3), a drinks promotion is irresponsible if it—*

*(e) - encourages, or seeks to encourage, a person to buy or consume a larger measure of alcohol than the person had otherwise intended to buy or consume,*

The post was enthusiastic, with sections highlighted with emojis of stars, and infers a one-off special event with a large discount on alcohol, even if this was altered to be compliant with the price variation condition. By applying such a large discount on all alcohol this would encourage some patrons to buy and consume larger measures of alcohol than they would of at full price. The promotion seems inconsistent with the licensing objective of protecting and improving public health. The wording of the post also infers that alcohol is available during breakfast service, whilst I don't think this was the intention as the premises is licensed from 11am onwards, the wording has been unclear and there is no clarification of the hour's alcohol will be discounted.

Ms Davies was guided to seek legal advice and consider all promotions and price changes carefully before advertising. I did not receive any correspondence from Ms Johnston.

#### **15th March 2026 – Complaint - Irresponsible drinks promotion Breach of premises licence condition 8(h)**

A complaint was submitted to the Licensing department with a screenshot of a social media post (see appendix 2). The post advertised a treasure hunt around Dunbar for vouchers to be redeemed at the premises. Included were vouchers for “fizz (over 18 only)”. It was established from the comments this was for glasses of prosecco. This was a breach of premises licence condition 8(h):

*8(1) An irresponsible drinks promotion must not be carried on in or in connection with the premises.  
(2) Subject to sub-paragraph (3), a drinks promotion is irresponsible if it—*

*(h) offers alcohol as a reward or prize, unless the alcohol is in a sealed container and consumed off the premises.*

The alcohol was a prize for taking part and finding the voucher during the scavenger hunt. The voucher was to be redeemed for prosecco to be consumed on the premises.

As this was the second breach of condition 8 (irresponsible drinks promotions) I issued a Section 14 compliance notice (appendix 3) on Wednesday 18<sup>th</sup> March 2026. The notice details the breach of the condition and what remedial action is required:

**The premises manager and all staff authorised to sell or serve alcohol are to be trained specifically in relation to the mandatory licence conditions relating to irresponsible promotions and pricing of alcohol. A record of that training is to be created and kept by the premises licence holder on the premises to be viewed by the LSO or police. In addition, there should be on the premises an alcohol management plan that specifically details its approach to irresponsible promotions and price changes.**

The notice was sent by email to Ms Davies and Ms Johnstone, detailing the actions to be taken to remedy the situation, to be completed by 20<sup>th</sup> April 2026.

Following receipt of the email and notice I spoke with Ms Davies on the phone. We discussed the breach and promotion it related to. Ms Davies informed me that she had not posted the promotion and that it had been a caterer working at the premises that had ran the event and scavenger hunt. I informed her that she was responsible as it related to her premises where the alcohol was given. I expressed my concerns that she was unaware of the promotion. I explained that the notice is a compliance notice issued to try and get things back on track and should be complied with. We discussed doing supplementary training with staff on irresponsible promotions/price changes and I asked she let me know once it was done. I asked that Jamie from Back Yard Slice will be provided with the mandatory 2 hours staff training by a personal licence holder as well as the additional training on promotions. I explained a short alcohol management plan for promotions is to be completed. It should detail that promotions need to be checked against the premises licence conditions and authorised by the premises manager. I guided Ms Davies that if she was unsure about anything to contact myself or the licensing team. Ms Davies agreed with this course of action, and I sent a follow up email detailing the content of the conversation. At no time during this conversation did Ms Davies tell me that Ms Johnston the premises manager had left, despite being aware that she had been sent previous emails and the notice, asking that promotions were authorised by the premises manager. This was an active attempt to obstruct me in my role and failure to be truthful.

#### **23<sup>rd</sup> March 2026 – Email from Sharon Johnstone**

In reply to the section 14 notice, I received an email from Sharon Johnstone who is detailed as premises manager on the premises licence. The email stated that she resigned from her position at the premises on 16<sup>th</sup> August 2024 (19 months previously). She took up employment elsewhere following her departure. She informed me that she had recently worked 4 shifts between January and March at The Bear and Bull and linked premises, but it was not in the role of premises manager.

