



Participation and co-production

We will place human rights at the heart of our approach to community engagement.

We will listen to needs, remove barriers, and empower people to participate in health and social care planning.

We will build healthy, long-term relationships with the community built on transparency, honesty, trust and equality.



Dignity and respect

Everyone is treated with dignity and respect.

People of all abilities, ages, races and ethnic backgrounds, religions, sexual orientations, genders and /or those experiencing social and health disadvantages feel they are treated with dignity and respect.

Staff have an awareness of different cultures that supports them to carry out their role.



Anti-racism

We will be an anti-racist organisation.

Service users and staff feel supported and confident to report racism.

Managers and team leaders feel equipped and confident to address reports of racism, harassment or unequal treatment.



Enabling independence

We will encourage and enable independence.

We will work collaboratively across our organisation and with partners to support individuals to be more independent, to enable them to live more fulfilling lives.



Health inequalities

We aim to reduce health inequalities by addressing their root causes.

Our staff and community have a greater awareness of the role of poverty in unequal mental and physical health outcomes.

Our services and those commissioned by us will be trauma-informed, stigma aware, simple to access and focussed on prevention / early intervention.