I spoke with Ms Johnstone on the phone and clarified the situation. She stated that she had spoken to Ms Davies about the email with the section 14 notice and was told by Ms Davies that she would sort things and to ignore it.

#### **26<sup>th</sup> March 2026 – Complaint – Irresponsible Drinks Promotion**

A complaint was submitted to the Licensing Department with a screenshot of a social media post (see appendix 4). The post advertised karaoke on Friday nights at the premises with wording “Think cocktails, karaoke/open mic & maybe even a glitter ball! Weekend long drinks promotions & just great vibes”. The post also advertised “will be a drink on the house for every singer tomorrow night”

The offer of the drink for singers was another breach of condition 8(h) as again alcohol was being given as a prize or reward and was not within a sealed container to be consumed off the premises. This is the same condition that was breached on 15<sup>th</sup> March which Ms Davies had previously been issued with a section 14 compliance notice and guidance on.

#### **30<sup>th</sup> March 2026 – Premises Inspection by LSO accompanied by Trading Standards Officer, breach of premises licence conditions 4, 6, 8(h), 9A, 11, failure to display notice (section 110), failure to display and produce premises licence (section 52)**

Around 1300 hours, an unannounced inspection was carried out at the premises. At the time Ms Davies was working alone. On speaking with her I informed her that I was aware that Ms Johnston

had left her position as premises manager in 2024. Ms Davies initially disputed this, claiming that she was back working at the premises. I made it clear that I had spoken with Ms Johnstone and she had stated that she left the premises for other employment in 2024. I informed Ms Davies that selling alcohol without a premises manager was a breach of mandatory premises licence condition 4 and that she should cease the sale of alcohol immediately. There were a few customers having a meal and so she closed the premises once they were finished.

I asked Ms Davies to produce the premises licence, operating plan and layout plan as well as staff training records. She was unable to do so but advised that the documents were at her other licensed premises across the road and that a staff member would bring them. None of the required signage was displayed in the premises, there was no children access/terms sign, and no challenge 25 signs, no section 110 sign, and the summary of premises licence was not displayed.

The member of staff returned but could not produce the premises licence, summary of premises licence, operating plan or the full layout plan including the outside area. I was shown 22 training records, however these were not the required format and wording and a version had just been made up. They had been signed by a personal licence holder who is the premises manager at the linked premises. I was shown the training material which seemed insufficient and missed out topics that should be included, such as definition of alcohol, functions of an LSO, premises licence conditions, special provisions for clubs, offences under the act, test purchasing and sensible drinking limits. This was a breach of mandatory premises licence 6. Guidance was given for all staff to receive the correct 2 hours mandatory training by a personal licence holder, and I recommended that a better resource was used to do this.

There was no training record for Ms Davies who was working on the premises and as such this was a further breach of mandatory premises licence condition 6.

No age verification policy was in place, and Ms Davies was provided with a template to complete with staff. This was a breach of mandatory premises licence condition 9A.

I discussed the karaoke promotion of a drink for every singer with Ms Davies. I outlined that this was another breach of condition 8(h). I informed her that I had real concerns that she was not understanding licensing requirements and that she should seek legal advice immediately from a suitably qualified solicitor. Ms Davies admitted her knowledge on licensing was poor and that she found organising and prioritising things hard. She showed me a certificate on her phone that she had completed the personal licence holder course but had not yet got around to applying for her personal licence.

I explained to Ms Davies that there should be no further sales of alcohol until a new premises manager was appointed and staff training had been completed. She proposed appointing Katrina Crosby who works at the premises and has a personal licence. I advised she meet with her to discuss this and thereafter I would like a phone conversation with Ms Crosby to ensure she understood her responsibilities in the role.

Ms Davies at this point was informed that it was my intention to submit a premises licence review application to the Licensing Board under section 36 detailing my findings at the visit and the repeat breaches of the premises licence conditions, failure to uphold the licensing objective and if she was a fit and proper person to hold a premises licence. I advised her to seek legal advice.

Following the inspection Ms Davies was sent an inspection report with actions to complete, and Police Licensing Officer PC Upton was informed of the offences found at the inspection.

I received email correspondence from Ms Davies that Ms Crosby was happy to take on the role of premises manager. I spoke with Ms Crosby on the phone, and she outlined that she had experience working in licensed premises. I explained her responsibilities, and she assured me she was capable of fulfilling the requirements of the role.

On 1<sup>st</sup> April 2026, Ms Crombie was appointed premises manager by way of minor variation, and the premises was able to sell alcohol again.

### **20<sup>th</sup> April 2026 – Pre-arranged follow up inspection – accompanied by additional LSO**

At 0915 am I attended an arranged inspection with Ms Davies and Ms Crosby. The previous issues with documentation had been rectified, the premises licence, operating plan and layout plan were available. Training books and correct training records were shown for 4 staff including Ms Davies. The additional training on irresponsible drinks promotions for staff and a record of this had not been completed. There was no alcohol management plan detailing the approach on how to deal with drinks promotions. Therefore, the section 14 notice had not been complied with.

Ms Davies was again notified that a premises licence review application would now be submitted to the Licensing Board. I highlighted that the problems all seem to have occurred due to the absence of a premises manager to manage the premises and make sure that all the required training was completed. I detailed it had been a significant period that the premises had sold alcohol without a premises manager and that breaches of the premises licence conditions is a criminal offence. Ms Davies commented that she didn't tell me that the premises manager had left as she was trying to buy herself some time before I realised. She admitted that she knew it would have been a simple application and that she didn't realise the severity of the failure.

### **Summary**

The circumstances above show that the premises licence holder has failed in her responsibilities. Her actions have shown a disregard for licensing law and the licensing objectives. There was an attempt to obstruct a Licensing Standards Officer by not disclosing during conversations and emails that the premises manager had left over 18 months prior.

This review application is presented to you, following breaches of conditions on the premises licence, the failure to take the remedial action detailed on a notice issued, as well as grounds relevant to the licensing objectives in particular preventing crime and disorder, protecting and improving public health and protecting children and young persons from harm. As a result, consideration should be made if the premises licence holder is a fit and proper person to hold a premises licence as per Section 36 below.

*36 (3) The grounds for review referred to in subsection (1) are—*

*(za) that, having regard to the licensing objectives, the licence holder is not a fit and proper person to be the holder of a premises licence,*

*(a) that one or more of the conditions to which the premises licence is subject has been breached, or  
(b) any other ground relevant to one or more of the licensing objectives.*

In total 7 premises licence conditions have been breached and irresponsible drinks promotions continued even after guidance was given, a section 14 notice was issued, and Ms Davies was guided to seek legal advice.

Most of the failings could have been avoided by appointing a suitable premises manager who holds a personal licence to manage the premises in August 2024. This shows how crucial this requirement is to uphold the licensing objectives and remain compliant with the premises licence conditions.

Improvements have been made and were seen at the follow up visit on 20th April, however, there has still been failure to comply with the section 14 notice issued. Mismanagement of this premises has occurred for some time. I understand that Ms Davies has sought legal advice, to now assist her.

I ask the board, to consider all the information given, in their deliberations and decision on this matter.

Licensing Standards Officer

## Appendix 1



The Bear & Bull

55m • 🌐



✨ This Friday 30 Jan get 50% off all drinks when you buy a breakfast, lunch or dinner item ✨

✨ Cocktails, Mocktails, Wines, Beers, Spirits, Pints, Coffees, every single liquid item we have in stock is 50% off.

✨ Why!? Because it's the end of January & it's miserable so come join us for our one. For our ONE NIGHT ONLY JANUARY SALE!

✨ And if you order PIZZA 🍕 before 5pm on Friday or Saturday you will get a portion of free fries too!

✨ Jamie's Backyard Slice is with us 4-8.30 Friday and Saturday.

☂️ We are open Friday to Monday during this lovely winter season. Back open to 7 days in the spring summer ☀️

✨ Note re the promotion. A food item must be purchased to avail 50% discount on your drinks bill.

✨ Can be used for dine in or take away.

📩 DM to book

And on Sunday we have Spartan Greek Street Food with us from 11-3 😊 ✨



## Appendix 2



**DUNBAR EVENTS**

Jamie's Backyard Slice · 4m · 🌐



**Jamie's Backyard Slice is in Dunbar.** · Follow

10h · 🌐



**TREASURE HUNT IS LIVE!**



There are 13 to find today. All around the town centre and harbour plus a few in The Bear and Bull. Prizes include:



pizzas



fries



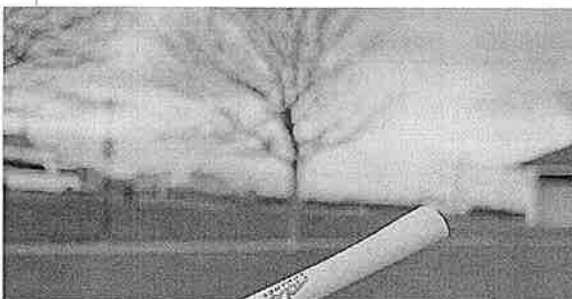
fizz (over 18s only!)

PLUS there is a £25 voucher for a JBS pizza night @thebearandbullcafeandbar

When you find one open it up to see what you have won, and let us know in the comments where you found it!

Today it's all in aid of @mariecurieuk so please pop in to @thebearandbullcafeandbar to grab a coffee, cake or just donate. Everything we make between 9-12 this morning will go to the charity.

Thanks everyone!



## Appendix 3



### LICENSING (SCOTLAND) ACT 2005 COMPLIANCE NOTICE UNDER SECTION 14

Notice is hereby given in terms of Section 14 (2)(a)(i) of the above Act and is issued by Karen Harting a Licensing Standards Officer for East Lothian.

This notice requires action to be taken by the Licence Holder to remedy the breaches of the licensing conditions to which the Premises Licence is subject outlined below. Failure to do so to the satisfaction of the Licensing Standards Officer within the time allowed for compliance (if any) will result in an application to East Lothian Licensing Board for a review of the Premises Licence.

Premises Licence Holder & Licence No:	EL0404
Premises Name and Address:	The Bear and Bull, 72 High Street, Dunbar
Date & Time Notice Issued:	18 <sup>th</sup> March 2026, 11:30am
Premises Manager Details:	Sharon Elizabeth Johnston
Manner of service:	By Post and E-mail

#### Details of Breach of Condition and Remedy

*Licensing Standards Officer should detail the condition(s) breached and describe the remedial action required to be taken in order to comply with this notice.\**

#### Condition(s)

8(1) An irresponsible drinks promotion must not be carried on in or in connection with the premises.

(2) Subject to sub-paragraph (3), a drinks promotion is irresponsible if it—

(h) offers alcohol as a reward or prize, unless the alcohol is in a sealed container and consumed off the premises.

#### Breach

On Sunday 15<sup>th</sup> March a scavenger hunt was advertised and conducted from the premises alongside Jamie's Backyard Slice – copy of social media post attached. The scavenger hunt included vouchers that were hidden around Dunbar town. Some vouchers were for the supply of alcohol (glass(es) of prosecco) to be consumed at the premises as a prize. This is a breach of the above mandatory premises licence condition.

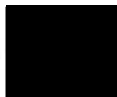
Previously on 29<sup>th</sup> January 2026 promotion that breached condition 7 (pricing of alcohol) was also identified and stopped.

#### Remedy

The premises manager and all staff authorised to sell or serve alcohol are to be trained specifically in relation to the mandatory licence conditions relating to irresponsible promotions and pricing of alcohol. A record of that training is to be created and kept by the premises licence holder on the premises to be viewed by the LSO or police. In addition, there should be on the premises an alcohol management plan that specifically details its approach to irresponsible promotions and price changes.

\* If you are uncertain about what action you need to take in relation to this notice you should seek legal advice from a qualified solicitor.

Evidence of the above training and the alcohol management plan should be sent to the LSO by Friday 17<sup>th</sup> April 2026.

REQUIREMENT TO COMPLY	
With Immediate Effect:	NO
(or) Comply By:	Date: 20 <sup>th</sup> April 2026
Licensing Standards Officer (Print Name & Signature)	Where served personally or left at premises Notice Received by (Print Name & Signature)
 ..... Karen Harling Telephone : 01620 827478	Name..... Signature.....

### Important Note

If this notice is not complied with within the specified timescale your Premises Licence will be subject of a review application in terms of Section 36 of The Licensing (Scotland) Act, 2005. This will result in a hearing before the Licensing Board to consider what if any steps are necessary to secure compliance with the Licensing (Scotland) Act, 2005.

The range of options open to the Licensing Board include :

- (a) Issuing a written warning
- (b) Making a variation of the licence
- (c) Suspension of the licence for such a period as the Board may determine
- (d) Revoking the licence

## Appendix 4



The Bear & Bull

14m · 🌐



👋 It's going to be a new Friday thing 🎤

🗓️ Karaoke every Friday from 9pm 🗓️

🎤 Keira & Cara (me 😊) decided we wanted to setup a Karaoke every Friday night at The Bear & Bull just for the fun of it and if any of you want to join us, you know where to find us!

👉 As soon as Jamie's Backyard Slice is done feeding everyone we will be ready to sing the night away.

🥂 Think cocktails, karaoke / Open mic & maybe even a glitter ball! Weekend long drinks promotions & just great vibes.

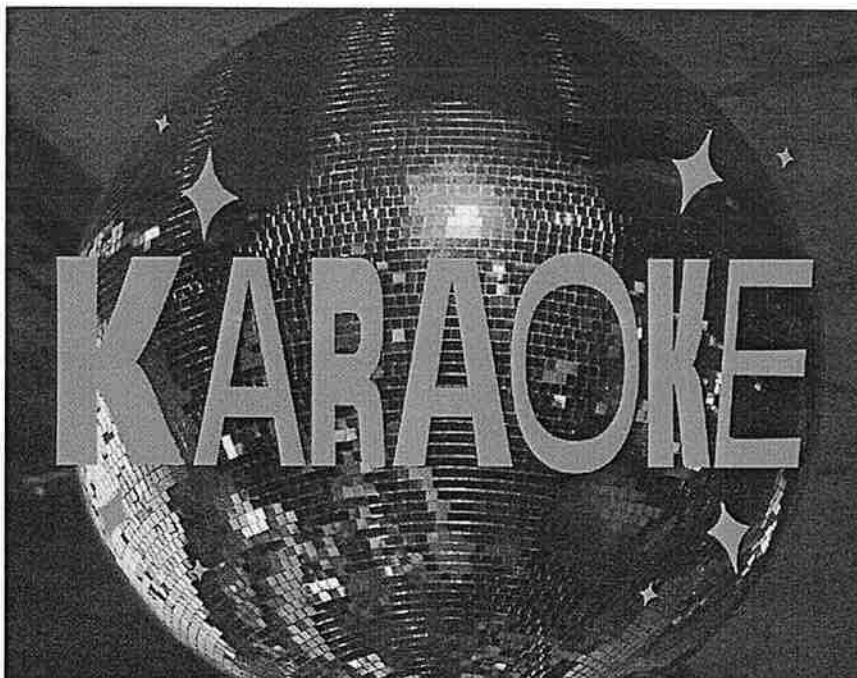
Last orders for pizza is 8.30 so why not join us for dinner, stay for the bants, sing songs & be merry 🎤 🍷.

🍹 Will be a drink on the house for every singer tomorrow night.

📅 As always bookings recommended especially for dinner.

Lots of Karaoke love from your new Karaoke Queenzzzz!!

Keira & Cara 🤗 🤗



12/05/2026

Your Ref: EL104

Our Ref: 28309

The Clerk of the Licensing  
Board  
East Lothian Council  
John Muir House  
Haddington  
East Lothian  
EH41 3HA



**POLICE  
SCOTLAND**

Keeping people safe

Gregg Banks  
Chief Superintendent  
Divisional Commander  
The Lothians and Scottish Borders Division  
Dalkeith Police Station  
Newbattle Road  
Dalkeith, EH22 3AX

Dear Sir/Madam,

**LICENCE NO: EL104**  
**PREMISES: BEAR AND BULL**  
**72 HIGH STREET, DUNBAR, EAST LOTHIAN, EH42 1JH.**  
**PREMISES LICENCE HOLDER: CARA JED DAVIES**

Regarding the LSO's application for the premises licence for The Bear and Bull, 72 High Street, Dunbar to be reviewed, I report as follows:

There have been 3 incidents to the premises since June 2022:

**PS-20220625-4274** – report of a fight ongoing, police attended immediately, nothing ongoing on police arrival.

**PS-20240518-4709** – report of excessive noise, police attended and asked the DJ to turn the music down, which they did.

**PS-20260131-0774** – vandalism reported by the premises, did not occur during open hours.

The LSO received complaints on 30<sup>th</sup> January 2026, 15<sup>th</sup> March 2026 and 26<sup>th</sup> March 2026 about three separate irresponsible drinks promotions.

The PLH, Cara Davies was contacted by the LSO in respect of the first irresponsible promotion, The LSO provided guidance and advised the PLH to remove the drinks promotion, this was not done, instead the promotion was extended to three days.

## OFFICIAL

In respect of the second irresponsible promotion, the PLH told the LSO that she was not aware of this post, further guidance was provided by the LSO and the PLH was issued with a section 14 compliance notice. The notice required the PLH, DPM and staff to undertake training specifically about irresponsible drinks promotions and an alcohol management plan was to be drawn up and kept on the premises.

The third irresponsible drinks promotion was posted on facebook while the s14 compliance notice was still in place, indicating the PLH has either disregarded or not understood the notice.

The LSO's interactions with the PLH and subsequent enquiries established there has been no DPM in place at the premises since 2024. This is an offence in terms of section 1 and schedule 3, paragraph 4 of the Licensing (Scotland) Act 2005.

The LSO first began communicating with the PLH in January 2026 by e-mail, copying in the DPM that was no longer in place. The PLH has not told the LSO that there was no DPM in place at any time throughout these communications.

The LSO carried out an inspection at the premise on 30<sup>th</sup> March 2026 and notified the PLH that the LSO was aware no DPM had been in place since 2024, the PLH claimed that DPM (Ms Johnstone) was still in place. The LSO had already confirmed with the DPM that they had left and did not intend to return. The PLH was instructed to cease alcohol sales at this time.

During the same inspection none of the required documentation was available and none of the correct signage was on display, training records were not up to standard.

There were no training records for the PLH who was working at the time and no age verification policy in place.

On 1<sup>st</sup> April 2026 a new DPM was appointed, and alcohol sales commenced at the premises.

On 20<sup>th</sup> April 2026 the LSO carried out a follow-up inspection. Documentation and training records were in order. However there was no record of the additional training stipulated in the section 14 notice on irresponsible drinks promotions, nor was an alcohol management plan in place.

The LSO's report outlines that despite being notified repeatedly that their actions were not compliant with the Licensing (Scotland) Act 2005, and despite guidance provided by the LSO, the PLH has continued to allow irresponsible drinks promotions to take place and has not complied with the section 14 notice.

PC Upton has spoken with the PLH and she does not dispute the fact that the premises has been without a DPM since 2024.

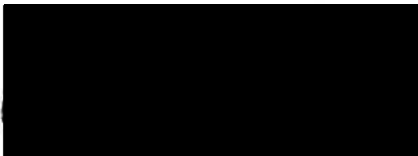
**OFFICIAL**

To establish whether there has been an attempt to obstruct the LSO would require further investigation.

However, I am of the opinion that the LSO's application, which I am in full support of, furnishes the board with enough information to determine what action to take in respect of the Premises Licence.

A criminal investigation at this time would not be in the public interest, and is not required to establish the facts. Furthermore any prosecution could take up to a year or more to run its course, which could significantly delay any suitable action being taken by the board in respect of this premises.

Yours faithfully



Gregg Banks  
Divisional Commander

For enquiries, please contact the Licensing Department on 0300 424 0033

**O'Reilly, Arlene**

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**From:** Robertson, Scott  
**Sent:** 13 May 2026 09:49  
**To:** Licensing  
**Subject:** Premises Licence Review Application - EL0140 Bear and Bull, 72 High Street, Dunbar

Hello,

Please note I have no comments or objections to this application.

Regards  
Scott

Scott Robertson | Planner – Planning Delivery | East Lothian Council | John Muir House | Haddington EH41 3HA  
T. 01620 827585 | E.srobertson2@eastlothian.gov.uk Visit our website at [www.eastlothian.gov.uk](http://www.eastlothian.gov.uk)

**Verbal abuse and threatening behaviour is never acceptable. #zerotolerance**

**We're living through stressful times right now, and everyone's feeling it.**

Our staff are doing their best to assist local residents and businesses whilst delivering essential services.

**Please, be nice.**



**BE NICE**  
RESPECT US AS WE RESPECT YOU



East Lothian Council